

Web services for our customers

- information and services at your fingertips



www.sentinelha.org.uk

Our website has been developed in consultation with our customers, who told us what they wanted to see online, approved the design and tested the links.

Services and information available online

- You can pay rent online and view your rent statements, including garages. If you are not in arrears you can even help the environment by choosing not to receive a paper statement! Information on how to register can be found on the website or you can call the Customer Service Centre for a user guide.
- You can report non-emergency repairs online at any time of the day.
- You can change the language, text size or listen to the site using Browsealoud.
- You can go straight to local news about your neighbourhood and your neighbourhood team.
- Spirit magazine and other publications are available from the website and you can sign up for More Spirit our new e-newsletter.
- There's information on how you can have your say and influence the services we provide, you can find out what is happening in your area by viewing the diary dates.

What's in the pipeline?

We're developing an online chatroom so customers can share their views without leaving their sofa.

If you would like

Web services for our customers

in large print, braille or translated please contact the Customer Service Centre on 0800 195 5515 from a landline or 0300 666 5515 from your mobile.

