



Aldershot

**WELCOME
TO YOUR NEW HOME
WITH
SENTINEL HOUSING ASSOCIATION**

This is your local information pack.
It is packed full of information to help the move into your new
home go as smoothly as possible.

We hope that you find this information useful.

*Good Luck In Your New Home
From All At*

Sentinel 

Tel: 0800 195 5515 from a landline or
0300 666 5515 from your mobile
E-mail: info@sentinelha.org.uk
www.sentinelha.org.uk

CONTENTS

3. Essential Services - Utilities/Fire/Police/Gas/Electric.
5. Local Hospitals/Health Care Centres/GP/Dentists/Vets.
7. Details of Schools in Your Area.
8. Details of Pharmacies/Dispensing Chemists.
9. Details of Post Offices and Local Shops.
10. Places of Worship and Community Halls.
11. Parks/Open Spaces/Sports Facilities.
12. Fitness Clubs/Cinemas/Theatre/Public Houses/Library Services.
15. Your Local Councillors/Local Authority/Members of Parliament/Councils
17. Sentinel Hart & Districts Neighbourhood Panel Members/Tenant Board Members/Sentinel Caretaker/Neighbourhood Co-ordinator.
18. Recycling Site/Household Waste.
19. Public Transport/Buses/Bus Station/Train Station/Dial-a-Ride.
20. Used Furniture Store.
21. Mediation Services.
22. Garages to Rent.
23. Sentinel Services - Homecare/CommuniCare and Sheltered Housing

ESSENTIAL SERVICES

Emergency Services

Service	Name	Address	Phone: ☎	Notes
Fire Brigade	Hampshire Fire and Rescue Service	8 Lynchford Rd, Farnborough, Hants GU14 6BF	999	
Police	Crimestoppers		0800 555111	www.crimestoppers-uk.org A community service which helps prevent and solve crime. If you have details about criminal activity you can pass it on anonymously and without fear of exposure or retribution.
Police Hampshire Constabulary	Aldershot Police Station	Wellington Ave, Aldershot, Hants GU11 1NZ	0845 045 45 45 Minicom Helpline 02380 745500	Enquiry office open 7am - 3am
Police Hampshire Constabulary	Farnborough Police Station	Pinehurst Ave, Farnborough, Hants Gu14 7LF	0845 045 45 45	
To report Problems that do not require a 999 call			101 www.hampshire.police.uk	

Other Services

Service	Name	Address	Phone: ☎	Notes
B.T.	B.T. National Directory Enquiries		118 500 Textphone 18001 118 500	
B.T.	B.T. International Directory Enquiries		118 505	
B.T.	B.T. Online			www.bt.com/118500

B.T.	Customer Services Bill Enquiries Moving Home		0800 800 150 www.bt.com	Mon - Sat 8.00am - 8.00pm
B.T.	Faults		0800 800 151	24 hours a day 7 days a week
	NSPCC		0808 800 5000	24 hours a day
	Samaritans		0845 7909090	24 hours a day

Utilities

Service	Name	Address	Phone: 📞	Notes
Electricity	Southern Electric		Emergencies: 0845 770 8090	www.southern-electric.co.uk
Gas	British Gas New Supply		0845 9555512 Meter Readings and Bills: 0645 555508	
Gas	Emergencies Leaks		Emergencies: 0800 111 999	24 hours a day
Water	SE Leakline		0800 028 3399	
Water	South East Water	London Road, Preston PR11 1BS	0845 301 0845 Emergencies: 0845 602 1724	You may have two water companies
Water	Southern Water	PO Box 41, Worthing, West Sussex, BN13 3NZ	0845 272 0845	
Water	Leakline		0800 714 614	

LOCAL HOSPITALS/HEALTH CARE CENTRES/GPs/DENTISTS/VETS

Service	Name	Address	Phone: ☎	Notes
Dentists	A McLean	Wellington Ave, Aldershot, Hants GU11 1PA	01252 322266	by appointment
Dentists	Border Dental Practice	Blackwater Way, Aldershot, Hants GU12 4DN	01252 337257 www.borderdental. co.uk	by appointment
GPs	Alexandra Surgery	2 Wellington Ave, Aldershot, Hants GU11 1SD	01252 332210	by appointment
GPs	Southlea Surgery	276 Lower Farnham Road, Aldershot, Hants GU11 3RB	01252 344868	by appointment
GPs	The Border Practice	Blackwater Way, Aldershot, Hants Gu12 4DN	01252 344434	by appointment
Hospital	Farnham Road Hospital	Farnham Road, Guildford GU2 5LX	01483 571122	
Hospital	Fleet Hospital	Church Road, Fleet	01483 782000	
Hospital	Frimley Park Hospital	Portsmouth Rd, Frimley, Camberley GU16 7UJ	01276 604604	
NHS Direct		www.nhsdirect.nh s.uk	0845 4647	Helpline open 24 hours for medical advice and health information
Vets	Cathcart & Winn	49 Victoria Road, Aldershot, Hants GU11 1SJ	01252 321966	by appointment

Vets	Blackwater Valley Veterinary Group	218 Lower Farnham Road, Aldershot, Hants GU12 4EN	01252 343088	by appointment
Vets	Underwood Crosson & Partners	9 Manor Road, Tongham, Farnham, Surrey GU10 1BL	01252 324044	By appointment

SCHOOLS



Name	Address	Phone: ☎	Head Teacher	Notes
Ash Manor School	Manor Road, Aldershot, Hants GU12 6QH	01252 353900		
Ash Grange County Primary School	Ash Church Road, Aldershot, Hants GU12 6LX	01252 328589		
Beaumont County Junior School	Alexandra Road, Aldershot, Hants GU111 1QJ	01252 326573		
Belle Vue Infant School	Belle Vue Road, Aldershot, Hants GU112 4RZ	01252 323494		
The Cannought School	Tongham Road, Aldershot, Hants GU12 4AS	01252 343723		
Holly Lodge Primary School	Stratford Road, Aldershot, Hants GU12 5PX	01252 548390		
West End Infant School	York Road, Aldershot, Hants GU11 3JG	01252 320951		
Walsh Memorial C of E Infant School	Ash Street, Aldershot, Hants GU12 6LT	01252 321426		
St Michaels C of E School	Church Lane East, Aldershot, Hants GU11 3SS	01252 322933		

LOCAL PHARMACIES/CHEMISTS



Name	Address	Phone: ☎	Opening Times	Notes
Lloyds Pharmacy	280 Lower Farnham Road, Aldershot, Hants GU11 3RD	01252 333400	Mon - Fri 9am - 7pm Sat 9am - 5pm Sun CLOSED	
Vernons Chemist	41 Lower Newport Road, Aldershot, Hants Gu12 4QB	01252 314018		
Boots	39-40 Wellington Centre, Aldershot, Hants GU11 1DB	01252 317444 www.boots.com		
Wellington Pharmacy	5 High Street, Aldershot, Hants GU11 1BH	01252 332551		
Rowlands Pharmacy	Hospital Hill, Aldershot, Hants GU11 1AY	01252 329098 www.rowlandspharmacy.co.uk		


POST OFFICES AND LOCAL SHOPS

Name	Address	Phone: ☎	Opening Times	Notes
Aldershot Post Office	63-68 Wellington Centre, Aldershot, Hants GU11 1DB		Mon - Sat 09.00am - 5.30pm	
Ash Post Office	58 Ash Street, Ash, Aldershot, Hants GU12 6LR		Mon - Fri 09.00am - 5.30pm Sat 09.00am - 12.30pm	
Church Road Post Office	Church Road, Aldershot, Hants GU11 3PR		Mon - Fri 09.00am - 5.30pm Sat 09.00am - 12.30pm	
Wellington Shopping Centre	Victoria Road, Aldershot, Hants GU11	01252 315315 www.thewellingtoncentre.co.uk	Mon - Sat 09.00am - 5.30pm Sun 10am - 4pm	
Alldays Stores Ltd	53 High Street, Aldershot, Hants GU11 1BH	01252 317321	7am - 10pm 7 days a week	

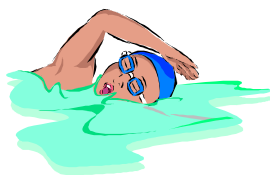
PLACES OF WORSHIP AND COMMUNITY HALLS

Name	Address	Phone: ☎	Rev	Notes
St. Mary's Roman Catholic Church	St Josephs Rectory Aldershot, Hants GU11 3JB	01252 320956		
New Testament Church of God	83 Victoria Road, Aldershot, Hants GU11 1SH	01252 316212		
St Augustin C of E	161 Holly Road, Aldershot, Hants GU12 4SE	01252 320840		
Hindu Temple	Carnival Hall Council Road Basingstoke	01256 464031		
Sikh Community Centre	207 Lower Brook Street Basingstoke			
Sikh Temple	4 King's Mill Rd Basingstoke			
Basingstoke Mosque	37 Sarum Hill Basingstoke	01256 324859		
North Town Community Centre	232 North Lane, Aldershot, Hants GU12 4TH	01252 314437		
Aldershot HIVE Connaught Community Centre	North Camp Aldershot, Hants GU11 2NX	01252 347650 Aldershot@hive gb.co.uk		Mon - Fri 0900 - 1500hrs
Ash Youth & Community Centre	Ash Hill Road, Aldershot, Hants GU12 5DN	01252 316385		

PARKS/OPEN SPACES/SPORTS FACILITIES

Name	Address	Phone: 	Opening Times	Notes
Aldershot Park	Guildford Road, Aldershot, Hants GU12 4BP			Large sporting based recreational area. Duck pond, fishing club, swings, slide and multi activity units. Toilets.
Aldershot Lido	Guildford Road, Aldershot, Hants GU12 4BP	01252 323482		
Southwood Golf Course	Ively Road, Farnborough, Hants GU14 0LJ	01252 548700 Southwoodgolf club.co.uk		18 Hole Public Course Par 69
Municipal Gardens	Grosvenor Road, Laburnam Road, Aldershot			Ornamental Gardens, swings, climbing frame, slide, fenced. Ball court available.
Manor Park	Off High Street, Church Lane East, Aldershot, Hants			Swings, seesaw, multiplay units, fenced. Tennis courts, gardens, basketball court.

FITNESS CLUBS/CINEMAS/THEATRE/PUBLIC HOUSES/LIBRARY SERVICES



Fitness Clubs

Name	Address	Phone: ☎	Notes
Planet Ice	West Ham Leisure Park, Worting Road, Basingstoke, Hampshire RG22 6PG	01256 355266 planet-ice.co.uk	
Farnborough Leisure Centre	Westmead, Farnborough, Hants GU14 7LD	01252 370411	Kinetika Gym, Bowling and Swimming
Aldershot Bowling	Hippodrome House, Birchett Road, Aldershot, Hants GU11 1LZ	01252 336844 www.aldershot bowling.co.uk	
Hart Leisure Centre	Hitches Lane, Fleet Hants GU51 5HS	01252 629974 www.hart.gov.uk	
Atrium Bowling	Southwell Park Rd, Camberley, Surrey GU15 3PN	01276 854100	www.theatrium- camberley.com

Libraries

Name	Address	Phone: ☎	Notes
Aldershot Library	109 High St, Aldershot, Hants GU11 1DQ	0845 603 5631	Mon, Wed, Fri 9:30am - 7pm, Tue, Wed, Fri 9.30am - 5pm Sat 9.30am - 4pm Sun 10am - 2pm
Farnborough Library	Pinehurst, Farnborough, Hants GU14 7JZ	01252 513838	Mon, Tue, Thurs, Fri 9:30am - 7pm Wed 9.30am - 5pm Sat 9.30am - 4pm Sun Closed

Other Services

Name	Address	Phone: ☎	Notes
Age Concern	Place Court, Pool Rd, Aldershot, Hants GU11 3SW	01252 324279	
Aldershot Citizens Advice Bureau	Prince's Gardens, High Street, Aldershot, Hants GU11 1BJ	0845 120 3765	Telephone advice from 9.30am 3pm everyday
Farnborough Citizens Advice Bureau	Elles Hall (Community Centre) Meudon Ave, Farnborough, Hants Gu14 7LE	0845 120 3752	Telephone advice from 9.30am - 3pm everyday
Dog Warden	Rushmoor Borough Council, Council Offices, Farnborough Rd, Farnborough, Hants GU14 7JU	01252 398166	Answer machine operates out of hours

Public Houses

Name	Address	Phone: ☎	Notes
The Goose	Wellington St, Aldershot, Hants GU11 1DX	01252 330776	
The Red Lion	Ash Road, Aldershot, Hants GU12 4EZ	01252 403503	
The Queen Victoria (Hogshead)	133-139 Victoria Road, Aldershot, Hants GU11 1JW	01252 337250	
The White Lion	20 Lower Farnham Rd, Aldershot, Hants Gu12 4EA	01252 323832	

Theatres

Name	Address	Phone: ☎	Notes
The Anvil Concert Hall	Churchill Way Basingstoke, Hampshire RG21 7QR	01256 844244	www.theanvil.org.uk
Haymarket Theatre	Wote Street, Basingstoke, Hampshire RG21 7NW	01256 465566	www.haymarket.org.uk
Princes Hall	Princes Way Aldershot, Hants GU11	01252 329155	www.princeshall.com Open weekdays 10am - 5.30pm Sat 10am - 3pm
The Camberley Theatre	Knoll Rd, Camberley, Surrey GU15 3SY	01276 707512	www.camberleytheatre.biz
Atrium Cinema	Southwell Park Rd, Camberley, Surrey GU15 3PN	08712 240 240	www.theatrium-camberley.com
New Victoria Theatre and Ambassadors Cinema	The Peacocks Centre Woking, Surrey GU21 6GQ	01483 545855 01483 545900	www.ambassador-tickets.com

**YOUR LOCAL COUNCILLORS/LOCAL AUTHORITY/
MEMBERS OF PARLIAMENT**

County Councillors

Name	Address	Phone: ☎	Notes
Councillor Carol Leversha		01252 398398	Ward - St John's

Local Ward Councillor

Name	Address	Phone: ☎	Notes
Crispin Allard Liberal Democrat		01252 404677 crispin-allard@rushmoor.gov.uk	Ward - St Mark's
Diane Bedford Conservative		01252 654822 diane.bedford@rushmoor.gov.uk	Ward - St Mark's
Alistair Mackie Liberal Democrat		01252 513396 alistair_mackie@ntlworld.com	Ward - St Mark's
Keith Dibble Labour		01252 329831 keith.dibble@rushmoor.gov.uk tksdibbles@hotmail.com	Ward - North Town
Sue Dibble Labour		01252 329831 sue.dibble@rushmoor.gov.uk susandibble@msn.com	Ward - North Town
Frank Rust Labour		01252 314376 frank.rust@rushmoor.gov.uk	Ward - North Town
Peter Crerar Conservative		01252 322213 peter_crerar@btinternet.com	Ward - Manor Park
George Paparesti Conservative		01252 321952 georgepaparesti@3mail.com	Ward - Manor Park
Eddie Poole Conservative		01252 334466 eddie.poole@rushmoor.gov.uk eddiepoole66@ntlworld.com	Ward - Manor Park
Paul Bowers Liberal Democrat		01252 676704 paul.bowers@rushmoor.gov.uk	Ward - Heron Wood
Don Cappleman Labour		01252 658027 don.cappleman@rushmoor.gov.uk	Ward - Heron Wood
Mike Roberts Labour		01252 345737 mike.roberts@rushmoor.gov.uk	Ward - Heron Wood

Member of Parliament

Name	Address	Phone: ☎	Notes
Rt Hon Gerald Howarth	House of Commons Office	020 7219 3000 01252 323637	geraldhowarth@parliament.uk

Councils

Name	Address	Phone: ☎	Notes
Rushmoor Borough Council	Council Offices Farnborough Rd, Farnborough, Hants GU14 7JU	01252 398398	
Hampshire County Council	The Castle, Winchester, Hampshire, SO23 8ZB	General Enquiries 0845 603 5638	info@hants.gov.uk

**Sentinel Hart & Districts Neighbourhood Panel & Tenant Board
Members/Sentinel Caretaker/Neighbourhood Co-Ordinator**

Sentinel Hart & Districts Neighbourhood Panel and Tenant Board Members

Name	Address	Phone: ☎	Notes
Mr Richard Wylie		01252 845514	Board Member
Mr William Hall		01252 615359	Board Member
Mrs Gill Mathews		07547 785173	SH&DNP

Mobile Caretaker

Name	Address	Phone: ☎	Notes
Rob Grover	Sentinel Housing Association, 56 Kingsclere Road, Basingstoke, Hampshire	0800 195 5515	

Neighbourhood Co-ordinator

Name	Address	Phone: ☎	Notes
Sarah Morrisen	Sentinel Housing Association, 11 Church Road, Fleet, Hants GU51 3RH	0800 195 5515 01252 338800	

RECYCLING SITE/HOUSEHOLD WASTE

Name	Address	Phone: ☎	Notes
Rushmoor Borough Council Environmental Health, Noise/Pest Control	Council Offices Farnborough Rd, Farnborough, Hants GU14 7JU	01252 398170 helen.lolley@ rushmoor.gov.uk	
Rushmoor Borough Council Refuse Cleansing	Council Offices Farnborough Rd, Farnborough, Hants Gu14 7JU	01252 398164 www.waste- management@hart. gov.uk	
Waste and Recycling Centre	North Lane, Ivy Road, Aldershot	01252 398164 customerservices@ rushmoor.gov.uk	
Recycling Hotline 24 hours		01252 398164	Kerbside recyclable collection (blue bins)

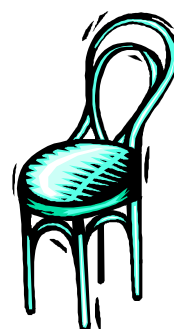


**PUBLIC TRANSPORT/BUSES/BUS STATION/
TRAIN STATION/DIAL-A-RIDE**

Name	Address	Phone: ☎	Notes
Buses and Bus Routes		01962 846924	
Bus Information Line		0870 608 2608	
Community Transport		01962 846785	
Dial-A-Ride		01962 847042	
National Express		0870 5808080	
National Rail	www.nationalrail.co.uk	08457 48 49 50	Minicom service for the deaf or hard of hearing 0845 606 0600

USED FURNITURE STORE

Name	Address	Phone: ☎	Notes
Community Furniture Project	6 Joule Road, Houndsmill, Basingstoke, Hampshire, RG21 6XH	01256 320700	<p>The Community Furniture Project helps local people living on low income by providing furniture, goods and services at low cost. The organisation also provides opportunities for people to develop work and social skills.</p> <p>NB: Payment by cash only.</p> <p>Open 9:30 am - 4pm - closed for lunch between 12:30 pm and 1pm. Also open first Saturday of every month 9:30 am - 12:30 pm.</p>
Lions Community Store	Basingbourne Road, Fleet, Hampshire, GU13 9GW	01252 616998	<p>The Lions can distribute furniture and other household goods (bedding, clothing etc) to those in need. They will also collect and redistribute good quality goods (there is a charge for delivery)</p> <p>Notes: Open Tues, Wed, Thurs 10am - 3pm & Fri 10am - 1:30pm</p>
British Heart Foundation Furniture & Electrical Store	103-109 Victoria Rd, Aldershot Hants GU11 1JE	0844 499 4180	



MEDIATION SERVICE

Name	Address	Phone: ☎	Notes
Rushmoor Community Mediation Service	PO Box 13, Farnborough, Hants GU14 0XP	01256 549977	This service is free and totally confidential.
Basingstoke and District Community Mediation Service	The Orchard, White Hart Lane, Basingstoke, Hants RG21 4AF	01252 423819	A service in which impartial Mediators listen to your concerns and enable you to explore a way forward.

Garages To Rent

Sentinel does have a number of garages in Fleet, Hartley Wintney and Blackwater but at the moment there are none available, however, if you wish to complete an application form to go on the waiting list you will be contacted as soon as one becomes available.

As a Sentinel Association tenant, you can rent a garage for £7.78 per week. A second garage can be rented for £9.14 per week.

To find out more or to request a Garage Application Form contact Sentinel on 0800 195 5515.

SENTINEL SERVICES - HOME CARE, COMMUNICARE AND SHELTERED HOUSING

Sentinel Home Care

Sentinel's Home Care service can provide housekeeping services such as cooking, shopping and housework, personal care such as dressing/undressing and bathing/showering and domestic tasks such as collecting prescriptions and pensions.

Sentinel has 28 Home Care staff who provide over 8000 hours of care and support in North Hampshire to older people and people with a physical disability or debilitating illness.

The Sentinel Home Care service is regulated and inspected by the Commission for Social Care Inspectors.

For a price list or more information please ring 0800 195 5515.

CommuniCare

CommuniCare is Sentinel's 24-hour community alarm service, which was established in 1986. By simply pressing a button, customer's link up to our Community Alarm Centre, where staff answer the call and contact someone who can help. The Centre is staffed 24-hours a day, every day of the year. The system identifies the caller even if they are unable to talk.

The service is available to anyone, whatever their need, for example security, peace of mind or for health reasons.

CommuniCare also offers additional services such as contacting customers each day to make sure they are alright, mobile visiting and response service and a key safe facility.

For a price list or more information please ring 0800 195 5515.

Sheltered

Sheltered housing is intended to meet the needs of older people who would like to continue living independently in the community, but would benefit from additional support. Sentinel has 20 schemes in Basingstoke, Fleet and many of the surrounding small towns and villages

Sentinel has groups of self-contained flats or bungalows for rent; some are suitable for people with greater disabilities. Many of the schemes have communal facilities such as a resident's sitting room, laundry and guest facility. Various social activities are arranged for those who want to take part. Some schemes have facilities for people to stay for short periods, for example, while their family or partner are away from home, or after coming out of hospital.

Applications for sheltered housing are welcome from people over 55 years of age, including homeowners and those who live outside the area.

For more information on Sentinel's sheltered housing schemes and short stay suites, please ring 0800 195 5515