



**Hartley Wintney**

**WELCOME  
TO YOUR NEW HOME  
WITH  
SENTINEL HOUSING ASSOCIATION**

This is your local information pack.  
It is packed full of information to help the move into your new  
home go as smoothly as possible.

We hope that you find this information useful.

*Good Luck In Your New Home  
From All At*

**Sentinel** 


Tel: 0800 195 5515 from a landline or  
0300 666 5515 from your mobile  
E-mail: [info@sentinelha.org.uk](mailto:info@sentinelha.org.uk)  
[www.sentinelha.org.uk](http://www.sentinelha.org.uk)

## CONTENTS


3. Essential Services - Fire/Police/Gas/Electric.
5. Local Hospitals/Health Care Centres/GP/Dentists/Vets.
7. Details of Schools in Your Area.
8. Details of Pharmacies/Dispensing Chemists.
9. Details of Post Offices and Local Shops.
10. Places of Worship and Community Halls.
11. Parks/Open Spaces/Sports Facilities.
12. Fitness Clubs/Cinemas/Theatre/Public Houses/Library Services.
14. Your Local Councillors/Local Authority/Members of Parliament.
15. Councils/Sentinel Hart & Districts Neighbourhood Panel Members/Tenant Board Members/Sentinel Caretaker/Neighbourhood Co-ordinator.
16. Recycling Site/Household Waste.
17. Public Transport/Buses/Bus Station/Train Station/Dial-a-Ride.
18. Used Furniture Store.
19. Mediation Services.
20. Garages to Rent.
21. Sentinel Services - Homecare/CommuniCare and Sheltered Housing

## ESSENTIAL SERVICES

### Emergency Services

Service	Name	Address	Phone: 	Notes
Fire Brigade	Hampshire Fire and Rescue Service	West Ham, Basingstoke, Hampshire	999	
Police	Crimestoppers		0800 555111	<a href="http://www.crimestoppers-uk.org">www.crimestoppers-uk.org</a> A community service which helps prevent and solve crime. If you have details about criminal activity you can pass it on anonymously and without fear of exposure or retribution.
Police	Fleet Police Station	13 Crookham Road, Fleet GU51 5QQ	0845 045 45 45 Minicom Helpline 02380 745500	
Police	Hartley Wintney Police Station	London Road, Hartley Wintney	0845 045 45 45	Beat PC Amies  Station open most days 9.00 am - 10.00 am
Police	Yateley Police Station	Royal Oak Close, Yateley	0845 0454545	
To report Problems that do not require a 99 call			101  <a href="http://www.hampshire.police.uk">www.hampshire.police.uk</a>	

### Other Services

Service	Name	Address	Phone: 	Notes
B.T.	B.T. National Directory Enquiries		118 500 Textphone 18001 118 500	
B.T.	B.T. International Directory Enquiries		118 505	
B.T.	B.T. Online			<a href="http://www.bt.com/118500">www.bt.com/118500</a>

B.T.	Customer Services Bill Enquiries Moving Home		0800 800 150  www.bt.com	Mon - Sat  8.00am - 8.00pm
B.T.	Faults		0800 800 151	24 hours a day 7 days a week
	NSPCC		0808 800 5000	24 hours a day
	Samaritans		0845 7909090	24 hours a day

### Utilities

Service	Name	Address	Phone: 📞	Notes
Electricity	Southern Electric		Emergencies: 0845 770 8090	www.southern-electric.co.uk
Gas	British Gas New Supply		0845 9555512 Meter Readings and Bills: 0645 555508	
Gas	Emergencies Leaks		Emergencies: 0800 111 999	24 hours a day
Water	SE Leakline		0800 028 3399	
Water	South East Water	London Road, Preston PR11 1BS	0845 301 0845 Emergencies: 0845 602 1724	You may have two water companies
Water	Southern Water	PO Box 41, Worthing, West Sussex, BN13 3NZ	0845 272 0845	
Water	Leakline		0800 714 614	

## LOCAL HOSPITALS/HEALTH CARE CENTRES/GPs/DENTISTS/VETS

<b>Service</b>	<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Dentists	Fleet Dental Centre	37 Reading Road, Fleet, GU52 7QP	01252 666976	by appointment
Dentists	Hook Dental Surgery	1 Hook Parade, Station Road, Hook	01256 762353	by appointment
District Nurse	The Surgery	1 Chapter Terrace, Hartley Wintney, RG27 8QJ	01252 845034	by appointment
GPs	Hook & Hartley Wintney Medical Partnership	1 Chapter Terrace, Hartley Wintney	01252 842087	by appointment
GPs	The Surgery	1 Chapter Terrace, Hartley Wintney, RG27 8QJ	01252 842087	by appointment
Hospital	Farnham Road Hospital	Farnham Road, Guildford GU2 5LX	01483 571122	
Hospital	Fleet Hospital	Church Road, Fleet	01483 782000	
Hospital	Frimley Park Hospital	Portsmouth Rd, Frimley, Camberley GU16 7UJ	01276 604604	
NHS Direct		www.nhsdirect.nhs.uk	0845 4647	Helpline open 24 hours for medical advice and health information

Vets	Ark Veterinary Practice	Bell Meadow Road, Hook	01256 764771	by appointment
Vets	Phoenix Veterinary Group	1 Courtmoor Avenue, Fleet, GU52 7UE	01252 616136	by appointment

## SCHOOLS



<b>Name</b>	<b>Address</b>	<b>Phone: 📞</b>	<b>Head Teacher</b>	<b>Notes</b>
Greenfields Junior School	Green Lane, Hartley Wintney, RG27 8DQ	01252 843822		
Oakwood Infant School	Church Lane, Hartley Wintney, RG27 8DZ	01252 842663		
They Grey House School	Mount Pleasant, Hartley Wintney	01252 842353		

## LOCAL PHARMACIES/CHEMISTS



Name	Address	Phone: 📞	Opening Times	Notes
Lloyds Pharmacy	2 High Street, Hartley Wintney	01252 842449	Mon - Fri 9am - 7pm Sat 9am - 5pm Sun CLOSED	
Moss Pharmacy	Unit 2/3 Hook Parade Station Road Hook	01256 762497		
Boots	223 Fleet Road Fleet	01252 613698		

## POST OFFICES AND LOCAL SHOPS

<b>Name</b>	<b>Address</b>	<b>Phone: 📞</b>	<b>Opening Times</b>	<b>Notes</b>
Hartley Bakery	High Street, Hartley Wintney	01252 842301	Mon - Fri 8am - 4pm Sat 8am - 2pm	
Hartley Wintney Post Office	High Street, Hartley Wintney	01252 842919	Mon-Fri 9am - 5:30pm 9am - 12:30pm	
Hartley Wintney Traditional Butcher	High Street, Hartley Wintney	01252 843914		
Morrisons Supermarket	Elvetham Heath, Fleet	01252 786050	Mon - Sat 8am - 9pm Sun 10am - 4pm	
One Stop Convenience Store	The Row, High Street, Hartley Wintney	01252 842686	7am - 10pm 7 days a week	

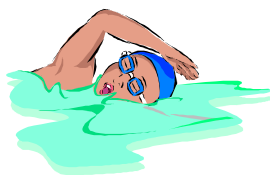
## PLACES OF WORSHIP AND COMMUNITY HALLS

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Rev</b>	<b>Notes</b>
Hartley Wintney Baptist Church	High Street, Hartley Wintney	01252 843363		Sunday Service 10:30am and 6:30pm
Hartley Wintney Methodist Church	High Street, Hartley Wintney	01252 845710		
St Johns Church C of E	Hartley Wintney	01252 842670		Opening Hours: Sun 9am Traditional Service, 10:45 Family Service, Wednesday Communion 10am
Hindu Temple	Carnival Hall Council Road Basingstoke	01256 464031		
Sikh Community Centre	207 Lower Brook Street Basingstoke			
Sikh Temple	4 King's Mill Rd Basingstoke			
Basingstoke Mosque	37 Sarum Hill Basingstoke	01256 324859		
Hook Community Centre	Ravenscroft Hook RG27 9NN	01256 764000		

## PARKS/OPEN SPACES/SPORTS FACILITIES

Name	Address	Phone: 📞	Opening Times	Notes
The Views	Behind Harlington Centre/Council Offices Fleet			
Hartley Wintney Cricket Club	The Cricket Green, Hartley Wintney	01252 845374		
Hartley Wintney Golf Club	Club House	01252 842214		
Pheonix Green Common	West Green Road (A3&B3016)			Woodland and open grassed area with paths

## FITNESS CLUBS/CINEMAS/THEATRE/PUBLIC HOUSES/LIBRARY SERVICES



### Fitness Clubs

Name	Address	Phone: ☎	Notes
Planet Ice	West Ham Leisure Park, Worting Road, Basingstoke, Hampshire RG22 6PG	01256 355266  planet-ice.co.uk	
Basingstoke Sports Centre	Festival Place, Basingstoke, Hampshire RG21	01256 302223 www.sportscentre.org.uk	
Basingstoke Aquadrome	West Ham Leisure Park, Worting Road, Basingstoke, Hampshire RG22 6PG	01256 472343  www.aquadrome.org	
Hart Leisure Centre	Hitches Lane, Fleet Hants GU51 5HS	01252 629974 www.hart.gov.uk	

### Libraries

Name	Address	Phone: ☎	Notes
Basingstoke Library	Potters Walk, Basingstoke	01256 473901	Mon, Tues, Wed, Fri 9:30am - 7pm, Thurs 9:30am - 5:30pm, Sat 9:30am - 4pm
Fleet Library	Harlington Way, Fleet	01252 614213	Mon, Wed, Fri, Sat 9:30am - 5pm, Tues 9:30am - 8pm, Thurs 9:30am - 7pm
Odiham Library	The Bury, Odiham, Hook	01256 702949	

## Other Services

Name	Address	Phone: ☎	Notes
Age Concern	Basingstoke, Hampshire	0800 009966	
Basingstoke Citizens' Advice Bureau	Basingstoke Library, Potters Walk, Basingstoke	01256 322814	Mon, Tues & Fri 10am - 4pm, Wed 10am - 6:30pm, Thurs 9:30am - 11:30am, Sat 10am - 12noon
Fleet Citizens Advice Bureau	Civic Offices, Harlington Way, Fleet, Hampshire, GU51 4AE	01252 617922	Mon - Fri 10am - 4pm, Fri 10am - 1pm
Dog Warden	Hart District Council, Harlington Way, Civic Offices, Fleet GU51 4AE	01252 774420/1	

## Public Houses

Name	Address	Phone: ☎	Notes
The Cricketers	Cricket Green, Hartley Wintney	01252 842166	
Phoenix Inn	London Road, Hartley Wintney	01252 842484	
Waggon & Horses	High Street, Hartley Wintney	01252 842119	

## Theatres

Name	Address	Phone: ☎	Notes
The Anvil Concert Hall	Churchill Way Basingstoke, Hampshire RG21 7QR	01256 844244	<a href="http://www.theanvil.org.uk">www.theanvil.org.uk</a>
Haymarket Theatre	Wote Street, Basingstoke, Hampshire RG21 7NW	01256 465566	<a href="http://www.haymarket.org.uk">www.haymarket.org.uk</a>

**YOUR LOCAL COUNCILLORS/LOCAL AUTHORITY/  
MEMBERS OF PARLIAMENT**

**County Councillors**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Councillor David Simpson - Liberal Democrat		01252 874459	Ward - Hartley Wintney

**Local Ward Councillor**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Susan Band			Independent
Sara Kinnell			Conservative

**Member of Parliament**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Rt Hon James Arbuthnot	House of Commons, Westminster	020 72194649	

**Councils**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Hart District Council	Harlington Way, Fleet, GU51 4AE	01252 622122	
Hampshire County Council	The Castle, Winchester, Hampshire, SO23 8UJ	Freephone 0800 0280888	

### Sentinel Hart & District's Neighbourhood Panel and Tenant Board Members

Name	Address	Phone: ☎	Notes
Mr Richard Wylie		01252 845514	Board Member
Mr William Hall		01252 615359	Board Member
Mrs Molly Parrett		01256 762836	SH & DNP
Mrs Isla Sutherland		01256 763580	SH & DNP

### Mobile Caretaker

Name	Address	Phone: ☎	Notes
Rob Grover	Sentinel Housing Association, 56 Kingsclere Road, Basingstoke, Hampshire	0800 195 5515	

### Neighbourhood Co-ordinator

Name	Address	Phone: ☎	Notes
Louisa Davis	Sentinel Housing Association, 11 Church Road Fleet GU51 3RH	0800 195 5515	

## RECYCLING SITE/HOUSEHOLD WASTE

Name	Address	Phone: ☎	Notes
Hart District Council Environmental Health, Noise/Pest Control	Civic Offices Harlington Way Fleet, Hants Gu51 4AE	01252 774420  eh@hart.gov.uk	
Hart District Council Refuse Cleansing	Springwell Lane, Hartley Wintney, Hook, Hampshire RG27 8BW	01252 622122 www.waste- management@hart. gov.uk	
Recycling Centre	Springwell Lane, Hartley Wintney, Hook, Hampshire RG27 8BW	01252 622122 www.waste- management@hart. gov.uk	
Recycling Hotline 24 hours		01252398164	Kerbside recyclable collection (blue bins)



**PUBLIC TRANSPORT/BUSES/BUS STATION/  
TRAIN STATION/DIAL-A-RIDE**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Buses and Bus Routes		01962 846924	
Bus Information Line		0870 608 2608	
Community Transport		01962 846785	
Dial-A-Ride		01962 847042	
National Express		0870 5808080	
National Rail	www.nationalrail.co.uk	08457 48 49 50	Minicom service for the deaf or hard of hearing 0845 606 0600

## USED FURNITURE STORE

Name	Address	Phone: ☎	Notes
Community Furniture Project	6 Joule Road, Houndsmill, Basingstoke, Hampshire, RG21 6XH	01256 320700	<p>The Community Furniture Project helps local people living on low income by providing furniture, goods and services at low cost. The organisation also provides opportunities for people to develop work and social skills.</p> <p>NB: Payment by cash only.</p> <p>Open 9:30 am - 4pm - closed for lunch between 12:30 pm and 1pm. Also open first Saturday of every month 9:30 am - 12:30 pm.</p>
Lions Community Store	Basingbourne Road, Fleet, Hampshire, GU13 9GW	01252 616998	<p>The Lions can distribute furniture and other household goods (bedding, clothing etc) to those in need. They will also collect and redistribute good quality goods (there is a charge for delivery)</p> <p>Notes: Open Tues, Wed, Thurs 10am - 3pm &amp; Fri 10am - 1:30pm</p>
British Heart Foundation Furniture & Electrical Store	103-109 Victoria Rd, Aldershot Hants GU11 1JE	0844 499 4180	



## MEDIATION SERVICE

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Basingstoke and District Community Mediation Service	The Orchard, White Hart Lane, Basingstoke, Hampshire, RG21 AF	01256 423819	A service in which impartial Mediators listen to your concerns and enable you to explore a way forward.
Rushmoor Community Mediation Service	PO Box 13, Farnborough, Hampshire, GU14 OXP	01252 549977	This service is free and totally confidential.

## Garages To Rent

Sentinel does have a number of garages in Fleet, Hartley Wintney and Blackwater but at the moment there are none available, however, if you wish to complete an application form to go on the waiting list you will be contacted as soon as one becomes available.

As a Sentinel Association tenant, you can rent a garage for £7.78 per week. A second garage can be rented for £9.14 per week.

To find out more or to request a Garage Application Form contact Sentinel on 0800 195 5515.

## SENTINEL SERVICES - HOME CARE, COMMUNICARE AND SHELTERED HOUSING

### Sentinel Home Care

Sentinel's Home Care service can provide housekeeping services such as cooking, shopping and housework, personal care such as dressing/undressing and bathing/showering and domestic tasks such as collecting prescriptions and pensions.

Sentinel has 28 Home Care staff who provide over 8000 hours of care and support in North Hampshire to older people and people with a physical disability or debilitating illness.

The Sentinel Home Care service is regulated and inspected by the Commission for Social Care Inspectors.

For a price list or more information please ring 0800 195 5515.

\*\*\*\*\*

### CommuniCare

CommuniCare is Sentinel's 24-hour community alarm service, which was established in 1986. By simply pressing a button, customer's link up to our Community Alarm Centre, where staff answer the call and contact someone who can help. The Centre is staffed 24-hours a day, every day of the year. The system identifies the caller even if they are unable to talk.

The service is available to anyone, whatever their need, for example security, peace of mind or for health reasons.

CommuniCare also offers additional services such as contacting customers each day to make sure they are alright, mobile visiting and response service and a key safe facility.

For a price list or more information please ring 0800 195 5515.

\*\*\*\*\*

## Sheltered

Sheltered housing is intended to meet the needs of older people who would like to continue living independently in the community, but would benefit from additional support. Sentinel has 20 schemes in Basingstoke, Fleet and many of the surrounding small towns and villages

Sentinel has groups of self-contained flats or bungalows for rent; some are suitable for people with greater disabilities. Many of the schemes have communal facilities such as a resident's sitting room, laundry and guest facility. Various social activities are arranged for those who want to take part. Some schemes have facilities for people to stay for short periods, for example, while their family or partner are away from home, or after coming out of hospital.

Applications for sheltered housing are welcome from people over 55 years of age, including homeowners and those who live outside the area.

For more information on Sentinel's sheltered housing schemes and short stay suites, please ring 0800 195 5515