

**Oakridge/  
South View**

**WELCOME  
TO YOUR NEW HOME  
WITH  
SENTINEL HOUSING ASSOCIATION**

This is your local information pack.  
It is packed full of information to help the move into your new home go as smoothly as possible.

We hope that you find this information useful.

Good Luck In Your New Home  
From All At

**Sentinel** 

Tel: 0800 195 5515 from a landline

Tel: 0300 666 5515 from a mobile

E-mail: [info@sentinelha.org.uk](mailto:info@sentinelha.org.uk)

[www.sentinelha.org.uk](http://www.sentinelha.org.uk)

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## ESSENTIAL SERVICES

### Emergency Services

Service	Name	Address	Phone: ☎	Notes
To make an emergency call dial 999 and tell the operator which emergency service you require: Fire, Police or Ambulance. The operator will then connect you to the service you require.				
Fire Brigade	Hampshire Fire and Rescue Service	West Ham, Basingstoke, Hampshire	01256 818881	
Police	Crimestoppers	0800 555111	<a href="http://www.crimestoppers-uk.org">www.crimestoppers-uk.org</a> A community service which helps prevent and solve crime. If you have details about criminal activity you can pass it on anonymously and without fear of exposure or retribution.	
Police	Hampshire Constabulary	Basingstoke Police Station, London Road, Basingstoke, Hampshire	0845 045 45 45 01256 473111 Minicom Helpline 02380 745500	Beat Officer PC Nick Atkins
To report problems that don't require a 999 call			101	Calls to the service cost 10p from landlines & mobiles

### Utilities

Service	Name	Address	Phone: ☎	Notes
Electricity	Southern Electric	P O Box 7506, Perth, PH1 3QR	Emergencies: 0845 770 8090 General Enquiries: 0845 744 4555	<a href="http://www.southern-electric.co.uk">www.southern-electric.co.uk</a>
For Gas Emergencies (24 hours) contact the National Gas Emergency Service free on 0800 111 999				

Service	Name	Address	Phone: ☎	Notes
British Gas	Bill Enquiries Moving Home		0845 600 0560	www.house.co.uk
	Gas Meter Reading		0800 107 0225	
Water	South East Water	PO Box 2208, Bristol, BS99 7HJ  <a href="mailto:contactcentre@southeastwater.co.uk">contactcentre@ southeastwater. co.uk</a>  www.southeastw ater.co.uk	0845 3010 845	Mon - Fri 8.00 a.m. - 7.00 p.m. Sat 8.00 a.m. - 1.00 p.m.
			0845 6021724	24 hour Emergency Line
			0800 028 3399	Leak Line
			0800 096 1998	Minicom Service
Water	Southern Water	PO Box 41, Worthing, West Sussex, BN13 3NZ	0845 2720845	
Repairs	Sentinel Housing Ass.		0800 195 5515	
Gas Central Heating in your property	Central Heating Services		0800 917 9306	

### Other Services

Name	Address	Phone: ☎	Notes
B.T.	Customer Services Bill Enquiries Moving Home	0800 800 150 www.bt.com	Mon - Sat 8.00 a.m. - 8.00 p.m.
B.T.	Directory Enquiries	118 500	Calls cost 24p per minute, billed by the second, plus a connection charge of 49p per call. Other mobile and network charges may vary.

Name	Address	Phone: 📞	Notes
B.T.	International Directory Enquiries	118 505	Calls cost £1.50 per minute, plus a connection charge of 75p per call. Other mobile and network charges may vary.
B.T.	UK Operator	100	
B.T.	International Operator	155	
B.T.	Faults	0800 800 151	24 hours a day, 7 days a week
B.T.	Phone Book Website	<a href="http://www.bt.com/thephonebook">www.bt.com/thephonebook</a>	
NSPCC		0808 800 5000	24 hours a day
Samaritans		0845 790 9090 <a href="http://www.samaritans.org.uk">www.samaritans.org.uk</a>	24 hours a day
Relate The Relationship People	The Orchard, White Hart Lane, Basingstoke, Hampshire RG21 4AF	01256 324364  <a href="http://www.relate-basingstoke.org.uk">www.relate-basingstoke.org.uk</a>	Relate offers counselling and relationship guides for everyone
Age Concern	The Orchard, White Hart Lane, Basingstoke, Hampshire RG21 4AF	01256 423874  0800 731 4931	Office open 9.00 a.m. - 1.00 p.m. Mon - Fri
Help the Aged		0800 800 6565	
Basingstoke Citizens' Advice Bureau	Basingstoke Library, Potters Walk, Basingstoke	01256 322814	Mon, Tues, Wed, Fri - 10.00 - 12 noon Thurs 9.30 - 11.30 a.m. Appointments by arrangement
Community Legal Service Direct		0845 345 4345  <a href="http://www.clsdirect.org.uk">www.clsdirect.org.uk</a>	A national helpline (calls charged at local rate) providing free information on a range of common legal problems.

Name	Address	Phone: 📞	Notes
Dog Warden	Basingstoke & Deane Borough Council, Civic Offices, London Road, Basingstoke	01256 845474	

## LOCAL HOSPITALS/HEALTH CARE CENTRES/GPs/DENTISTS/VETS

Service	Name	Address	Phone: ☎	Notes
NHS Direct		<a href="http://www.nhsdirect.nhs.uk">www.nhsdirect.nhs.uk</a>	0845 46 47	Helpline open 24 hours for medical advice and health information.
Hospital	Basingstoke & North Hampshire Hospital	Aldermaston Road, Basingstoke, Hampshire RG24 9NA	Switchboard - 01256 473202  Emergency Dept. Reception - 01256 314700	There is a charge for parking.  <a href="http://www.northhampshire.nhs.uk">www.northhampshire.nhs.uk</a>
Surgery	Marlowe Partnership	Shakespeare Road, Popley	01256 328860	
Surgery	Bermuda Close	Shakespeare Road, Popley		
Surgery		Crown Heights, Alencon Link, Basingstoke		Mon - Fri 8.45 a.m. - 6.00 p.m.
Surgery	Crown Heights Medical Centre	2 Dickson House, Crown Heights, Alencon Link, Basingstoke	01256 329021  <a href="mailto:Information.CrownHeights@nhs.net">Information.CrownHeights@nhs.net</a>	Mon - Fri 8.00 a.m. - 6.30 p.m.
To find your nearest NHS Dentist call 0845 050 8345				
Dentist	Shakespeare House Health Centre	26 Shakespeare Road, Basingstoke	01256 328662	
Dentist	Stratfield Road Dental Surgery	102 Stratfield Road, Basingstoke	01256 326690	
Vets	Foster and Seward	90 Winchester Road, Basingstoke	01256 473371	

<b>Service</b>	<b>Name</b>	<b>Address</b>	<b>Phone: 📞</b>	<b>Notes</b>
Animal Hospital	Barn Animal Hospital	Great Binfields Road, Old Basing	01256 329522	

## SCHOOLS/PLAY & TODDLER GROUPS



Name	Address	Phone: ☎	Head Teacher	Notes
Oakridge Infants School	Oakridge Road, Basingstoke RG21 5RR	01256 321579	Mrs Angela Genn	
Oakridge County Junior School	Oakridge Road, Basingstoke RG21 5RR	01256 473545	Ms Yvonne Davie	
South View Infant School	Shooters Way, Basingstoke RG21 5LL	01256 465960	Mrs Pat MacDougall	
South View Junior School	Shooters Way, Basingstoke RG21 5LL	01256 321928	Mrs Sheila Pape	
Vyne Community School	Vyne Road, Basingstoke RG21 5PB	01256 473003	Mr Peter Hutchinson	
Maple Ridge School	Maple Crescent, Basingstoke RG21 5SX	01256 323639	Mrs Deborah Gooderham	
Dove House School	Sutton Road Basingstoke RG21 5SU	01256 351555	Mr Colin House	

Name	Address	Phone: ☎	Notes
Timbers Nursery School	Oakridge Hall for All	01256 475833	Mon - Fri 8.15 a.m. - 4.30 p.m.
St Bernards Day Nursery	Oakridge Church Vivian Road	01256 465274	Mon - Fri 8.30 a.m. - 5.30 p.m.

## LOCAL PHARMACIES/CHEMISTS



Name	Address	Phone: 📞	Opening Times Notes
Lloyds Pharmacy	201 Oakridge Road, Basingstoke RG21 5TA	01256 464540	Mon - Fri 9.00 a.m. - 6.00 p.m. Sat 9.00 a.m. - 1.00 p.m.
Lloyds Pharmacy	Shakespeare Road, Popley, Basingstoke RG24 9DT	01256 327882	Mon - Fri 9.00 a.m. - 6.30 p.m. Sat 9.00 a.m. - 1.00 p.m.
Lloyds Pharmacy	2 Chineham Centre Basingstoke RG24 8BQ	01256 356590	Mon - Fri 9.00 a.m. - 7.00 p.m. Sat 9.00 a.m. - 5.30 p.m. Sun 10.00 a.m. - 2.00 p.m.
Boots The Chemist	Chineham Shopping Centre, Chineham	01256 471414	Mon - Sat - 7 am - midnight Sun - 10 am - 4 pm
Assura Chemist	Crown Heights Alencon Link Town Centre Basingstoke		Mon - Fri - 7.30 a.m. - 11.00 p.m. Sat - 8.30 a.m. - 11.00 p.m. Sun - 10.00 a.m. - 6.00 p.m.

## POST OFFICES AND LOCAL SHOPS

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Opening Times / Notes</b>
Oakridge Post Office (inside Nisa Store)	Oakridge Road, Basingstoke	01256 476041/ 01256 326431/ 01256 324411	P/Office Mon - Fri 9am - 5:30pm Sat 9am - 12:30pm
Tesco (Express)	114 Oakridge Road, Basingstoke	01256 818403	Daily - 6.00 a.m. - 11.00 p.m. Cashline outside store
Top Notch Hairdressers	Oakridge Road, Basingstoke	01256 353990	
Oakridge Take Away Fish & Chip Shop	2 Vivian Road, Basingstoke	01256 321654	Mon - Sat 12 noon - 2 p.m. & 5.00 p.m. - 11.00 p.m. Sunday - Closed
One Stop Shop	Osborne Close, Oakridge	01256	Mon - Sat 6.00 a.m. - 10.00 p.m. Sun 7.00 a.m. - 10.00 p.m.

## PLACES OF WORSHIP AND COMMUNITY HALLS

### Places of Worship

Name	Address	Phone: ☎		Notes
Holy Ghost R.C Church	Sherborne Road, Basingstoke	01256 465214	Father Vincent Harvey	
Oakridge Methodist Church	Vivian Road, Basingstoke	01256 417200 01256 323590	Rev. A Parker Rev. J Horton	Service Sunday 11 a.m. All Welcome Bookings please phone 01256 465711, Brownies, Guides, Rainbows. Councillors Surgery 3rd Saturday of the month 11:30am - 12:30pm
St Gabriels C of E Church	25 Tewkesbury Close, Basingstoke	01256 324734		
St Michaels Parish Church	Church Square, Basingstoke	01256 329528		
Hindu Temple	Carnival Hall, Council Road, Basingstoke	01256 464031		
Sikh Community Centre	207 Lower Brook Street, Basingstoke			
Basingstoke Mosque	37 Sarum Hill, Basingstoke			

Name	Address	Phone: 📞		Notes
Eagles Pentecostal Church		01256 468012 07818 404629	Minister - Rose Chandler	Held at Oakridge Hall for All every Sunday from 2.30 - 4.30 pm

### Community Halls

Name	Address	Phone: 📞	Notes
Oakridge Hall for All  Mr Brian Bartlett - Manager	Oakridge	01256 475844	Health Clinics, Youth Club, Playgroup, Clubs and Classes. Rooms available for hire.  Friday Coffee Morning 10 am - 12 noon, includes Community Surgery on the 1 <sup>st</sup> Friday of each month attended by Sentinel.
Oakridge West Community Centre	Upton Crescent, Oakridge, Basingstoke RG21 5SN	01256 322244 (7 - 11 p.m.)	Seating capacity 130

## PARKS / OPEN SPACES / SPORTS FACILITIES

Location	Notes
Oakridge Road, Park	Children's play park
Oakridge Playing Fields, Taverner Close	Football pitch, changing facilities, Children's play park
Lyford Road	Children's play area.
Upper Sherborne Road Playing Fields	Football pitch, changing facilities, Children's play park

## FITNESS CLUBS/CINEMAS/THEATRE/LIBRARY & OTHER SERVICES

### Leisure Facilities

Name	Address	Phone: ☎	Notes
Planet Ice	Silverdome Arena, The Leisure Park, Basingstoke, Hampshire	01256 355266	
Basingstoke Sports Centre	Basingstoke, Hampshire	01256 326331	sales@sportscentre.org.uk
Basingstoke Aquadrome	The Leisure Park, Basingstoke, Hampshire	01256 472343	
QMC Sports Centre		01256 418301  <a href="mailto:sports.centre@qmc.ac.uk">sports.centre@qmc.ac.uk</a>	The Centre includes a fitness studio, swimming pool, sports hall and an outdoor all weather court. Classes are available for adults as well as sports courses for children.
The Active Life Centre	Houndmills, Basingstoke	01256 352858  <a href="http://www.activelifecentre.co.uk">www.activelifecentre.co.uk</a>	This facility houses a large gym hall and two high quality multi-sport studios that are ideal for indoor activities such as dance, fitness and martial arts.

## Libraries

Name	Address	Phone: ☎	Notes
Basingstoke Library	19/20 Westminster House, Festival Place, Basingstoke, RG21 7LS	0845 6035631	Mon, Tues, Wed & Fri 9.30am - 7pm Thurs 9.30am - 5.30pm Saturday 9.30am - 4pm Sunday 11am - 5pm
Chineham Library	Chineham Shopping Centre	01256 465643	Monday Closed Tues & Wed - 9.30am - 5pm Thurs & Fri - 9.30am - 7pm Saturday - 9.30am - 4pm

## Public Houses

Name	Address	Phone: ☎	Notes
The Oak	Oakridge Road	01256 324646	
The Soldiers Return	Upper Sherborne Road	01256 322449	

## Theatres

Name	Address	Phone: ☎	Notes
Anvil Concert Hall	Churchill Way Basingstoke, Hampshire	01256 844244  <a href="http://www.theanvil.org.uk">www.theanvil.org.uk</a>	
Haymarket Theatre	Basingstoke, Hampshire	01256 844244  <a href="http://www.haymarket.org.uk">www.haymarket.org.uk</a>	
Central Studios	Queen Mary's College, Cliddesden Road, Basingstoke	01256 418318  <a href="http://www.centralstudio.co.uk">www.centralstudio.co.uk</a>	
Fairfields Art Centre	Council Road, Basingstoke	01256 321621	

## Cinemas

Name	Address	Phone: ☎	Notes
Vue Cinema	Festival Place, New Market Square, Basingstoke	0871 224 0240 <a href="http://www.myvue.com">www.myvue.com</a>	
Odeon Cinema	The Leisure Park, Churchill Way West, Basingstoke	0871 22 44 007 <a href="http://www.odeon.co.uk">www.odeon.co.uk</a>	

## Guiding / Scouting

Name	E-mail & Web Address	Phone: ☎	Notes
Girl Guiding, including Rainbows, Brownies, Senior	<a href="mailto:join.us@girlguiding.org.uk">join.us@girlguiding.org.uk</a> <a href="http://www.girlguiding.org.uk">www.girlguiding.org.uk</a>	08001 695901	Guiding is open to everyone from the ages of 5-65
Scouting, including Beavers, Cub Scouts, Scouts, Explorer Scouts, Network	<a href="mailto:info.centre@scout.org.uk">info.centre@scout.org.uk</a> <a href="http://www.scouts.org.uk">www.scouts.org.uk</a>	0845 300 1818 020 8433 7100	Scouting is open to all young people aged 6-25 of every faith and background
Beavers		01256 355708	
Cubs		01256 476331	
Scouts		01256 477155	
Venture Scouts		01256 327180	
Rainbows, Brownies & Guides		01256 461922	

**YOUR LOCAL COUNCILLORS/LOCAL AUTHORITY/  
MEMBERS OF PARLIAMENT**

**Councillors**

<b>Name</b>	<b>Email Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
County Councillor Jane Frankum	cllr.jane.frankum@ basingstoke.gov.uk	01256 819924	Ward - Basingstoke North
Local Ward Councillor Paul Harvey (Lab)	cllr.paul.harvey@ba singstoke.gov.uk	01256 419841 07968 941009	Ward - Norden
Local Ward Councillor George Hood (Lab)	cllr.george.hood@b asingstoke.gov.uk	01256 359917	Ward - Norden
Local Ward Councillor Laura James (Lab)	cllr.laura.james@ba singstoke.gov.uk	01256 322108	Ward - Norden

**Member of Parliament**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Maria Miller (Con)	House of Commons, Westminster London. W1A 0AA	020 7219 3000 (House of Commons - ask for Members' Office)	
Roy Perry	Tarrants Farmhouse, west Wellow, Romsey	07794 322472	Member of European Parliament

**Councils**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Basingstoke and Deane Borough Council	Civic Offices, London Road, Basingstoke	01256 844844	
Hampshire County Council	The Castle, Winchester, Hampshire, SO23 8UJ	01962 841841	

**COMMUNITY BEAT OFFICER / ACCREDITED COMMUNITY SAFETY OFFICER**  
**COMMUNITY WARDENS / CARETAKERS /**  
**NEIGHBOURHOOD CO-ORDINATORS / NEIGHBOURHOOD PANEL**  
**REPRESENTAIVES and TENANT BOARD REPRESENTATIVES**

**Community Beat Officer**

Name	Address	Phone: ☎	Notes
PC Nick Atkins		0845 045 45 45	Nicholas.atkins@hampshire.pnn.police.uk

**Accredited Community Safety Officer**

Name	Address	Phone: ☎	Notes
Lee Thubron	Community Safety Montgomery House Monarch Way Winchester Hants SO22 5PW	0845 600 1747	<a href="mailto:lee.thubron@hants.gov.uk">lee.thubron@hants.gov.uk</a>

**Community Wardens**

Name	Address	Phone: ☎	Notes
Matthew Swales-Glasscoe	Units 17/18 Beresford Centre Wade Road Basingstoke RG24 8FA	01256 845508  <i>Fax: 01256 869534</i>	<a href="mailto:Matthew.swales-glasscoe@basingstoke.gov.uk">Matthew.swales-glasscoe@basingstoke.gov.uk</a>  <a href="mailto:community.wardens@basingstoke.gov.uk">community.wardens@basingstoke.gov.uk</a>  Office open 9 a.m. - 5 p.m. Wardens work on shift basis 9 a.m. - 9 p.m.

### Mobile Caretaker

Name	Address	Phone: ☎	Notes
Sid Bradley	Sentinel Housing Association, 56 Kingsclere Road, Basingstoke, Hampshire RG21 6XG	0800 195 5515 (from a landline)  0300 666 5515 (from a mobile)	

### Neighbourhood Co-ordinators

Name	Address	Phone: ☎	Patch
Mary Curtis	Sentinel Housing Association, 56 Kingsclere Road, Basingstoke, Hampshire RG21 6XG	0800 195 5515 (from a landline)  0300 666 5515 (from a mobile)	Crown Heights, Town Centre South View: <ul style="list-style-type: none"><li>• Bingley Close</li><li>• Brocas Drive</li><li>• Coronation Road</li><li>• Darcy Close</li><li>• Deanes Close</li><li>• Doswell Way</li><li>• Lefroy Avenue</li><li>• Lewis Close</li><li>• Lyford Road</li><li>• Norden Close</li><li>• Northfield House</li><li>• Pemerton Road</li><li>• Queen Mary Avenue</li><li>• Soper Grove</li></ul>

Name	Address	Phone: 📞	Patch
Julie Williams	Sentinel Housing Association, 56 Kingsclere Road, Basingstoke, Hampshire RG21 6XG	0800 195 5515 (from a landline)  0300 666 5515 (from a mobile)	Oakridge: <ul style="list-style-type: none"> <li>• Aspen Way</li> <li>• Bay Tree Way</li> <li>• Cherry Tree Walk</li> <li>• Forsythia Walk</li> <li>• Jefferson Road</li> <li>• Kingsclere Road</li> <li>• Lancaster Road</li> <li>• Merton Road</li> <li>• Millard Close</li> <li>• Mullins Close</li> <li>• Normanton Road</li> <li>• Oakridge Road</li> <li>• Oakridge Village</li> <li>• Osborne Close</li> <li>• Pear Tree Way</li> <li>• Scotney Road</li> <li>• Sherborne Road</li> <li>• Stratfield Road</li> <li>• Upton Crescent</li> <li>• Vivian Road</li> <li>• Walnut Way</li> <li>• Wateridge Road</li> </ul>

Name	Address	Phone: 📞	Patch
Lyndsey Higson	Sentinel Housing Association, 56 Kingsclere Road, Basingstoke, Hampshire RG21 6XG	0800 195 5515 (from a landline)  0300 666 5515 (from a mobile)	Oakridge: <ul style="list-style-type: none"> <li>• Bennet Close</li> <li>• Coleman Close</li> <li>• Freemantle Close</li> <li>• Gregory Close</li> <li>• Len Smart Court</li> <li>• Martin Close</li> <li>• Silvester Close</li> <li>• Taverner Close</li> <li>• Westray Close</li> </ul> South View: <ul style="list-style-type: none"> <li>• Baynard Close</li> <li>• Knightley Court</li> <li>• Shooters Way</li> </ul>

**Neighbourhood Panel Members and Tenant Board Member**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Mr Tony Mitchell		01256 425354	Board Member and Area 2 Representative
Ms Kathy Hine		07776 223508	Board Member and Area 2 Representative
Mrs Helen Parry		01256 465711	Area 2 Representative
Mr Brian Sanders BEM		01256 473227	Area 2 Representative

## RECYCLING SITE / HOUSEHOLD WASTE

Name	Address	Phone: ☎	Notes
	Abbey Road Shopping Parade, Popley		
	Madeira Close Shopping Parade, Popley		
	Chineham Shopping Centre		Recycling Bins
Household Waste Recycling Centre	Wade Road, Basingstoke	01256 461750	April - September 8.00 a.m. - 7.00 p.m October - March 8.00 a.m. - 4.00 p.m
Bulky Household Waste Collection	Basingstoke & Deane Borough Council	01256 845474	Bulky household waste is subject to a charge. Can take away furniture, fridges, freezers, washing machines, televisions.



**PUBLIC TRANSPORT / BUSES / BUS STATION /  
TRAIN STATION / DIAL-A-RIDE**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Buses and Bus Routes		01962 846924	
Bus Information Line		0870 608 2608	
Basingstoke Community Transport	<a href="http://www.bct.uk.com">www.bct.uk.com</a>	01962 846785	
Stagecoach	Bus Station Basingstoke	01256 464501	
Countywide Travel	1 Clerken Green Oakley	01256 780079	
Dial-A-Ride	<a href="mailto:basingstokedar@btinternet.com">basingstokedar@btinternet.com</a>	Booking Line: 01256 462101 Admin Line: 01256 816069	Booking Line: Mon - Fri 8.30 - 12 noon and 2 - 4.15 p.m. Admin Line: Mon - Fri - 9 - 5 p.m.
NeighbourCare The Orchard White Hart Lane Basingstoke	<a href="http://www.neighbourcare.org.uk">www.neighbourcare.org.uk</a>	01256 423855	Provides help with transport, visiting, shopping, gardening, correspondence, relieving carers.
National Rail	<a href="http://www.nationalrail.co.uk">www.nationalrail.co.uk</a>	08457 48 49 50  0845 606 0600	24 hours a day  Minicom service for the deaf or hard of hearing

## GARAGES TO RENT

Sentinel has a number of garages available in the Basingstoke area. Currently there are vacant garages in Oakridge, Popley, Winklebury and some in the rural areas of Tadley, Penwood and Kingsclere.

As a Sentinel Housing Association tenant, you can rent a garage for £7.78 per week. A second garage can be rented for £9.14 per week.

To find out more or to request a Garage Application Form contact Sentinel on 0800 195 5515 (landline) / 0300 666 5515 (mobile).



## SENTINEL SERVICES - HOME CARE, COMMUNICARE AND SHELTERED HOUSING

### Sentinel Home Care

Sentinel's Home Care service can provide housekeeping services such as cooking, shopping and housework, personal care such as dressing/undressing and bathing/showering and domestic tasks such as collecting prescriptions and pensions.

Sentinel has 28 Home Care staff who provide over 8000 hours of care and support in North Hampshire to older people and people with a physical disability or debilitating illness.

The Sentinel Home Care service is regulated and inspected by the Commission for Social Care Inspectors.

For a price list or more information please ring 0800 195 5515 (landline) / 0300 666 5515 (mobile).

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### CommuniCare

CommuniCare is Sentinel's 24-hour community alarm service, which was established in 1986. By simply pressing a button, customer's link up to our Community Alarm Centre, where staff answer the call and contact someone who can help. The Centre is staffed 24-hours a day, every day of the year. The system identifies the caller even if they are unable to talk.

The service is available to anyone, whatever their need, for example security, peace of mind or for health reasons.

CommuniCare also offers additional services such as contacting customers each day to make sure they are alright, mobile visiting and response service and a key safe facility.

For a price list or more information please ring 0800 195 5515 (landline) / 0300 666 5515 (mobile).

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## **Sheltered**

Sheltered housing is intended to meet the needs of older people who would like to continue living independently in the community, but would benefit from additional support. Sentinel has 20 schemes in Basingstoke, Fleet and many of the surrounding small towns and villages

Sentinel has groups of self-contained flats or bungalows for rent; some are suitable for people with greater disabilities. Many of the schemes have communal facilities such as a resident's sitting room, laundry and guest facility. Various social activities are arranged for those who want to take part. Some schemes have facilities for people to stay for short periods, for example, while their family or partner are away from home, or after coming out of hospital.

Applications for sheltered housing are welcome from people over 55 years of age, including homeowners and those who live outside the area.

For more information on Sentinel's sheltered housing schemes and short stay suites, please ring 0800 195 5515 (landline) / 0300 666 5515 (mobile).

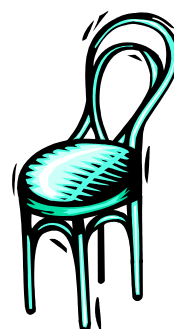
## LOCAL NEWS / RADIO

Name	Address	Contacts: ☎	Notes
Gazette	Pelton Road Basingstoke Hants RG21 6	01256 461131  <a href="mailto:editor@basings-tokegazette.co.uk">editor@basings-tokegazette.co.uk</a>  www.basingstokegazette.co.uk	3 weekly newspapers <ul style="list-style-type: none"> <li>• Monday Gazette</li> <li>• Basingstoke Extra</li> <li>• Thursday Gazette</li> </ul> Community News (fortnightly feature in Thursday Gazette). For Oakridge and South View contact John Blairman on 01256 475380 or at <a href="mailto:blairman@ntlworld.com">blairman@ntlworld.com</a>
Observer	2 <sup>nd</sup> Floor, Paddington House, Festival Place, Basingstoke RG21 7LJ	01256 694120	Free weekly newspaper - every Thursday  www.yourbasingstoke.co.uk
Norden News	Oakridge Hall for All	01256 475844	Newsletters distributed: <ul style="list-style-type: none"> <li>• March 2008</li> <li>• June 2008</li> <li>• September 2008</li> <li>• December 2008</li> </ul>
Kestrel FM (107.6)	Suite 2 Paddington House Festival Place Basingstoke	01256 694000	E-mail: <a href="mailto:studio@kestrelfm.com">studio@kestrelfm.com</a>  Text on: 8181 - Start your message with the word 'KESTREL' Txts costs 25p plus standard rate.



## USED FURNITURE STORE

Name	Address	Phone: ☎	Notes
Community Furniture Project	6 Joule Road, Houndsmill, Basingstoke, Hampshire, RG21 6XH	01256 320700	<p>The Community Furniture Project helps local people living on low income by providing furniture, goods and services at low cost. The organisation also provides opportunities for people to develop work and social skills.</p> <p>The Project also accept items in good condition for recycling (not gas appliances). Items can be collected; they usually need 7 - 14 working days notice for a collection.</p> <p>NB: Payment by cash only.</p> <p>Open 9.00 am - 5.00 pm - closed for lunch between 12:30 pm and 1.15 pm.</p>



## MEDIATION SERVICE

Name	Address	Phone: ☎	Notes
Basingstoke and District Community Mediation Service	The Orchard, White Hart Lane, Basingstoke, Hampshire, RG21 AF	01256 423819	A service in which impartial Mediators listen to your concerns and enable you to explore a way forward.

## NEIGHBOURHOOD WATCH

Name	Address	Phone: ☎	Notes
The Secretary Basingstoke and Deane Neighbourhood Watch Association	10 Orchard Road, Basingstoke, Hampshire, RG22 6NU	01256 422395  Mobile: 07986 460443	e-mail: <a href="mailto:bd-nwa-secretary@ntlworld.com">bd-nwa-secretary@ntlworld.com</a>

If you are interested in setting up a Neighbourhood Watch Scheme, contact  
P C Paul Green, PCSO on 01256 845316 or via e-mail on [paul.green@basingstoke.gov.uk](mailto:paul.green@basingstoke.gov.uk)

## USEFUL TELEPHONE NUMBERS

Basingstoke and Deane Borough Council	☎ 01256 844844
Brian Sanders BEM, Panel Representative	☎ 01256 473227
Community Wardens - Matthew Swales-Glasscoe	☎ 01256 845508
Hampshire Constabulary	☎ 0845 045 45 45
Hampshire County Council	☎ 01962 841841
Hampshire Fire and Rescue Service	☎ 999
Helen Parry, Panel Representative	☎ 01256 465711
Julie Williams, Neighbourhood Co-ordinator (use the 0300 number if ringing from a mobile)	☎ 0800 195 5515 ☎ 0300 666 5515
Kathy Hine, Board Member and Panel Representative	☎ 07776 223508
Local Ward Councillor George Hood	☎ 01256 359917
Local Ward Councillor Laura James	☎ 01256 322108
Local Ward Councillor Paul Harvey	☎ 01256 419841
Lyndsey Higson, Neighbourhood Co-ordinator (use the 0300 number if ringing from a mobile)	☎ 0800 195 5515 ☎ 0300 666 5515
Mary Curtis, Neighbourhood Co-ordinator (use the 0300 number if ringing from a mobile)	☎ 0800 195 5515 ☎ 0300 666 5515
N H Loddon Community Trust	☎ 01256 325422
North Hampshire Hospital Trust	☎ 01256 473202
Oakridge County Junior School	☎ 01256 473545
Oakridge Infants School	☎ 01256 321579
PC Nick Atkins, Hampshire Constabulary	☎ 0845 045 45 45
Sentinel Housing Association (use the 0300 number if ringing from a mobile)	☎ 0800 195 5515 ☎ 0300 666 5515
Sid Bradley, Mobile Caretaker, Sentinel Housing Association (use the 0300 number if ringing from a mobile)	☎ 0800 195 5515 ☎ 0300 666 5515
South View Infant School	☎ 01256 465960
South View Junior School	☎ 01256 321928
Tony Mitchell, Board Member and Panel Representative	☎ 01256 425354
Vyne Community School	☎ 01256 473003