



Farnborough

**WELCOME
TO YOUR NEW HOME
WITH
SENTINEL HOUSING ASSOCIATION**

This is your local information pack.
It is packed full of information to help the move into your new
home go as smoothly as possible.

We hope that you find this information useful.

*Good Luck In Your New Home
From All At*

Sentinel 

Tel: 0800 195 5515 from a landline or
0300 666 5515 from your mobile
E-mail: info@sentinelha.org.uk
www.sentinelha.org.uk

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ESSENTIAL SERVICES

Emergency Services

Service	Name	Address	Phone: ☎	Notes
Fire Brigade	Hampshire Fire and Rescue Service	8 Lynchford Road, Farnborough GU14 6BF	999	
Police	Crimestoppers		0800 555111	
To report problems that do not require a 999 call			101 www.hampshire.police.uk	
Hampshire Constabulary	Farnborough Police Station	Pinehurst Avenue, Farnborough GU14 7LF	0845 04545 45 Minicom Helpline 02380 745500	

Other Services

Service	Name	Address	Phone: ☎	Notes
BT	National Directory Enquiries		118 500 Textphone 18001 118 500	
BT	International Directory Enquiries		118 505	
BT	Customer Services Bill Enquiries Moving Home		0800 800 150 www.bt.com	Mon - Sat 8.00am - 8.00pm
BT	Faults		0800 800 151	24 hours a day 7 days a week
	NSPCC		0808 800 5000	24 hours a day
	Samaritans		0845 7909090	

Utilities

Service	Name	Address	Phone: ☎	Notes
Electricity	Southern Electric		Emergencies: 0845 770 8090	www.southern-electric.co.uk

Gas	British Gas New Supply		0845 955512	
Gas	Emergencies Leaks		Emergencies: 0800 111 999	24 hours a day
Water	South East Water		0845 301 0845 Emergencies: 0845 602 1724	You may have two water companies
	SE Leakline		0800 028 3399	
Water	Southern Water	PO Box 41, Worthing, West Sussex BN13 3NZ	0845 272 0845	
Water	Leakline		0800 714 614	

LOCAL HOSPITALS/HEALTH CARE CENTRES/GPs/DENTISTS/VETS

Service	Name	Address	Phone: ☎	Notes
Hospital	Frimley Park Hospital	Portsmouth Road, Frimley, Camberley GU16 7UJ	01276 604604	
Hospital	North Hampshire Hospital Trust	Aldermaston Road, Basingstoke	01256 473202	
Dentist	Farnborough Road Dental Practice	204 Farnborough Road, Farnborough GU14 7JL	01252 543215	
GPs	Milestone Surgery	208 Farnborough Road, Farnborough	01252 545078	
GPs	Alexander House	Salisbury Road, Farnborough	01252 541155	
GPs	The Jenner House Surgery	159 Cove Road, Farnborough	01252 548141	
GPs	Giffard Drive Surgery	68 Giffard Drive, Cove, Farnborough	01252 541282	
Vets	Ashworth & Raijmakers Vet Surgeons	60 Bridge Road, Farnborough	01252 542121	

SCHOOLS



Name	Address	Phone: 📞		Notes
Cove Infant School	Fernhill Road, Cove, Farnborough GU14 9DP	01252 543737		Age 4 to 7
Cove Junior School	Fernhill Road, Cove, Farnborough GU14 9DP	01252 542941		
Cove School	St John's Road, Cove, Farnborough GU14 9RN	01252 542941		Age 11 to 16
Fernhill Primary School	Neville Duke Road, Farnborough GU14 9BY	01252 31554		Age 4 to 11
Fernhill School	Neville Duke Road, Farnborough GU14 9BY	01252 702540		Age 11 to 16
Guillemont Junior School	Sandy Lane, Cove, Farnborough GU14 9ES	01252 666846		Age 7 to 11
Manor Junior School	Fernhill Road, Cove, Farnborough GU14 9DX	01252 544072		Age 4 to 11

Manor Infant School	Fernhill Road, Cove, Farnborough GU14 9DX	01252 543348		
Oak Farm Community School	Chaucer Road, Farnborough GU14 8SS	01252 401070		Age 11 to 16
Southwood Infant School	Southwood Lane, Southwood, Farnborough GU14 ONE	01252 370209		Age 4 to 7
St Bernadettes Catholic Primary School	Tile Barn Close, Farnborough	01252 548123		Age 4 to 11

LOCAL PHARMACIES/CHEMISTS



Name	Address	Phone: 📞	Opening Times	Notes
Asda	Westmead, Farnborough, GU14 7LT	01252 376074		
Bridge Road Chemist	6 Bridge Road, Farnborough	01252 542807		
Chapel Lane Pharmacy	102 Chapel Lane, Farnborough GU14 9BL	01252 33819		
Giffard Drive Pharmacy	40 Giffard Drive, Farnborough GU14 8PX	01252 543326		
Morrisons	Southwood, Links Way, Farnborough, Hampshire	01252 377263		

POST OFFICES AND LOCAL SHOPS

Name	Address	Phone: 📞	Opening Times	Notes
ASDA and Post Office	Westmead, Farnborough GU14 7LT	01252 543016		
Fox Lane Post Office (in Co-op)	320 Fernhill Road, Farnborough GU14 9EF	01276 34716		
Minley Estate Post Office	1-3 Broomhill Road, Farnborough GU14 9PN	01252 370875		
Princes Mead Shopping Centre	Farnborough	01252 375520		

PLACES OF WORSHIP

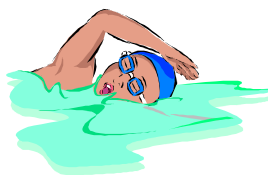
Name	Address	Phone: ☎	Rev	Notes
Cove Baptist Church	6 Church Lane, Farnborough GU14 9RJ	01252 518097		
Cove Methodist Church	63 Cove Road, Farnborough GU14 0EL	01252 512644		
St Dominic Saviour R.C Church	22 Moor Road, Farnborough GU14 8HW	01252 546897		
The Good Shepherd C of E Church	45 Sand Hill, Farnborough GU14 8ER			
Hindu Temple	Carnival Hall Council Road Basingstoke	01256 464031		
Sikh Community Centre	207 Lower Brook Street Basingstoke			
Basingstoke Mosque	37 Sarum Hill Basingstoke			
Ancells Farm Community Centre	Falkners Close Fleet	01252 815496		
Elles Hall	Off Meudon Avenue Farnborough	01252 548385		
The Southwood Community Centre	8 Southwood Village Centre, Links Way Farnborough	01252 512430		
Elvetham Heath Community Centre	The Key Elvetham Heath 01252 811009			

PARKS/OPEN SPACES/SPORTS FACILITIES

Name	Address	Phone: ☎	Opening Times	Notes
Farnborough Recreation Centre	Westmead, Farnborough GU14 7LD	01252 370411		
Play Area	Blunden Road, Amenity Area			Large grassed area on Cove Brook Greenway. Swings, safer surfacing, fenced with grass areas.
Play Area	Cody Road/ Dene Road			Swings, springers, safer surfacing, fenced grass area.
Play Area	Cove Green, off Cove Road, Prospect Road			Tennis Courts and grass sports area. Play area with multi activity units, swings, springers, grassed area, safer surfacing, fenced, car park, toilets.
	Dart Road / Meon Close			Multiplay unit, grassed area, swings, safer surfacing, fenced.

	Moor Road Recreation Ground			Grass sports pitches, large play area, multiplay unit, swing, springers, safer surfacing, fenced.
	Princes Charles Crescent			Grassed area, swings, springers, fenced area.

FITNESS CLUBS/CINEMAS/THEATRE/PUBLIC HOUSES/LIBRARY SERVICES



Fitness Clubs

Name	Address	Phone: ☎	Notes
Farnborough Leisure Centre	Farnborough	01252 370411	Kinetika Gym, Bowling and Swimming

Libraries

Name	Address	Phone: ☎	Notes
Farnborough Library	Pinehurst, Farnborough GU14 7JZ	01252 513838	

Other Services

Name	Address	Phone: ☎	Notes
Age Concern	Weybridge, Surrey KT13 8AB	01932 858319	
Farnborough Citizens Advice Bureau	Elles Hall (Community Centre) Meudon Avenue, Farnborough GU14 7LE	0845 1203752	
Dog Warden	Rushmoor Borough Council, Council Offices, Farnborough Road, Farnborough, Hampshire GU14 7JU	01252 398166	

Public Houses

Name	Address	Phone: ☎	Notes
Plough and Horses	90 Fleet Road, Farnborough GU14 9RG	01252 545199	
Crown and Cushion	Minley Road, Blackwater, Camberley GU17 9UA	01252 545253	
The Monkey Puzzle	101 Ively Road Farnborough	01252 546654	Premier Inn
Swan Hotel	91 Farnborough Road, Farnborough	01252 544654	

Theatres

Name	Address	Phone: ☎	Notes
Anvil Concert Hall	Basingstoke, Hampshire	01256 844244	www.theanvil.org.uk
Haymarket Theatre	Basingstoke, Hampshire	01256 465566	www.haymarket.org.uk
The Camberley Theatre	Knoll Road, Camberley, Surrey GU15 3SY	01276 707600	
New Victoria Theatre and Ambassadors Cinema	The Peacocks Centre, Woking, Surrey GU21 6GG	01483 545945	
UCI Cinema	Bracknell	0870 010 2030	
Princes Hall	Aldershot	01252 329155	

**YOUR LOCAL COUNCILLORS/LOCAL AUTHORITY/
MEMBERS OF PARLIAMENT**

County Councillors

Name	Address	Phone: ☎	Notes
Carol Leversha		01252 398398	Ward - Farnborough West

Local Ward Councillor

Name	Address	Phone: ☎	Notes
Peter Moyle		01252 546750	Ward - St Johns - Pyestock
Sue Gadsby		01252 547161	Ward - St Johns - Pyestock
Alan Chainey		01252 523255	Ward - Cove and Southwood - Woods Lane
Sue Carter		01252 513871	Ward - Cove and Southwood - Woods Lane
Martin Tennant		01252 594821	Ward - Cove and Southwood - Woods Lane
Alan Ferrier		01252 540180	Ward - Fernhill - Pinewood Park
John Marsh		01252 545341	Ward - Fernhill - Pinewood Park
Ken Muschamp		01252 653556	Ward - Fernhill - Pinewood Park

Member of Parliament

Name	Address	Phone: ☎	Notes
Gerald Howarth MP	House of Commons, Westminster	0171 2195650 01252 323637	

Councils

Name	Address	Phone: ☎	Notes
Rushmoor Borough Council	Council Offices, Farnborough Road, Farnborough, Hampshire GU14 7JU	01252 398398	
Hampshire County Council	The Castle, Winchester, Hampshire SO23 8UJ	Freephone 0800 0280888	

Sentinel Hart & Districts Neighbourhood Panel and Tenant Board Members

Name	Address		Notes
Mr Richard Wylie		01252 845514	Board Member
Mr William Hall		01252 615359	Board Member
Mrs Gill Mathews		07547 785173	Cove & Farnborough

Mobile Caretaker

Name	Address	Phone: ☎	Notes
Rob Grover	Sentinel Housing Association 11 Church Road Fleet, GU51 3RH	0800 195 5515	

Neighbourhood Co-ordinator

Name	Address	Phone: ☎	Notes
Sarah Morrisen	Sentinel Housing Association 11 Church Road Fleet, GU51 3RH	0800 195 5515	

RECYCLING SITE/HOUSEHOLD WASTE

Name	Address	Phone: ☎	Notes
Rushmoor Borough Council Environmental Health, Noise/Pest Control	Council Offices, Farnborough Road, Farnborough, Hampshire GU14 7JU	01252 398398	
Farnborough Recycling Centre/ Household Waste	Eelmoor Road, Farnborough	01962 847021	
Recycling Centre	Spring Well Lane, Hartley Wintney	01252 845312	
Recycling Hotline 24 hours		01252 398164	
Basingstoke Recycling Centre/ Household Waste	Wade Road Amenity Site, Basingstoke	01256 461750	Notes Open daily 8am - 4:30pm

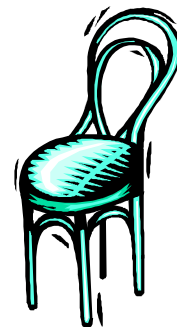


**PUBLIC TRANSPORT/BUSES/BUS STATION/
TRAIN STATION/DIAL-A-RIDE**

Name	Address	Phone: ☎	Notes
Buses and Bus Routes		01962 846924	
Bus Information Line		0870 608 2608	
Community Transport		01962 846785	
Dial-A-Ride		01962 847042	
National Express		0870 5808080	
National Rail	www.nationalrail.co.uk	08457 48 49 50	Minicom service for the deaf or hard of hearing 0845 606 0600

USED FURNITURE STORE

Name	Address	Phone: ☎	Notes
Lions Community Store	Basingbourne Road, Fleet, Hampshire GU13 9GW	01252 616998	<p>The Lions can distribute furniture and other household goods (bedding, clothing etc) to those in need. They will also collect and redistribute good quality goods (there is a charge for delivery)</p> <p>Notes: Open Tues, Wed, Thurs 10am - 3pm and Fri 10am - 1:30pm</p>
British Heart Foundation Furniture & Electrical Store	103-109 Victoria Road Aldershot GU11 1JE	0844 499 4180	
Community Furniture Project	6 Joule Road, Houndsmill, Basingstoke, Hampshire RG21 6XH	01256 320700	<p>The Community Furniture Project helps local people living on low income by providing furniture, goods and services at low cost. The organisation also provides opportunities for people to develop work and social skills.</p> <p>NB: Payment by cash only.</p> <p>Open 9:30am - 4pm - closed for lunch between 12:30pm and 1pm. Also open first Saturday of every month 9:30 am - 12:30pm.</p>



MEDIATION SERVICE

Name	Address	Phone: ☎	Notes
Rushmoor Community Mediation Service	PO Box 13, Farnborough, Hampshire GU14 0XP	01252 549977	This service is free and totally confidential.
Basingstoke and District Community Mediation Service	The Orchard, White Hart Lane, Basingstoke, Hampshire RG21 AF	01256 423819	A service in which impartial Mediators listen to your concerns and enable you to explore a way forward.

Garages to Rent

Sentinel does have a number of garages in, Fleet, Hartley Wintney and Blackwater but at the moment there are none available, however, if you wish to complete an application form to go the waiting list you will be contacted as soon as one becomes available.

As a Sentinel Association tenant, you can rent a garage for £7.78 per week. A second garage can be rented for £9.14 per week.

To find out more or to request a Garage Application Form contact Sentinel on 0800 195 5515.

SENTINEL SERVICES - HOME CARE, COMMUNICARE AND SHELTERED HOUSING

Sentinel Home Care

Sentinel's Home Care service can provide housekeeping services such as cooking, shopping and housework, personal care such as dressing/undressing and bathing/showering and domestic tasks such as collecting prescriptions and pensions.

Sentinel has 28 Home Care staff who provide over 8000 hours of care and support in North Hampshire to older people and people with a physical disability or debilitating illness.

The Sentinel Home Care service is regulated and inspected by the Commission for Social Care Inspectors.

For a price list or more information please ring 0800 195 5515.

CommuniCare

CommuniCare is Sentinel's 24-hour community alarm service, which was established in 1986. By simply pressing a button, customer's link up to our Community Alarm Centre, where staff answer the call and contact someone who can help. The Centre is staffed 24-hours a day, every day of the year. The system identifies the caller even if they are unable to talk.

The service is available to anyone, whatever their need, for example security, peace of mind or for health reasons.

CommuniCare also offers additional services such as contacting customers each day to make sure they are alright, mobile visiting and response service and a key safe facility.

For a price list or more information please ring 0800 195 5515.

Sheltered

Sheltered housing is intended to meet the needs of older people who would like to continue living independently in the community, but would benefit from additional support. Sentinel has 20 schemes in Basingstoke, Fleet and many of the surrounding small towns and villages

Sentinel has groups of self-contained flats or bungalows for rent; some are suitable for people with greater disabilities. Many of the schemes have communal facilities such as a resident's sitting room, laundry and guest facility. Various social activities are arranged for those who want to take part. Some schemes have facilities for people to stay for short periods, for example, while their family or partner are away from home, or after coming out of hospital.

Applications for sheltered housing are welcome from people over 55 years of age, including homeowners and those who live outside the area.

For more information on Sentinel's sheltered housing schemes and short stay suites, please ring 0800 195 5515