

Support for perpetrators of anti-social behaviour

Our Commitment

Sentinel Housing Association is committed to tackling anti-social behaviour and improving the lives of residents in our neighbourhoods. While individuals have a right to live their chosen lifestyle, if their actions interfere and spoil other people's quality of life, Sentinel will take action. We realise that often we must tackle the root causes of behaviour in order to stop it. We also have a full Policy and Procedure which sets out how we deal with and reduce anti-social behaviour in our neighbourhoods.

Who are perpetrators?

Perpetrators are individuals who behave in a way which causes a nuisance or annoyance to their neighbours or any other person. Such anti-social behaviour can include, noise nuisance, rowdy behaviour, loud music, vandalism, graffiti, verbal abuse, harassment, criminal damage, and nuisance from pets and vehicles.

Why support perpetrators?

There are many factors which cause people to act in a anti-social way, such as drug and alcohol use, poor parenting, mental health issues, depression. Other issues can also contribute to the way people behave such as poor education and job prospects, debt, poor health.

By helping people to tackle these issues, we can help strengthen communities and make our neighbourhoods safer and better places to live. This is a more effective way of dealing with anti-social behaviour than simply relying on traditional legal action such as evictions and injunctions.

Shouldn't you be helping the victims?

Sentinel does work with other agencies to provide support for victims and witnesses of anti-social behaviour. Please see our leaflet 'Safer With Sentinel: support for victims & witnesses' for more details.

What kind of support is available?

There is a wide range of support available through different agencies in the Directory. If you cannot find a service suitable, your Neighbourhood Co-ordinator may be able to suggest one which fits your needs. Victim Support may be appropriate as perpetrators can also be victims of anti-social behaviour or crime and this may contribute towards their behaviour. You can get support by contacting the services directly or ask your Neighbourhood Co-ordinator to make a referral to the service on your behalf.

What if the support doesn't work?

Sentinel has a range of legal remedies to tackle anti-social behaviour such as Anti-Social Behaviour Orders & Injunctions, Possession (ie eviction). We will use these powers if there is no alternative. These remedies involve legal action so can take a long time and require a lot of evidence. There is no guarantee that a case will be successful in court, or that it will solve the problem. In cases where an eviction is granted, the problem may just be moved to another area.

Directory of support services

Tenancy Support This can give support to help people maintain their tenancies in the long or short term. Referrals can be made through your Neighbourhood Co-ordinator.

Drug & Alcohol Misuse Talk to Frank: national resource with information and links to support and advice services www.talktofrank.com 0800 776600.

ADFAM national organisation which provide support and information on where to get help for families dealing with drugs and alcohol. www.adfam.org.uk 020 7928 8898.

Young People Connexions access advice and info on line at www.connexions-direct.com or find out your local connexions centre 080 800 13219.

Help for Parents & Children [Parentline Plus](http://www.parentlineplus.org.uk) is an organisation to help parents using tools and tips through to local groups and parenting workshops. Call 0808 800222 on visit www.parentlineplus.org.uk for information for your area.

[Youth Inclusion & Support Panel \(YISP\)](#) will arrange activities for children starting to be involved with anti-social behaviour. They also run a range of Parenting programmes 01256 814803.

Mental Health & Learning Disabilities Community Mental Health Teams & Child & Adolescent Mental Health Service (CAHMS) can be accessed directly or through your GP.

General

[Citizen Advice Bureau](#) for details go to www.citizensadvice.org.uk or contact your local office:

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| Fleet | 01252 617922 |
| Basingstoke | 01256 322814 |
| Tadley | 0118 9817760 |
| Yateley & District | 01252 878435 |
| Farnborough | 0845 1203752 |

Other leaflets on anti-social behaviour:

- How to make a complaint & collect evidence about anti-social behaviour
- Support for victims & witnesses of anti-social behaviour
- Remedies for anti-social behaviour
- Dealing with anti-social behaviour
- Anti-social behaviour & going to court
- Leaseholders & anti-social behaviour
- Domestic violence

If you would like

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in large print, braille or translated please contact the Customer

Service Centre on

0800 195 5515 from a landline or

0300 666 5515 from your mobile.

