



**Kingsclere**

**WELCOME  
TO YOUR NEW HOME  
WITH  
SENTINEL HOUSING ASSOCIATION**

This is your local information pack.  
It is packed full of information to help the move into your new  
home go as smoothly as possible.

We hope that you find this information useful.

*Good Luck In Your New Home  
From All At*

**Sentinel** 

Tel: 0800 195 5515 from a landline or  
0300 666 5515 from your mobile  
E-mail: [info@sentinelha.org.uk](mailto:info@sentinelha.org.uk)  
[www.sentinelha.org.uk](http://www.sentinelha.org.uk)

If you would like this communication in large print, braille or translated please contact the  
Customer Service Centre on 0800 195 5515 from a landline or 0300 666 5515 from a mobile.



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## ESSENTIAL SERVICES

### Emergency Services


Service	Name	Address	Phone: ☎	Notes
To make an emergency call dial 999 and tell the operator which emergency service you require: Fire, Police or Ambulance. The operator will then connect you to the service you require.				
Fire Brigade	Hampshire Fire and Rescue Service	West Ham, Basingstoke, Hampshire	01256 818881	
Police	Crimestoppers	0800 555111	<a href="http://www.crimestoppers-uk.org">www.crimestoppers-uk.org</a> A community service which helps prevent and solve crime. If you have details about criminal activity you can pass it on anonymously and without fear of exposure or retribution.	
Police	Hampshire Constabulary	Basingstoke Police Station, London Road, Basingstoke, Hampshire	0845 045 45 45 01256 473111 Minicom Helpline 02380 745500	Beat Officer PC K Luke
To report problems that don't require a 999 call			101	Calls to the service cost 10p from landlines and mobiles

### Utilities

Service	Name	Address	Phone: ☎	Notes
Electricity	Southern Electric	PO Box 7506, Perth, PH1 3 QR	Emergencies: 0845 770 8090 General Enquiries: 0845 744 4555	<a href="http://www.southern-electric.co.uk">www.southern-electric.co.uk</a>
For Gas Emergencies (24 hours) contact the National Gas Emergency Service free on 0800 111 999.				

British Gas	Bill Enquiries Moving Home		0845 600 0560	<a href="http://www.house.co.uk">www.house.co.uk</a>
	Gas Meter Reading		0800 107 0225	
Water	South East Water	PO Box 2208, Bristol, BS99 7HJ  <a href="mailto:contactcentre@southeastwater.co.uk">contactcentre@southeastwater.co.uk</a>  <a href="http://www.southeastwater.co.uk">www.southeastwater.co.uk</a>	0845 3010 845  0845 602 1724  0800 028 3399  0800 096 1998	Mon-Fri 8.00 am - 7.00 pm Sat 8.00 am - 1.00 pm  24 hour Emergency Line  Leak Line  Minicom Service
Water	Southern Water	PO Box 41, Worthing, West Sussex, BN13 3NZ	0845 272 0845	
Repairs	Sentinel Housing Association		0800 195 5515	
Gas Central Heating in your property	Central Heating Services		0800 917 9306	

### Other Services

Name	Address	Phone: 	Notes
BT	Customer Services Bill Enquiries Moving Home	0800 800 150 <a href="http://www.bt.com">www.bt.com</a>	Mon - Sat 8.00 am - 8.00 pm
BT	Directory Enquiries	118 500	Calls cost 24p per minute, billed by the second, plus a connection charge of 49p per call. Other mobile and network charges may vary.

BT	International Directory Enquiries	118 505	Calls cost £1.50 per minute plus a connection charge of 75p per call. Other mobile and network charges may vary.
BT	UK Operator	100	
BT	International Operator	155	
BT	Faults	0800 800 151	24 hours a day, 7 days a week
BT	Phone Book Website	<a href="http://www.bt.com/thephonebook">www.bt.com/thephonebook</a>	
NSPCC		0808 800 5000	24 hours a day
Samaritans		0845 790 9090 <a href="http://www.samaritans.org.uk">www.samaritans.org.uk</a>	24 hours a day
Relate The Relationship People	The Orchard, White Hart Lane, Basingstoke, Hampshire, RG21 4AF	01256 324364  <a href="http://www.relate-basingstoke.org.uk">www.relate-basingstoke.org.uk</a>	Relate offers counselling and relationship guides for everyone
Age Concern	The Orchard, White Hart Lane, Basingstoke, Hampshire, RG21 4AF	01256 423874  0800 731 4931	Office open 9.00 am - 1.00 pm Mon - Fri
Help the Aged		0800 800 6565	
Basingstoke Citizens' Advice Bureau	Basingstoke Library, Potters Walk, Basingstoke	01256 322814	Mon, Tues, Wed, Fri - 10.00 am - 12.00 noon Thurs 9.30 am - 11.30 am Appointments by arrangement
Community Legal Service Direct		0845 345 4345  <a href="http://www.clsdirect.org.uk">www.clsdirect.org.uk</a>	A national helpline (calls charged at local rate) providing a free information on a range of common legal problems.
Dog Warden	Basingstoke and Deane Borough Council, Civic Offices, London Road, Basingstoke	01256 845474	

## LOCAL HOSPITALS/HEALTH CARE CENTRES/GPs/DENTISTS/VETS

Service	Name	Address	Phone: ☎	Notes
NHS Direct		<a href="http://www.nhsdirect.nhs.uk">www.nhsdirect.nhs.uk</a>	0845 46 47	Helpline open 24 hours for medical advice and health information.
Hospital	Basingstoke and North Hampshire Hospital	Aldermaston Road, Basingstoke, Hampshire, RG24 9NA	Switchboard - 01256 473202  Emergency Dept Reception 01256 314700  www.northampshire.nhs.uk	There is a charge for parking
GPs	Kingsclere Health Centre	North Street, Kingsclere	01635 296000	
GPs	Woolton hill Surgery	Woolton Hill, Kingsclere	01635 253324	
To find your nearest NHS Dentist call 0845 050 8345				
Dentist	Kingsclere Health Centre	North Street, Kingsclere	01635 297331	
Dentist	K Alford Dentist	9 Bath Road, Thatcham, Newbury	01635 63131	
Vet	Galbraith, Keevill & Gleeson	19 George Street, Kingsclere	01635 297557	
Vet	Galbraith, Keevil & Gleeson	55a The Broadway, Thatcham, Newbury	01635 68047	
Vet	Blackman & O'Gorman	78 London Road, Newbury	01635 68047	
Animal Hospital	Barn Animal Hospital	Great Binfields Road, Old Basing	01256 329522	

## SCHOOLS/PLAY AND TODDLER GROUPS



Name	Address	Phone: 📞	Head Teacher	Notes
Burghclere County Primary School	Well Street, Burghclere, Newbury	01635 278523	Mrs J Holdcroft	
Busy Bees Playgroup		01635 297576		
East Woodhay County Primary School	East End, Highclere, Newbury	01635 253489	Mrs Veasey	
Kingsclere County Primary School	Ash Grove, Kingsclere	01635 298583	Mrs E Glen	
Ecchinswell & Sydmonton County School	Ecchinswell, Newbury	01635 298288	Mrs C Healy	
Woolton Hill Infant/Junior School	Woolton Hill, Highclere, Newbury	01635 268242	Mark Johnson	

## LOCAL PHARMACIES/CHEMISTS



<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Opening Times</b>
Kingsclere Pharmacy	Swan Street, Kingsclere	01635 298419	9.00 am - 5.30 pm, 1.00 pm - 2.00 pm closed for lunch closed at 1.00 pm Wed and Sat
Clock Tower Pharmacy	12 The Broadway, Newbury	01635 41813	Mon - Fri 9.00 am - 5.30 pm, Sat 9.00 am - 1.00 pm
Boots The Chemist	Chineham Shopping Centre, Chineham	01256 471414	Mon - Sat 7.00 am - midnight Sun 10.00 am - 4.00 pm

## POST OFFICES AND LOCAL SHOPS

<b>Name</b>	<b>Address</b>	<b>Phone: 📞</b>	<b>Opening Times/Notes</b>
Kingsclere Post Office	Swan Street, Kingsclere	01635 298211	Mon, Wed, Thur and Fri 9.00 am - 5.30 pm, Tues 9.00 am - 1.00 pm, Sat 9.00 am - 12.30 pm
Burghclere Post Office	Harts Lane, Burghclere	01635 278242	

## PLACES OF WORSHIP AND COMMUNITY HALLS

### Places of Worship

Name	Address	Phone: ☎		Notes
Field Gate Centre		01635 298497		Social, Sports and Activities.
St Pauls Church of England	Ashford Hill, Newbury	01635 268217		
St James Church of England	Ashmansworth, Newbury	01635 253991		
Ascension Church of England	Burghclere, Newbury	01635 278470		
St Lawrence Church of England	Ecchinswell, Newbury	01635 278470		
St Peters Church of England	Headley, Newbury	01635 268217		
St Michaels of All Angels Church of England	Highclere, Newbury	01635 253991		
Kingsclere Methodist Church	Kingsclere, Basingstoke	01635 863362		
St Marys Church of England	Kingsclere, Basingstoke	01635 298272		
St Peter & St Pauls Catholic Church	Kingsclere, Basingstoke	01635 9814572		
St Thomas Church of England	Woolton Hill	01635 253323		
Hindu Temple	Carnival Hall, Council Road, Basingstoke	01256 464031		

Sikh Community Centre	207 Lower Brook Street, Basingstoke			
Basingstoke Mosque	37 Sarum Hill, Basingstoke			
Pentecostal Church	10 Turnberry Drive, Beggarwood, Basingstoke			

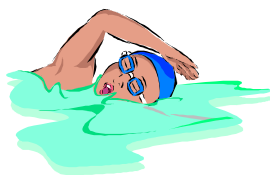
### Community Halls

Name	Address	Phone: 📞	Opening Times	Notes
Village Club		01635 298059		Social and Education

## PARKS/OPEN SPACES/SPORTS FACILITIES

<b>Name</b>	<b>Address</b>	<b>Phone: 📞</b>	<b>Opening Times</b>	<b>Notes</b>
Fieldgate Centre	Kingsclere	01635 298497		
Kingsclere Village Club	Kingsclere	01635 298059		

## FITNESS CLUBS/CINEMAS/THEATRE/LIBRARY AND OTHER SERVICES



### Fitness Clubs

Name	Address	Phone: ☎	Notes
Planet Ice	Silverdome Arena, The Leisure Park, Basingstoke, Hampshire	01256 355266	
Basingstoke Sports Centre	Basingstoke, Hampshire	01256 326331	<a href="mailto:sales@sportscentre.org.uk">sales@sportscentre.org.uk</a>
Basingstoke Aquadrome	The Leisure Park, Basingstoke, Hampshire	01256 472343	
QMC Sports Centre		01256 418301  <a href="mailto:Sports.centre@qmc.ac.uk">Sports.centre@qmc.ac.uk</a>	The Centre include a fitness studio, swimming pool, sports hall and an outdoor all weather court. Classes are available for adults as well as sports courses for children.
The Active Life Centre	Houndmills, Basingstoke	01256 352858  <a href="http://www.activelifecentre.co.uk">www.activelifecentre.co.uk</a>	This facility houses a large gym hall and two high quality multi-sport studios that are ideal for indoor activities such as dance, fitness and martial arts.

## Libraries

Name	Address	Phone: ☎	Notes
Basingstoke Library	19/20 Westminster House, Festival Place, Basingstoke, RG21 7LS	01256 473901	Mon, Tues, Wed, Fri 9.30 am - 7.00 pm, Thurs 9.30 am - 5.30 pm, Sat 9.30 am - 4.00 pm, Sun 11.00 am - 5.00 pm
Kingsclere Library		01635 297525	

## Public Houses

Name	Address	Phone: ☎	Notes
George and Dragon Inn	Wolverton Towns End, Wolverton, Tadley	01635 298292	
The Vine Inn	Hannington, Tadley	01635 298525	

## Theatres

Name	Address	Phone: ☎	Notes
Anvil Concert Hall	Basingstoke, Hampshire	01256 844244 <a href="http://www.theanvil.org.uk">www.theanvil.org.uk</a>	
Haymarket Theatre	Basingstoke, Hampshire	01256 465566 <a href="http://www.haymarket.org.uk">www.haymarket.org.uk</a>	
Central Studios	Queen Mary's College, Cliddesden Road, Basingstoke	01256 418318 <a href="http://www.centralstudio.co.uk">www.centralstudio.co.uk</a>	
Fairfields Art Centre	Council Road, Basingstoke	01256 321621	

## Cinemas

Name	Address	Phone: ☎	Notes
Vue Cinema	Festival Place, New Market Square, Basingstoke, Hampshire	0871 224 0240  www.myvue.com	
Odeon Cinema	The Leisure Park, Churchill Way West, Basingstoke	0871 22 44 007  www.odeon.co.uk	

## Guiding/Scouting

Name	Address	Phone: ☎	Notes
Girl Guiding, <i>Including Rainbows, Brownies, Senior</i>	<a href="mailto:join.us@girlguiding.org.uk">join.us@girlguiding.org.uk</a>  www.girlguiding.org.uk	08001 695901	Guiding is open to everyone from the ages of 5-65
Scouting, including <i>Beavers, Cub Scouts, Scouts, Explorer Scouts, Network</i>	<a href="mailto:info.centre@scout.org.uk">info.centre@scout.org.uk</a>  www.scouts.org.uk	0845 300 1818  020 8433 7100	Scouting is open to all young people aged 6-25 of every faith and background
Beavers		01256 355708	
Cubs		01256 476331	
Scouts		01256 477155	
Venture Scouts		01256 327180	
Rainbows, Brownies and Guides		01256 461922 01256 355404	

**YOUR LOCAL COUNCILLORS/LOCAL AUTHORITY/  
MEMBERS OF PARLIAMENT**

**County Councillor**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Councillor Keith Chapman		01189 700831	Ward - Calleva and Kingsclere (Con)

**Parish Councillors**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Councillor James Lewin		01635 278357	Ward - Burghclere, Highclere and St Mary Bourne (Con)
Councillor Horace Mitchell		01635 254677	Ward - Burghclere, Highclere and St Mary Bourne (Con)
Councillor Cathy Osselton		01635 298774	Ward - Kingsclere (Con)
Councillor Kenneth Rhatigan		01189 810821	Ward - Kingsclere (Con)

**Member of Parliament**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Maria Miller (Con)	House of Commons, Westminster	020 7219 5749 (House of Commons)	
Roy Perry	Tarrants Farmhouse, West Wellow, Romsey	07794 322472	Member of European Parliament

**Councils**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Basingstoke and Deane Borough Council	Civic Offices, London Road, Basingstoke	01256 844844	
Hampshire County Council	The Castle, Winchester, Hampshire, SO23 8UJ	01962 841841	

**COMMUNITY BEAT OFFICER, ACCREDITED COMMUNITY SAFETY OFFICER, COMMUNITY WARDENS, SENTINEL CARETAKERS, NEIGHBOURHOOD CO-ORDINATORS AND NEIGHBOURHOOD PANEL REPRESENTATIVES**

**Community Beat Office**

Name	Address	Phone: ☎	Notes
PC Brian Dixon	Basingstoke Police Station, London Road, Basingstoke	0800 045 45 45	

**Accredited Community Safety Officer**

Name	Address	Phone: ☎	Notes
	Community Safety, Montgomery House, Monarch Way, Winchester, Hampshire, SO22 5PW	0845 600 1747	

**Community Wardens**

Name	Address	Phone: ☎	Notes
Lyndsey Cummins  Jeff McAllister	Units 17/18, Beresford Centre, Wade Road, Basingstoke, Hampshire, RG24 8FA	01256 845508  Fax: 01256 969534	<a href="mailto:community.wardens@basingstoke.gov.uk">community.wardens@basingstoke.gov.uk</a>  Office open 9.00 am - 5.00 pm Wardens work on shift basis 9.00 am - 9.00 pm

### Mobile Caretaker

Name	Address	Phone: ☎	Notes
Colin London	Sentinel Housing Association, 56 Kingsclere Road, Basingstoke, Hampshire, RG21 6XG	0800 195 5515	

### Neighbourhood Co-ordinator

Name	Address	Phone: ☎	Patch
Stacey Stephens	Sentinel Housing Association, 56 Kingsclere Road, Basingstoke, Hampshire, RG21 6XG	0800 195 5515	◆ Ashford Hill ◆ Ashmansworth ◆ Baughurst ◆ Bishops Green ◆ Broadlayings ◆ Burghclere ◆ Ecchinswell ◆ Hannington ◆ Headley ◆ Heath End ◆ Highclere ◆ Kingsclere ◆ Newton Common ◆ North End ◆ Penwood ◆ Wolverton ◆ Wolverton Common ◆ Woolton Hill

### Neighbourhood Panel Representative and Tenant Board Member

Name	Address	Phone: ☎	Notes
Mr Paul Frankum		01256 472496	Board Member and Neighbourhood Panel Representative
Mr George Herbert		01189 701934	Neighbourhood Panel Representative
Ms Kathy Hine		07776223508	Board Member

## RECYCLING SITE/HOUSEHOLD WASTE

Name	Address	Phone: ☎	Notes
Recycling Centre	Ship Inn Ashford Inn Thatcham		
Recycling Centre	Paices Hill Green Waste and Recycling Centre		
Household Waste Recycling Centre	Wade Road, Basingstoke	01256 461750	April - September 8.00 am - 7.00 pm October - March 8.00 am - 4.00 pm
Bulky Household Waste Collection	Basingstoke and Deane Borough Council	01256 845474	Bulky Household waste is subject to a charge. Can take away furniture, fridges, freezers, washing machines, televisions.



## PUBLIC TRANSPORT/BUSES/TRAINS/COMMUNITY TRANSPORT

Name	Address	Phone: ☎	Notes
Buses and Bus Routes		01962 846924	
Bus Information Line		0870 608 2608	
Basingstoke Community Transport	<a href="http://www.bct.uk.com">www.bct.uk.com</a>	01962 846785	
Stagecoach	Bus Station, Basingstoke	01256 464501	
Countywide Travel	1 Clerken Green, Oakley	01256 780079	
Dial-A-Ride	<a href="mailto:basingstokedar@btinternet.com">basingstokedar@btinternet.com</a>	Booking Line: 01256 462101  Admin Line: 01256 816069	Mon - Fri 8.30 am - 12.00 noon and 2.00 pm - 4.15 pm  Mon - Fri 9.00 am - 5.00 pm
Neighbourcare	<a href="http://www.neighbourcare.org.uk">www.neighbourcare.org.uk</a>	01256 423855	Provides help with transport, visiting, shopping, gardening, correspondence, relieving carers.
National Rail	<a href="http://www.nationalrail.co.uk">www.nationalrail.co.uk</a>	08457 48 49 50  0845 606 0600	24 hours a day  Minicom service for the deaf or hard of hearing

## GARAGES TO RENT

Sentinel has a number of garages available in the Basingstoke area. Currently there are vacant garages in Oakridge, Popley, Winklebury and some in the rural areas of Tadley, Penwood and Kingsclere.

As a Sentinel Housing Association tenant, you can rent a garage for £7.78 per week. A second garage can be rented for £9.14 per week.

To find out more or to request a *Garage Application Form* contact Sentinel on 0800 195 5515.



## SENTINEL SERVICES - HOME CARE, COMMUNICARE AND SHELTERED HOUSING

### Sentinel Home Care

Sentinel's Home Care service can provide housekeeping services such as cooking, shopping and housework, personal care such as dressing/undressing and bathing/showering and domestic tasks such as collecting prescriptions and pensions.

Sentinel has 28 Home Care staff who provide over 8000 hours of care and support in North Hampshire to older people and people with a physical disability or debilitating illness.

The Sentinel Home Care service is regulated and inspected by the Commission for Social Care Inspectors.

For a price list or more information please ring 0800 195 5515.

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### CommuniCare

CommuniCare is Sentinel's 24-hour community alarm service, which was established in 1986. By simply pressing a button, customer's link up to our Community Alarm Centre, where staff answer the call and contact someone who can help. The Centre is staffed 24-hours a day, every day of the year. The system identifies the caller even if they are unable to talk.

The service is available to anyone, whatever their need, for example security, peace of mind or for health reasons.

CommuniCare also offers additional services such as contacting customers each day to make sure they are alright, mobile visiting and response service and a key safe facility.

For a price list or more information please ring 0800 195 5515.

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## Sheltered

Sheltered housing is intended to meet the needs of older people who would like to continue living independently in the community, but would benefit from additional support. Sentinel has 20 schemes in Basingstoke, Fleet and many of the surrounding small towns and villages

Sentinel has groups of self-contained flats or bungalows for rent; some are suitable for people with greater disabilities. Many of the schemes have communal facilities such as a resident's sitting room, laundry and guest facility. Various social activities are arranged for those who want to take part. Some schemes have facilities for people to stay for short periods, for example, while their family or partner are away from home, or after coming out of hospital.

Applications for sheltered housing are welcome from people over 55 years of age, including homeowners and those who live outside the area.

For more information on Sentinel's sheltered housing schemes and short stay suites, please ring 0800 195 5515

## LOCAL NEWS/RADIO

Name	Address	Phone: 📞	Notes
Gazette	Pelton Road Basingstoke Hampshire RG21 6	01256 461131	3 weekly newspapers <ul style="list-style-type: none"><li>• Monday Gazette</li><li>• Basingstoke Extra</li><li>• Thursday Gazette</li></ul>
Observer	2 <sup>nd</sup> Floor, Paddington House, Festival Place, Basingstoke RG21 7LJ	01256 694120	Free weekly newspaper - every Thursday  <a href="http://www.yourbasingstoke.co.uk">www.yourbasingstoke.co.uk</a>
Kestrel FM (107.6)	Suite 2 Paddington House Festival Place Basingstoke	01256 694000	E-mail: <a href="mailto:studio@kestrelfm.com">studio@kestrelfm.com</a>  Text on: 8181 - Start your message with the word 'KESTREL' Txts costs 25p plus standard rate.



## USED FURNITURE STORE

Name	Address	Phone: ☎	Notes
Community Furniture Project	6 Joule Road, Houndsmill, Basingstoke, Hampshire, RG21 6XH	01256 320700	<p>The Community Furniture Project helps local people living on low income by providing furniture, goods and services at low cost. The organisation also provides opportunities for people to develop work and social skills.</p> <p>NB: Payment by cash only.</p> <p>Open 9.30 am - 4.00 pm - closed for lunch between 12.30 pm and 1.00 pm. Also open first Saturday of every month 9.30 am - 12.30 pm.</p>



## MEDIATION SERVICE

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Basingstoke and District Community Mediation Service	The Orchard, White Hart Lane, Basingstoke, Hampshire, RG21 AF	01256 423819	A service in which impartial Mediators listen to your concerns and enable you to explore a way forward.

## NEIGHBOURHOOD WATCH

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
The Secretary Basingstoke and Deane Neighbourhood Watch Association	10 Orchard Road, Basingstoke, Hampshire, RG22 6NU	01256 422395  Mobile: 07986 460443	
If you are interested in setting up a Neighbourhood Watch Scheme, contact PC Paul Green, PCSO on 01256 845316 or via e-mail on <a href="mailto:paul.green@basingstoke.gov.uk">paul.green@basingstoke.gov.uk</a>			

## USEFUL TELEPHONE NUMBERS

Accredited Community Safety Officer	☎ 0845 600 1747
Age Concern	☎ 01256 423874 ☎ 0800 731 4931
Anvil Concert Hall	☎ 01256 844244
Ascension Church of England	☎ 01635 278470
Barn Animal Hospital	☎ 01256 329522
Basingstoke and Deane Borough Council	☎ 01256 844844
Basingstoke and Deane Neighbourhood Watch Association	☎ 01256 845316 ☎ Secretary: 01256 422395 ☎ Mobile: 07986 460443
Basingstoke and District Community Mediation Service	☎ 01256 423819
Basingstoke and North Hampshire Hospital	☎ 01256 473202
Basingstoke Aquadrome	☎ 01256 472343
Basingstoke Citizens' Advice Bureau	☎ 01256 322814
Basingstoke Community Transport	☎ 01962 846785
Basingstoke Library	☎ 01256 473901
Basingstoke Sports Centre	☎ 01256 326331
Beavers	☎ 01256 355708
Blackman and O'Gorman, Vet	☎ 01635 68047
Boots the Chemist	☎ 01256 471414
British Gas	☎ Emergencies: 0800 111 999 ☎ General Enquiries: 0845 600 0560 ☎ Meter Readings: 0800 107 0225

BT	☎ Customer Enquiries: 0800 800 150 ☎ Directory Enquiries: 118 500 ☎ International Directory Enquiries: 118 505 ☎ UK Operator: 100 ☎ International Operator: 155 ☎ Faults: 0800 800 151
Bulky Household Waste Collection	☎ 01256 845474
Burghclere County Primary School	☎ 01635 278523
Burghclere Post Office	☎ 01635 278242
Bus Information Line	☎ 0870 608 2608
Buses and Bus Routes	☎ 01962 846924
Busy Bees Playgroup	☎ 01635 297576
Central Heating Services	☎ 0800 917 9306
Central Studios	☎ 01256 418318
Clock Tower Pharmacy	☎ 01635 41813
Colin London, Mobile Caretaker, Sentinel Housing Association	☎ 0800 195 5515
Community Furniture Project	☎ 01256 320700
Community Legal Service Direct	☎ 0845 345 4345
Community Warden	☎ 01256 845508
Councillor Cathy Osselton	☎ 01635 298774
Councillor Horace Mitchell	☎ 01635 254677
Councillor James Lewin	☎ 01635 278357
Councillor Keith Chapman	☎ 01189 700831
Councillor Kenneth Rhatigan	☎ 01189 810821
Countywide Travel	☎ 01256 780079
Crimestoppers	☎ 0800 555111
Cubs	☎ 01256 476331
Dial-A-Ride	☎ Booking Line: 01256 462101 ☎ Admin Line: 01256 816069
Dog Warden	☎ 01256 845474
East Woodhay County Primary School	☎ 01635 253489
Ecchinswell and Sydmonton County Primary School	☎ 01635 298288

Fairfields Art Centre	☎ 01256 321621
Fieldgate Centre	☎ 01635 298497
Galbraith, Keevill and Gleeson, Vet (Kingsclere)	☎ 01635 297557
Galbraith, Keevill and Gleeson, Vet (Thatcham)	☎ 01635 297557
Gazette	☎ 01256 461131
George and Dragon Inn	☎ 01635 298292
George Herbert, Neighbourhood Panel Representative	☎ 01189 701934
Girl Guiding (including Rainbows and Brownies)	☎ 08001 695901
Hampshire Constabulary	☎ 0845 045 45 45 ☎ 01256 473111
Hampshire County Council	☎ 01962 841841
Hampshire Fire and Rescue Service	☎ 01256 818881
Haymarket Theatre	☎ 01256 465566
Help the Aged	☎ 0800 800 6565
Hindu Temple	☎ 01256 464031
Household Waste Recycling Centre	☎ 01256 461750
Jeff McAllister, Community Warden	☎ 01256 845508
K Alford Dentist	☎ 01635 63131
Kathy Hine, Sentinel Board Member	☎ 07776 223508
Kestrel FM	☎ 01256 694000
Kingsclere County Primary School	☎ 01635 298583
Kingsclere Health Centre (Dentist)	☎ 01635 297331
Kingsclere Health Centre (Doctors)	☎ 01635 296000
Kingsclere Library	☎ 01635 297525
Kingsclere Methodist Church	☎ 01635 863362
Kingsclere Pharmacy	☎ 01635 298419
Kingsclere Post Office	☎ 01635 298211
Kingsclere Village Club	☎ 01635 298059
Lyndsey Cummins, Community Warden	☎ 01256 845508
Maria Miller, Member of Parliament	☎ 020 7219 5749
National Rail	☎ 08457 48 49 50 ☎ 0845 606 0600
Neighbourcare	☎ 01256 423855
NHS Direct	☎ 0845 46 47
NSPCC	☎ 0808 800 5000
Observer	☎ 01256 694120
Odeon Cinema	☎ 0871 22 44 007
Paul Frankum, Sentinel Board Member and Neighbourhood Panel Representative	☎ 01256 472496
PC Brian Dixon, Hampshire Constabulary	☎ 0800 045 45 45

Planet Ice	☎ 01256 355266
QMC Sports Centre	☎ 01256 418301
Rainbows, Brownies and Guides	☎ 01256 461922 ☎ 01256 355404
Relate	☎ 01256 324364
Roy Perry, Member of Parliament	☎ 07794 322472
Samaritans	☎ 0845 790 9090
Scouting (including Beavers, Cub Scouts, Scouts and Explorer Scouts)	☎ 0845 300 1818 ☎ 020 8433 7100
Scouts	☎ 01256 477155
Sentinel Housing Association	☎ 0800 195 5515
South East Water	☎ 0845 3010 845 ☎ Emergencies: 0845 602 1724 ☎ Leak Line: 0800 028 3399
Southern Electric	☎ Emergencies: 0845 770 8090 ☎ General Enquiries: 0845 744 4555
Southern Water	☎ 0845 272 0845
St James Church of England	☎ 01635 253991
St Lawrence Church of England	☎ 01635 278470
St Marys Church of England	☎ 01635 298272
St Michaels of All Angels Church of England	☎ 01635 253991
St Pauls Church of England	☎ 01635 268217
St Peter and St Pauls Roman Catholic Church	☎ 01635 9814572
St Peters Church of England	☎ 01635 268217
St Thomas Church of England	☎ 01635 253323
Stacey Stephens, Neighbourhood Co-ordinator	☎ 0800 195 5515
Stagecoach	☎ 01256 464501
The Active Life Centre	☎ 01256 352858
The Vine Inn	☎ 01635 298525
Venture Scouts	☎ 01256 327180
Vue Cinema	☎ 0871 224 0240
Woolton Hill Infant/Junior School	☎ 01635 253364
Woolton Hill Surgery	☎ 01635 253324