



**Fleet Area**

**WELCOME  
TO YOUR NEW HOME  
WITH  
SENTINEL HOUSING ASSOCIATION**

This is your local information pack.  
It is packed full of information to help the move into your new  
home go as smoothly as possible.

We hope that you find this information useful.

*Good Luck In Your New Home  
From All At*

**Sentinel** 

Tel: 0800 195 5515 from a landline or  
0300 666 5515 from your mobile  
E-mail: [info@sentinelha.org.uk](mailto:info@sentinelha.org.uk)  
[www.sentinelha.org.uk](http://www.sentinelha.org.uk)

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If you would like this communication in large print, braille or translated please contact the Customer Service Centre on 0800 195 5515 from a landline or 0300 666 5515 from a mobile.




## ESSENTIAL SERVICES

### Emergency Services

Service	Name	Address	Phone: 	Notes
Fire Brigade	Hampshire Fire and Rescue Service	89 Connaught Road, Fleet	999	Retained station
Police	Crimestoppers		0800 555111	<a href="http://www.crimestoppers-uk.org">www.crimestoppers-uk.org</a> A community service which helps prevent and solve crime. If you have details about criminal activity you can pass it on anonymously and without fear of exposure or retribution.
Police	Fleet Police Station	13 Crookham Road, Fleet	0845 045 45 45 Minicom Helpline 02380 745500	
To report problems that do not require a 999 call			101  <a href="http://www.hampshire.police.uk">www.hampshire.police.uk</a>	

### Other Services

Service	Name	Address	Phone: 	Notes
BT	Customer Services Bill Enquiries Moving Home		0800 800 150 <a href="http://www.bt.com">www.bt.com</a>	Mon - Sat 8.00am - 8.00pm
BT	National Directory Enquiries		118 500 Textphone 18001 118 500	
BT	International Directory Enquiries		118 505	
BT	Faults		0800 800 151	24 hours a day 7 days a week
	NSPCC		0808 800 5000	24 hours a day

	Samaritans		0845 790 9090 <a href="http://www.samaritans.org.uk">www.samaritans.org.uk</a>	24 hours a day
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### Utilities

Service	Name	Address	Phone: ☎	Notes
Electricity	Southern Electric		Emergencies: 0845 770 8090	<a href="http://www.southern-electric.co.uk">www.southern-electric.co.uk</a>
Gas	British Gas New Supply		0845 9555512	
Gas	Emergencies: Leaks		Emergencies: 0800 111 999	24 hours a day
Water	South East Water		0845 301 0845 Emergencies: 0845 602 1724	You may have two water companies
Water	SE Leakline		0800 028 3399	
Water	Southern Water	PO Box 41, Worthing, West Sussex, BN13 3NZ	0845 272 0845	
Water	Leakline		0800 714 614	

## LOCAL HOSPITALS/HEALTH CARE CENTRES/GPs/DENTISTS/VETS

Service	Name	Address	Phone: ☎	Notes
Hospital	North Hampshire Hospital Trust	Aldermaston Road, Basingstoke	01256 473202	
Hospital	Frimley Park Hospital	Portsmouth Road, Frimley, Camberley GU16 7UJ	01276 604604	
NHS Direct		<a href="http://www.nhsdirect.nhs.uk">www.nhsdirect.nhs.uk</a>	0845 4647	Helpline open 24 hours for medical advice and health information
GPs	Branksomewood Health Care Centre	Branksomewood Rd, Fleet	01252 613624	
GPs	Fleet Medical Centre	Church Road, Fleet	01252 619000	
GPs	The Richmond Surgery	Richmond Close, Fleet	01252 811466	
To find your nearest NHS Dentist call 0845 050 8345				
Dentist	Fleet Dental Care	37 Reading Road,	01252 666976	
Dentist	Avandale Dental Surgery	3 Avandale Road	01252 815009	
Dentist	Hart Dental	223 Fleet Rd, Fleet	01252 811536	
Vets	Ashworth & Raijmakers	1 Courtmoor Ave, Fleet	01252 616136	
Vets	Ark Veterinary Practice	41 Connaught Rd, Fleet	01252 616185	

## SCHOOLS



Name	Address	Phone: 📞	Head Teacher	Notes
Elvetham Heath Junior Primary School	The Key, Elvetham Heath, Fleet, Hampshire GU51 1DP	01252 622205		Adminoffice@elvethamheath.hants.sch.uk
Heatherside Junior School	Reading Road South, Fleet, Hampshire GU52 7 <sup>TH</sup>	01252 617928		
All Saints C of E Aided Junior School	Leawood Road, Fleet, Hampshire GU51 5AJ	01252 615428		
Velmead Junior School	Velmead Road, Fleet, Hampshire GU52 7LG	01252 628704		Adminoffice@velmead.hants.sch.uk
Court Moor Secondary School	Spring Woods, Fleet, Hampshire GU52 7RY	01252 615065		Adminoffice@court-moor.hants.sch.uk
Calthorpe Park Secondary School	Hitches Lane, Fleet, Hampshire GU51 5JA	01252 617268		
Heatherside Infant School	Reading Road South, Fleet, Hampshire GU52 7 <sup>TH</sup>	01252 617101		

Tavistock Infant School	Broadacres, Calthorpe Park, Fleet, Hampshire GU51 4EB	01252 616778		
Fleet Infant School	Velmead Road, Fleet, Hampshire	01252 613582		

## LOCAL PHARMACIES/CHEMISTS



Name	Address	Phone: 📞	Opening Times	Notes
Lloyds Pharmacy	Fleet Medical Centre, Church Road, Fleet	01252 612613		
Lloyds Pharmacy	Branksomewood Road, Fleet	01252 626580		
Boots	223 Fleet Road, Fleet	01252 613698		

## POST OFFICES AND LOCAL SHOPS

<b>Name</b>	<b>Address</b>	<b>Phone: 📞</b>	<b>Opening Times</b>	<b>Notes</b>
Post Office - Forbouys	229 Fleet Road, Fleet	01252 626900		
Morrisons Supermarket	Elvetham Heath, Fleet	01252 786050	Mon - Sat 8am - 9pm Sun 10am - 4pm	
The Harlington Centre	Fleet Road, Fleet, Hampshire	01252 811009		

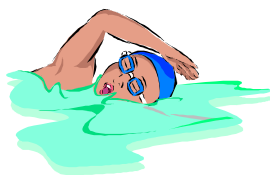
## PLACES OF WORSHIP AND COMMUNITY HALLS

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Rev</b>	<b>Notes</b>
All Saints Church	91 Kings Road, Fleet, Hampshire GU51 3AR	01252 812114		
Fleet Baptist Church	115 Clarence Road, Fleet, Hampshire GU51 3RS	01252 812590		
Fleet Methodist Church	Reading Road South, Fleet, Hampshire GU52 7SD	01252 812275		
Church of Our Lady	2 Connaught Road, Fleet, Hampshire GU51 3RA	01252 616963		
Hindu Temple	Carnival Hall Council Road Basingstoke	01256 464031		
Sikh Community Centre	207 Lower Brook Street Basingstoke			
Basingstoke Mosque	37 Sarum Hill Basingstoke			
Ancells Farm Community Centre	Falkners Cls, Fleet	01252 815496		
Elvetham Heath Community Centre	The Key, Elvetham Heath	01252 811009		

## PARKS/OPEN SPACES/SPORTS FACILITIES

Name	Address	Phone: 	Opening Times	Notes
The Views	Behind Harlington Centre/Council Offices, Fleet			
Basingbourne Park	Basingbourne Road, Fleet			
Oakley Park	Albany Road, Fleet			
Elvetham Heath Park	Elvetham Heath, Fleet			
Hart Leisure Centre	Hitches Lane, Fleet, Hampshire GU51 5HS	01252 629974		
The Harlington Centre	Fleet Road, Fleet, Hampshire GU51 4BY	01252 811009		

## FITNESS CLUBS/CINEMAS/THEATRE/PUBLIC HOUSES/LIBRARY SERVICES



### Fitness Clubs

Name	Address	Phone: ☎	Notes
Hart Leisure Centre	Hitches Lane, Fleet	01252 629974	

### Libraries

Name	Address	Phone: ☎	Notes
Fleet Library	Harlington Way, Fleet	01252 614213	Mon, Wed, Fri, Sat 9:30am - 5pm, Tues 9:30am - 8pm, Thurs 9:30am - 7pm

### Other Services

Name	Address	Phone: ☎	Notes
Age Concern	Basingstoke, Hampshire	0800 7314931	
Fleet Citizens Advice Bureau	Civic Offices, Harlington Way, Fleet, Hampshire, GU51 4AE	01252 617922	
Dog Warden	Hart District Council, Harlington Way, Civic Offices, Fleet GU51 4AE	01252 774420/1	

## Public Houses

Name	Address	Phone: ☎	Notes
De Havilland Arms	The Key, Elvetham Heath, Fleet	01252 628102	
The Prince Arthur	Fleet Road, Fleet, Hampshire GU51 4BX	01252 622660	
Propoganda Music Canteen	317 Fleet Rd, Fleet	01252 620198	

## Theatres

Name	Address	Phone: ☎	Notes
Anvil Concert Hall	Basingstoke, Hampshire	01256 844244	<a href="http://www.theanvil.org.uk">www.theanvil.org.uk</a>
Haymarket Theatre	Basingstoke, Hampshire	01256 465566	<a href="http://www.haymarket.org.uk">www.haymarket.org.uk</a>
The Camberley Theatre	Knoll Road, Camberley, Surrey GU15 3SY	01276 707600	
New Victoria Theatre & Ambassadors Cinema	The Peacocks Centre, Woking, Surrey GU21 6GG	01483 545945 Bookings: 0870 060 6645	
Cinema	The Harlington Centre, Fleet Road, Fleet GU51 4BY	01252 811009	

**YOUR LOCAL COUNCILLORS/LOCAL AUTHORITY/  
MEMBERS OF PARLIAMENT & TENANTS' FEDERATION  
COMMITTEE**

**County Councillors**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Councillor Sharyn Wheale		01252 616080 07717 134376	Sharyn.Wheale@hants.gov.uk

**District Councillors**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Councillor Denis Gotel (Independent)		01252 614648	Ward - Fleet Central
Councillor Christopher Hunt (Conservative)		01252 615994	Ward - Fleet Central
Councillor Christopher Butler (Conservative)		01252 623022	Ward - Fleet Courtmoor
Councillor Chris Axam (Community Campaign Hart)		01252 626341 07791 562141	Ward - Fleet Courtmoor
Councillor Anthony Barrell (Conservative)		01252 614018	Ward - Fleet North
Councillor Stephen Parker (Conservative)		01252 661375	Ward - Fleet North
Councillor David Healey (Conservative)		01252 622775	Ward - Fleet Pondtail
Councillor Sharyn Wheale (Conservative)		01252 616080	Ward - Fleet Pondtail

Councillor Richard Appleton (Conservative)		01252 416345	Ward - Fleet West
Councillor Tim Davies (Conservative)		01252 844719	Ward - Fleet West

### Member of Parliament

Name	Address	Phone: ☎	Notes
Rt Hon James Arbuthnot	House of Commons, Westminster	01420 84122	arbuthnotj@parliament.uk

### Councils

Name	Address	Phone: ☎	Notes
Hart District Council	Harlington Way, Fleet, GU51 4AE	01252 622122	
Hampshire County Council	The Castle, Winchester, Hampshire, SO23 8UJ	Freephone 0800 0280888	

### Sentinel Hart & Districts Neighbourhood Panel and Tenant Board Members

Name	Areas	Phone: 📞	Notes
Mr Richard Wylie		01252 845514	Board Member
Mr William Hall		01252 615359	Board Member
Mrs P Salvagnac		01252 681024	SH&DNP
Ms Dawn Moors		07877 075266	SH&DNP

### Mobile Caretaker

Name	Address	Phone: 📞	Notes
Rob Grover	Sentinel Housing Association 11 Church Road, Fleet, GU51 3RH	0800 195 5515	

### Neighbourhood Co-ordinators

Name	Address	Phone: 📞	Patch
Anita Foster	Sentinel Housing Association	0800 195 5515	Fleet & Elvetham
Tina Widdison	11 Church Road, Fleet, GU51 3RH		Church Crookham & Crookham Village

## RECYCLING SITE/HOUSEHOLD WASTE

Name	Address	Phone: ☎	Notes
Hart District Council Environmental Health, Noise/Pest Control		01252 774420	
Hart District Council Refuse Cleansing		01252 774477	
Farnborough Recycling Centre/ Household Waste	Eelmoor Road, Farnborough	01252 541277	
Recycling Hotline 24 hours		01252 774417	Kerbside recyclable collection (blue bins)

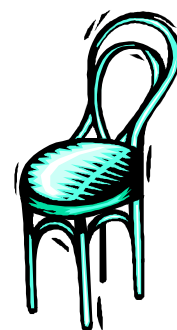


**PUBLIC TRANSPORT/BUSES/BUS STATION/  
TRAIN STATION/DIAL-A-RIDE**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Buses and Bus Routes		01962 846924	
Bus Information Line		0870 608 2608	
Community Transport		01962 846785	
Dial-A-Ride		01962 847042	
National Express		0870 5808080	
National Rail	www.nationalrail.co.uk	08457 48 49 50	Minicom service for the deaf or hard of hearing 0845 6060 0600

## USED FURNITURE STORES

Name	Address	Phone: 📞	Notes
Lions Community Store	Basingbourne Road, Fleet, Hampshire, GU13 9GW	01252 616998	<p>furniture and other household goods (bedding, clothing etc) to those in need. They will also collect and redistribute good quality goods (there is a charge for delivery)</p> <p>Notes: Open Tues, Wed, Thurs 10am - 3pm &amp; Fri 10am - 1:30pm</p>
British Heart Foundation Furniture & Electrical Store	103-109 Victoria Road, Aldershot GU11 1JE	0844 499 4180	
Community Furniture Project	6 Joule Road, Houndsmill, Basingstoke, Hampshire, RG21 6XH	01256 320700	<p>The Community Furniture Project helps local people living on low income by providing furniture, goods and services at low cost. The organisation also provides opportunities for people to develop work and social skills.</p> <p>NB: Payment by cash only.</p> <p>Open 9:30 am - 4pm - closed for lunch between 12:30pm and 1pm. Also open first Saturday of every month 9:30 am - 12:30pm.</p>



## MEDIATION SERVICE

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Rushmoor Community Mediation Service	PO Box 13, Farnborough, Hampshire, GU14 0XP	01252 549977	This service is free and totally confidential.
Basingstoke and District Community Mediation Service	The Orchard, White Hart Lane, Basingstoke, Hampshire, RG21 AF	01256 423819	A service in which impartial Mediators listen to your concerns and enable you to explore a way forward.

## Garages To Rent

Sentinel does have a number of garages in Fleet, Hartley Wintney and Blackwater but at the moment there are none available, however, if you wish to complete an application form to go on the waiting list you will be contacted as soon as one becomes available.

As a Sentinel Association tenant, you can rent a garage for £7.78 per week. A second garage can be rented for £9.14 per week.

To find out more or to request a Garage Application Form contact Sentinel on 0800 195 5515.

## SENTINEL SERVICES - HOME CARE, COMMUNICARE AND SHELTERED HOUSING

### Sentinel Home Care

Sentinel's Home Care service can provide housekeeping services such as cooking, shopping and housework, personal care such as dressing/undressing and bathing/showering and domestic tasks such as collecting prescriptions and pensions.

Sentinel has 28 Home Care staff who provide over 8000 hours of care and support in North Hampshire to older people and people with a physical disability or debilitating illness.

The Sentinel Home Care service is regulated and inspected by the Commission for Social Care Inspectors.

For a price list or more information please ring 0800 195 5515.

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### CommuniCare

CommuniCare is Sentinel's 24-hour community alarm service, which was established in 1986. By simply pressing a button, customer's link up to our Community Alarm Centre, where staff answer the call and contact someone who can help. The Centre is staffed 24-hours a day, every day of the year. The system identifies the caller even if they are unable to talk.

The service is available to anyone, whatever their need, for example security, peace of mind or for health reasons.

CommuniCare also offers additional services such as contacting customers each day to make sure they are alright, mobile visiting and response service and a key safe facility.

For a price list or more information please ring 0800 195 5515.

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## Sheltered

Sheltered housing is intended to meet the needs of older people who would like to continue living independently in the community, but would benefit from additional support. Sentinel has 20 schemes in Basingstoke, Fleet and many of the surrounding small towns and villages

Sentinel has groups of self-contained flats or bungalows for rent; some are suitable for people with greater disabilities. Many of the schemes have communal facilities such as a resident's sitting room, laundry and guest facility. Various social activities are arranged for those who want to take part. Some schemes have facilities for people to stay for short periods, for example, while their family or partner are away from home, or after coming out of hospital.

Applications for sheltered housing are welcome from people over 55 years of age, including homeowners and those who live outside the area.

For more information on Sentinel's sheltered housing schemes and short stay suites, please ring 0800 195 5515