



Old Basing

**WELCOME
TO YOUR NEW HOME
WITH
SENTINEL HOUSING ASSOCIATION**

This is your local information pack.
It is packed full of information to help the move into your new home go as smoothly as possible.

We hope that you find this information useful.

Good Luck In Your New Home
From All At

Sentinel 

Tel: 0800 195 5515 (from a landline)

Tel: 0300 666 5515 (from a mobile)

E-mail: info@sentinelha.org.uk

www.sentinelha.org.uk

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ESSENTIAL SERVICES

Emergency Services

| Service | Name | Address | Phone: ☎ | Notes |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|-----------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|
| To make an emergency call dial 999 and tell the operator which emergency service you require: Fire, Police or Ambulance. The operator will then connect you to the service you require. | | | | |
| Fire Brigade | Hampshire Fire and Rescue Service | West Ham, Basingstoke, Hampshire | 01256 818881 | |
| Police | Crimestoppers | 0800 555111 | www.crimestoppers-uk.org A community service which helps prevent and solve crime. If you have details about criminal activity you can pass it on anonymously and without fear of exposure or retribution. | |
| Police | Hampshire Constabulary | Basingstoke Police Station, London Road, Basingstoke, Hampshire | 0845 045 45 45 01256 473111 Minicom Helpline 02380 745500 | Beat Officer PC Nick Atkins |
| To report problems that don't require a 999 call | | | 101 | Calls to the service cost 10p from landlines & mobiles |

Utilities


| Service | Name | Address | Phone: ☎ | Notes |
|------------------------------------------------------------------------------------------------|-------------------|------------------------------|----------------------------------------------------------------------|------------------------------------------------------------------------------|
| Electricity | Southern Electric | P O Box 7506, Perth, PH1 3QR | Emergencies: 0845 770 8090 General Enquiries: 0845 744 4555 | www.southern-electric.co.uk |
| For Gas Emergencies (24 hours) contact the National Gas Emergency Service free on 0800 111 999 | | | | |

| Service | Name | Address | Phone: ☎ | Notes |
|-----------------------------------------------|-----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| British Gas | Bill Enquiries Moving Home Gas Meter Reading | | 0845 600 0560 0800 107 0225 | www.house.co.uk |
| Water | South East Water | PO Box 2208, Bristol, BS99 7HJ contactcentre@ southeastwater. co.uk www.southeastw ater.co.uk | 0845 3010 845 0845 6021724 0800 028 3399 0800 096 1998 | Mon - Fri 8.00 a.m. - 7.00 p.m. Sat 8.00 a.m. - 1.00 p.m. 24 hour Emergency Line Leak Line Minicom Service |
| Water | Southern Water | PO Box 41, Worthing, West Sussex, BN13 3NZ | 0845 2720845 | |
| Repairs | Sentinel Housing Ass. | | 0800 195 5515 | |
| Gas Central Heating in your property | Central Heating Services | | 0800 917 9306 | |

Other Services

| Name | Address | Phone: ☎ | Notes |
|------|----------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| B.T. | Customer Services Bill Enquiries Moving Home | 0800 800 150 www.bt.com | Mon - Sat 8.00 a.m. - 8.00 p.m. |
| B.T. | Directory Enquiries | 118 500 | Calls cost 24p per minute, billed by the second, plus a connection charge of 49p per call. Other mobile and network charges may vary. |

| Name | Address | Phone: 📞 | Notes |
|-------------------------------------|------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|
| B.T. | International Directory Enquiries | 118 505 | Calls cost £1.50 per minute, plus a connection charge of 75p per call. Other mobile and network charges may vary. |
| B.T. | UK Operator | 100 | |
| B.T. | International Operator | 155 | |
| B.T. | Faults | 0800 800 151 | 24 hours a day, 7 days a week |
| B.T. | Phone Book Website | www.bt.com/thephonebook | |
| NSPCC | | 0808 800 5000 | 24 hours a day |
| Samaritans | | 0845 790 9090 www.samaritans.org.uk | 24 hours a day |
| Relate The Relationship People | The Orchard, White Hart Lane, Basingstoke, Hampshire RG21 4AF | 01256 324364 www.relate-basingstoke.org.uk | Relate offers counselling and relationship guides for everyone |
| Age Concern | The Orchard, White Hart Lane, Basingstoke, Hampshire RG21 4AF | 01256 423874 0800 731 4931 | Office open 9.00 a.m. - 1.00 p.m. Mon - Fri |
| Help the Aged | | 0800 800 6565 | |
| Basingstoke Citizens' Advice Bureau | Basingstoke Library, Potters Walk, Basingstoke | 01256 322814 | Mon, Tues, Wed, Fri - 10.00 - 12 noon Thurs 9.30 - 11.30 a.m. Appointments by arrangement |
| Community Legal Service Direct | | 0845 345 4345 www.clsdirect.org.uk | A national helpline (calls charged at local rate) providing free information on a range of common legal problems. |

| Name | Address | Phone:  | Notes |
|-------------|------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|--------------|
| Dog Warden | Basingstoke & Deane Borough Council, Civic Offices, London Road, Basingstoke | 01256 845474 | |

LOCAL HOSPITALS/HEALTH CARE CENTRES/GPs/DENTISTS/VETS

| Service | Name | Address | Phone: 📞 | Notes |
|------------|----------------------------------------|----------------------------------------------------------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NHS Direct | | www.nhsdirect.nhs.uk | 0845 46 47 | Helpline open 24 hours for medical advice and health information. |
| Hospital | Basingstoke & North Hampshire Hospital | Aldermaston Road, Basingstoke, Hampshire | 01256 473202 | www.northhampshire.nhs.uk There is a charge for parking. |
| | N H Loddon Community Trust | Popley Fields Community Centre, Popley, Basingstoke | 01256 325422 | |
| GP | Church Grange Lychpit Surgery | Great Binfields Road, Lychpit, Basingstoke | 01256 469677 | Opening Hours Mon 8:30am - 1 & 2pm - 6:30pm Tues 8:30am - 1pm Wed 8:30am - 1pm & 2pm - 5:30pm Thurs 8:30am - 1pm Fri 8:30am - 1pm & 2pm - 5:30pm |
| GP | The Old Basing Health Centre | Manor Lane, Old Basing, Hampshire. RG24 7AE | 01256 868370 | Opening Hours Mon - Fri - 8.00 a.m. - 6.00 p.m. |
| GP | Old Basing Surgery | Linden Court, Old Basing, Basingstoke | 01256 357754 | |
| GP | East Barn Surgery | Lychpit | 01256 841654 | |

| Service | Name | Address | Phone: 📞 | Notes |
|-------------------|-----------------------------|--------------------------------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| Dentist | Linden Dental Practice | 1-2 Linden Court, Old Basing, Basingstoke Hampshire RG24 7HS | 01256 464722 | Opening Hours 7 am - 8 pm |
| Dentist (Private) | Guinea Court Dental Surgery | Bowman Road, Chineham North, Hampshire, RG24 8XJ | 01256 840141 | Mon & Wed 8 am - 8 pm, Tues & Thurs 8 am - 5.30 pm, Fri 8 am - 3.30 pm, Sat 9 am - 12 noon |
| Vet | Foster & Seward | 90 Winchester Road, Basingstoke | 01256 473371 | |
| Animal Hospital | The Barn Animal Hospital | Great Binfields Road, Old Basing, Basingstoke RG24 8AD | 01256 329522 www.barnvets.co.uk | 24 hr on-site emergency and in-patient care Mon - Fri 8 am - 8 pm, Sat 8.30 am - 6 pm, Sundays & Bank Holidays 10 am - 11 am |

SCHOOLS/PLAY & TODDLER GROUPS



| Name | Address | Phone: 📞 | Head Teacher | Notes |
|--------------------------------|-------------------------------------------------------------|------------------------------|----------------------------------------------|-----------------------------------------------------------------------------------------------|
| Old Basing Infant School | Milkingpen Lane, Old Basing, Basingstoke, RG24 7DL | 01256 325704 | Mrs V Cottrell | |
| St Mary's C of E Junior School | Belle Vue Road, Old Basing, Basingstoke, RG24 7DE | 01256 465092 | Mrs T Brunton | |
| Great Binfields Primary School | Great Binfields Road, Chineham, Basingstoke, | 01256 460532 | | |
| Lychpit Playgroup | Lychpit Community Hall | 07976 900001 | Mrs C Self | |
| Old Basing Playgroup | Old Basing Village Hall | 01256 814931 | Mrs D Bishop | |
| Bolton Under 5's Playgroup | Beddington Centre | 07881 920709 01256 322357 | Mrs B Watson Sarah Crowdy - Vice Chair | Children welcome from 2 years 9 months to school age. 5 days a week - 9.00 - 11.45 a.m. |
| Piccolo Pre-School Nursery | Sports Pavilion, Sherborne St John | 075 287 26248 | Mayte Neary | Mon, Wed, Fri - 9.00 - 3.00 p.m. Tues, Thurs - 9.00 - 12 noon |

LOCAL PHARMACIES/CHEMISTS



| Name | Address | Phone: ☎ | Opening Times |
|--------------------|-----------------------------------------------|-----------------------------------------------|--------------------------------------------------------------------------------------------|
| Lloyds Pharmacy | 2 Chineham Centre Basingstoke RG24 8BQ | 01256 356590 | Mon - Fri 9.00 a.m. - 7.00 p.m. Sat 9.00 a.m. - 5.30 p.m. Sun 10.00 a.m. - 2.00 p.m. |
| Boots The Chemist | Chineham Shopping Centre, Chineham | 01256 471414 | Mon - Sat 7.00 a.m. - midnight Sun - 10.00 a.m. - 4.00 p.m. |
| Day Lewis Pharmacy | Manor Lane, Old Basing, Hampshire RG24 7AE | 01256 477267 oldbasing@daylewisplc.com | Mon - Fri 9.00 a.m. - 6.00 p.m. Sat - 9.00 a.m. - 1.00 p.m. |

POST OFFICES AND LOCAL SHOPS

| Name | Address | Phone: ☎ | Opening Times | Notes |
|----------------------------|---------------------------------------------------------|-----------------|---------------------------------------------------------------------------------------|------------------------------------------------------------------------------|
| Old Basing Post Office | 48 Belle Vue Road, Old Basing, Basingstoke | 01256 464020 | Mon - Fri 9 am - 5:30 pm CLOSED FOR LUNCH 1 pm - 2 pm Sat 9 am - 12:30 pm | |
| Linden Market Spar Shop | Byfleet Ave, Old Basing, Basingstoke | 01256 464161 | Mon - Sat 7.30 am - 8 pm Sun 8 am - 6 pm | Grocery, Butcher, Off Licence, Newsagent, Greengrocers, Hot Food |
| Premier Basing Stores | Belle Vue Road, Old Basing, Basingstoke | | Mon - Fri 6:30 am - 9 pm | |
| Glaysler Family Butchers | 44 Belle Vue Road, Old Basing, Basingstoke | 01256 465679 | | Butchers & Greengrocers |
| Oliver's Bakehouse | The Shop, The Street, Old Basing | 01256 460110 | | |
| The Topiary, Hair & Beauty | 69a The Street, Old Basing, Basingstoke, RG24 7BY | 01256 841381 | | |

PLACES OF WORSHIP AND COMMUNITY HALLS

Places of Worship

| Name | Address | Phone: ☎ | | Notes |
|------------------------------------------|------------------------------------------------------|--------------|-----------------------------|---------------------------------|
| St Mary C of E Church | Church Lane, Old Basing, Basingstoke | 01256 473762 | Father Andrew Bishop | www.stmarysold basing.org.uk |
| Old Basing Methodist Church | The Street, Old Basing, Basingstoke | 01256 323590 | Rev Jacqui Horton | |
| The Presbytery St Bede's Catholic Church | Popley Way, Basingstoke | 01256 465214 | Monsignor Vincent Harvey | |
| North Basingstoke Baptist Church | Lychpit Community Hall | 01252 686367 | Rev. C Brown | |
| Hindu Temple | Carnival Hall, Council Road, Basingstoke | 01256 464031 | | |
| Sikh Community Centre | 207 Lower Brook Street, Basingstoke | | | |
| Basingstoke Mosque | 37 Sarum Hill, Basingstoke | | | |
| Pentecostal Church | 10 Turnberry Drive, Beggarwood, Basingstoke | | | |

Community Halls

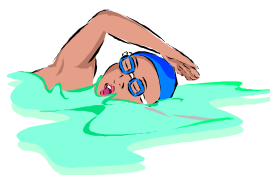
| Name | Address | Phone: ☎ | | Notes |
|-------------------------|---------|----------------------------|------------|-------------------------------------------------------------------------------------|
| Old Basing Village Hall | | 01256 477637 | Mrs S Rice | Large multi- function hall with stage & kitchen |
| Lychpit Community Hall | | 01256 817293 (day time) | Mrs S Weir | Large hall with stage, kitchen & cloakroom. Licenced and ample parking. |

| Name | Address | Phone: 📞 | | Notes |
|--------------------------------------------------------------|---------------------------|-----------------|-------------------------------------------------|--------------------------------------------------------------------------------------|
| Pavillion Committee Room | | 01256 462847 | Parish Office Mon - Thurs 10 am - 12 noon | Large meeting room with kitchen & toilet facilities. |
| Old Basing & District Royal British Legion Club Ltd | Crown Lane, Old Basing | 01256 465800 | Steve Western, Club Vice Chair | Large function room available with kitchen, toilet facilities & parking. |
| St Mary's Church Parish Room | | 01256 473762 | Mrs D Filer | |
| Beddington Centre | | 01256 869555 | Mrs J Griffiths | Maximum 40 people |

PARKS/OPEN SPACES/SPORTS FACILITIES

| Name | Address | Phone: 📞 | Opening Times | Notes |
|--------------------------------------------------------|----------------|-----------------|------------------------------|----------------------------------------------------------------|
| Crabtree Plantation | | | | Footpaths, Woodland area |
| Basing Lane Pits | | | | Picnic Area, Swings & Slides |
| Old Basing Recreational Ground & Parish Council Office | | | Mon - Thurs 10am - 12noon | Bowling Club, Football, Tennis Courts, Slides & Public Toilets |
| Belle Vue Road Park | | | | Swings, Slides & Rounabout |
| Old Basing Tennis Club | | 01256 471686 | Chris Jones | Coaching available for juniors & adults |

LEISURE FACILITIES/LIBRARIES
PUBLIC HOUSES/THEATRES/CINEMAS/GUIDING & SCOUTING



Leisure Facilities

| Name | Address | Phone: ☎ | Notes |
|---------------------------|---------------------------------------------------------------------|------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Planet Ice | Silverdome Arena, The Leisure Park, Basingstoke, Hampshire | 01256 355266 | |
| Basingstoke Sports Centre | Basingstoke, Hampshire | 01256 326331 | sales@sportscentre.org.uk |
| Basingstoke Aquadrome | The Leisure Park, Basingstoke, Hampshire | 01256 472343 | |
| QMC Sports Centre | | 01256 418301 sports.centre@qmc.ac.uk | The Centre includes a fitness studio, swimming pool, sports hall and an outdoor all weather court. Classes are available for adults as well as sports courses for children. |
| The Active Life Centre | Houndmills, Basingstoke | 01256 352858 www.activelifecentre.co.uk | This facility houses a large gym hall and two high quality multi-sport studios that are ideal for indoor activities such as dance, fitness and martial arts. |

Libraries

| Name | Address | Phone: ☎ | Notes |
|---------------------|----------------------------------------------------------------|-----------------|-----------------------------------------------------------------------------------------------------------|
| Basingstoke Library | 19/20 Westminster House, Festival Place, Basingstoke, RG21 7LS | 01256 473901 | Mon, Tues, Wed & Fri 9.30am - 7pm Thurs 9.30am - 5.30pm Saturday 9.30am - 4pm Sunday 11am - 5pm |
| Chineham Library | Chineham Shopping Centre | 01256 465643 | Monday Closed Tues & Wed - 9.30am - 5pm Thurs & Fri - 9.30am - 7pm Saturday - 9.30am - 4pm |
| Mobile Library | | | A mobile service operates in the area. For more information contact Chineham Library on the number above. |

Public Houses

| Name | Address | Phone: ☎ | Notes |
|----------------------------------------------|-------------------------------|-----------------|--------------------------------------------------------------|
| The Bolton Arms | The Street, Old Basing | 01256 322085 | www.bolton-arms.net |
| The Cromwell Inn | Great Binfields Road, Lychpit | 01256 324657 | |
| The Crown Inn | The Street, Old Basing | 01256 321424 | |
| The Hatch | London Road, Old Basing | 01256 473077 | |
| The Millstone | Bartons Lane, Old Basing | 01256 331153 | |
| The Red Lion | Waterend Park, Old Basing | 01256 762675 | |
| Old Basing & District Royal British Club Ltd | Crown Lane, Old Basing | 01256 473047 | |

Theatres

| Name | Address | Phone: ☎ | Notes |
|--------------------------|----------------------------------------------------------|---------------------------------------------|-------|
| Anvil Concert Hall | Basingstoke, Hampshire | 01256 844244 www.theanvil.org.uk | |
| Haymarket Theatre | Basingstoke, Hampshire | 01256 465566 www.haymarket.org.uk | |
| Central Studios | Queen Mary's College, Cliddesden Road, Basingstoke | 01256 418318 www.centralstudio.co.uk | |
| Fairfields Art Centre | Council Road, Basingstoke | 01256 321621 | |

Cinemas

| Name | Address | Phone: ☎ | Notes |
|--------------|---------------------------------------------------------|---------------------------------------|-------|
| Vue Cinema | Festival Place, New Market Square, Basingstoke | 0871 224 0240 www.myvue.com | |
| Odeon Cinema | The Leisure Park, Churchill Way West, Basingstoke | 0871 22 44 007 www.odeon.co.uk | |

Guiding / Scouting

| Name | E-mail & Web Address | Phone: ☎ | Notes |
|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|------------------------------------|------------------------------------------------------------------------------|
| Girl Guiding, <i>including Rainbows, Brownies, Senior</i> | join.us@girlguiding.org.uk www.girlguiding.org.uk | 08001 695901 | Guiding is open to everyone from the ages of 5-65 |
| Scouting, <i>including Beavers, Cub Scouts, Scouts, Explorer Scouts, Network</i> | info.centre@scouts.org.uk www.scouts.org.uk | 0845 300 1818 020 8433 7100 | Scouting is open to all young people aged 6-25 of every faith and background |
| Beavers | | 01256 355708 | |
| Cubs | | 01256 476331 | |
| Scouts | | 01256 477155 | |
| Venture Scouts | | 01256 327180 | |
| Rainbows, Brownies & Guides | | 01256 461922 01256 355404 | |

**YOUR LOCAL COUNCILLORS/
MEMBER OF PARLIAMENT/COUNCILS**

Councillors

| Name | Address | ☎ and E-Mail | Notes |
|--------------------------------------------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------|---------------|
| Local Ward Councillor Sven Godesen (Con) | 71 The Street, Old Basing, Basingstoke, Hampshire RG24 7BY | 01256 355359 cllr.sven.godesen@ basingstoke.gov.uk | Ward - Basing |
| Local Ward Councillor Stephen Marks (Con) | Meadow View, Blacklands Farm, Newnham Lane, Old Basing, Hampshire RG24 7AU | 01256 769193 cllr.stephen.marks @basingstoke.gov. uk | Ward - Basing |
| Local Ward Councillor Onnalee Cubitt (Con) | Kolkinon House, Blaegrove Lane Up Nately, Basingstoke, Hampshire RG27 9PD | 01256 762273 or 0776 2067411 onnalee@cubitt.biz | Ward - Basing |

01256 762273 or 0776 2067411
onnalee@cubitt.biz

Member of Parliament

| Name | Address | Phone: ☎ | Notes |
|--------------|----------------------------------|-------------------------------|--------------|
| Maria Miller | House of Commons, Westminster | 020 7219 5749 01256 322207 | |

Councils

| Name | Address | Phone: ☎ | Notes |
|-------------------------------------------|-------------------------------------------------------------|-----------------|----------------------------|
| Basingstoke & Deane Borough Council | Civic Offices, London Road, Basingstoke, Hampshire | 01256 844844 | www.basingstoke.gov. uk |
| Hampshire County Council | The Castle, Winchester, Hampshire, SO23 8UJ | 01962 841841 | |

| Name | Address | Phone: 📞 | Notes |
|---------------------------------------|----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------|
| Old Basing and Lychpit Parish Council | The Pavillion, Recreation Ground, The Street, Old Basing, Hampshire. RG24 7DA | 01256 462847 E-mail: clerk@oldbasing.gov.uk www.oldbasing.gov.uk | Parish Clerk: Julie Collins Mon - Thurs 10.00 - 12 noon |

**COMMUNITY BEAT OFFICER/POLICE COMMUNITY SUPPORT
OFFICER/SENTINEL CARETAKER/ NEIGHBOURHOOD
CO-ORDINATOR AND
NEIGHBOURHOOD PANEL REPRESENTATIVES**

Community Beat Officer

| Name | Address | Phone: ☎ | Notes |
|-------------------|------------------------------------------------------|-----------------|--------------------------------------|
| WPC 20592 Sam Yeo | Basingstoke Police Station, London Road, Basingstoke | 0800 045 45 45 | samantha.yeo@hampshire.pnn.police.uk |

Police Community Support Officer (PCSO)

| Name | Address | Phone: ☎ | Notes |
|-------------|------------------------------------------------------|--------------------------------|------------------------------------------------------------------------------|
| Guy Dempsey | Basingstoke Police Station, London Road, Basingstoke | 0800 045 45 45 Ext. 626 126 | PCSO 13368 for Old Basing and Lychpit guy.dempsey@hampshire.pnn.police.uk |

Sentinel Caretaker

| Name | Address | Phone: ☎ | Notes |
|-------------|-----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|--------------|
| Sid Bradley | Sentinel Housing Association, 56 Kingsclere Road, Basingstoke, Hampshire RG21 6XG | 0800 195 5515 (from a landline) 0300 666 5515 (from a mobile) | |

Neighbourhood Co-ordinator

| Name | Address | Phone: ☎ | Notes |
|----------------|-----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-------|
| Julie Williams | Sentinel Housing Association, 56 Kingsclere Road, Basingstoke, Hampshire RG21 6XG | 0800 195 5515 (from a landline) 0300 666 5515 (from a mobile) | |

Neighbourhood Panel Representatives and Tenant Board Members

| Name | Address | Phone: ☎ | Notes |
|------------------|--------------------|--------------|----------------------------------|
| Ms Kathy Hine | 3 Bingley Close | 07776223508 | Board Member |
| Mr Tony Mitchell | 1 Merlin Mead | 01256 462354 | Board Member & Chair of Panel |
| Mrs Helen Parry | 40 Oakridge Towers | 01256 465711 | |
| Mr Brian Sanders | 11 Jefferson Road | 01256 473227 | Vice-Chair of Panel |

RECYCLING SITES/HOUSEHOLD WASTE

| Name | Address | Phone: ☎ | Notes |
|-------------------------------------|---------------------------------------------|--------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| | Abbey Road Shopping Parade, Popley | | Recycling Bins |
| | Madeira Close Shopping Parade, Popley | | Recycling Bins |
| | Chineham Shopping Centre | | Recycling Bins |
| Household Waste Recycling Centre | Wade Road, Basingstoke | 01256 461750 | April - September 8.00 a.m. - 7.00 p.m October - March 8.00 a.m. - 4.00 p.m |
| Bulky Household Waste Collection | Basingstoke & Deane Borough Council | 01256 845474 | Bulky household waste is subject to a charge. Can take away furniture, fridges, freezers, washing machines, televisions. |



**PUBLIC TRANSPORT/BUSES/TRAINS/
COMMUNITY TRANSPORT**

| Name | Address | Phone: ☎ | Notes |
|----------------------------------------------------------------|----------------------------------------------------------------------------------|--------------------------------------------------------------|------------------------------------------------------------------------------------------------------|
| Buses and Bus Routes | | 01962 846924 | |
| Bus Information Line | | 0870 608 2608 | |
| Basingstoke Community Transport | www.bct.uk.com | 01962 846785 | |
| Stagecoach | Bus Station Basingstoke | 01256 464501 | |
| Countywide Travel | 1 Clerken Green Oakley | 01256 780079 | |
| Dial-A-Ride | basingstokedar@btinternet.com | Booking Line: 01256 462101 Admin Line: 01256 816069 | Booking Line: Mon - Fri 8.30 - 12 noon and 2 - 4.15 p.m. Admin Line: Mon - Fri - 9 - 5 p.m. |
| NeighbourCare The Orchard White Hart Lane Basingstoke | www.neighbourcare.org.uk | 01256 423855 | Provides help with transport, visiting, shopping, gardening, correspondence, relieving carers. |
| National Rail | | 08457 48 49 50 | Minicom service for the deaf or hard of hearing 0845 6060600 |

GARAGES TO RENT

Old Basing has garages to rent in Belle Vue Road, Cavalier Road and Loyalty Lane. All garages in these locations are currently allocated but to go on the Waiting List contact Sentinel via the number detailed below.

Sentinel has a number of garages available in the Basingstoke area. Currently there are vacant garages in Oakridge, Popley, Winklebury and some in the rural areas of Tadley, Penwood and Kingsclere.

As a Sentinel Housing Association tenant, you can rent a garage for £7.78 per week. A second garage can be rented for £9.14 per week.

To find out more or to request a Garage Application Form contact Sentinel on 0800 195 5515 (from a landline) or on 0300 666 5515 (from a mobile).



SENTINEL SERVICES - HOME CARE, COMMUNICARE AND SHELTERED HOUSING

Sentinel Home Care

Sentinel's Home Care service can provide housekeeping services such as cooking, shopping and housework, personal care such as dressing/undressing and bathing/showering and domestic tasks such as collecting prescriptions and pensions.

Sentinel has 28 Home Care staff who provide over 8000 hours of care and support in North Hampshire to older people and people with a physical disability or debilitating illness.

The Sentinel Home Care service is regulated and inspected by the Commission for Social Care Inspectors.

For a price list or more information please ring 0800 195 5515 (from a landline) or on 0300 666 5515 (from a mobile).

CommuniCare

CommuniCare is Sentinel's 24-hour community alarm service, which was established in 1986. By simply pressing a button, customer's link up to our Community Alarm Centre, where staff answer the call and contact someone who can help. The Centre is staffed 24-hours a day, every day of the year. The system identifies the caller even if they are unable to talk.

The service is available to anyone, whatever their need, for example security, peace of mind or for health reasons.

CommuniCare also offers additional services such as contacting customers each day to make sure they are alright, mobile visiting and response service and a key safe facility.

For a price list or more information please ring 0800 195 5515 (from a landline) or on 0300 666 5515 (from a mobile).

Sheltered

Sheltered housing is intended to meet the needs of older people who would like to continue living independently in the community, but would benefit from additional support. Sentinel has 20 schemes in Basingstoke, Fleet and many of the surrounding small towns and villages

Sentinel has groups of self-contained flats or bungalows for rent; some are suitable for people with greater disabilities. Many of the schemes have communal facilities such as a resident's sitting room, laundry and guest facility. Various social activities are arranged for those who want to take part. Some schemes have facilities for people to stay for short periods, for example, while their family or partner are away from home, or after coming out of hospital.

Applications for sheltered housing are welcome from people over 55 years of age, including homeowners and those who live outside the area.

For more information on Sentinel's sheltered housing schemes and short stay suites, please ring 0800 195 5515 (from a landline) or on 0300 666 5515 (from a mobile).

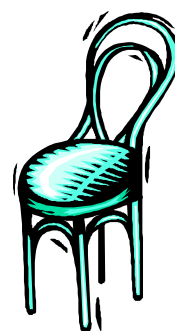
LOCAL NEWS / RADIO

| Name | Address | Phone: ☎ | Notes |
|-----------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Gazette | Pelton Road Basingstoke Hants RG21 2YD | 01256 461131 e-mail: editor@basingsstoke.co.uk www.basingstokegazette.co.uk | 3 weekly newspapers <ul style="list-style-type: none"> • Monday Gazette • Basingstoke Extra • Thursday Gazette Community News (weekly feature in Thursday Gazette). Hazel Venbergen 01256 326882 springfield93@btinternet.com |
| Observer | 2 nd Floor, Paddington House, Festival Place, Basingstoke RG21 7LJ | 01256 694120 | Free weekly newspaper - every Thursday www.yourbasingstoke.co.uk |
| Basinga | | | Old Basing & Lychpit Parish Magazine Secretary - Fay Farrant 01256 476863 |
| Kestrel FM (107.6) | Suite 2 Paddington House Festival Place Basingstoke | 01256 694000 | E-mail: studio@kestrelfm.com Text on: 8181 - Start your message with the word 'KESTREL' Txts costs 25p plus standard rate. |



USED FURNITURE STORE

| Name | Address | Phone: 📞 | Notes |
|-----------------------------|------------------------------------------------------------------------|------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Community Furniture Project | 6 Joule Road, Houndsmill, Basingstoke, Hampshire, RG21 6XH | 01256 320700 www.cfpbasings toke.org | <p>The Community Furniture Project helps local people living on low income by providing furniture, goods and services at low cost. The organisation also provides opportunities for people to develop work and social skills.</p> <p>NB: Payment by cash or cheque with a bankers card.</p> <p>Open 9:30am - 4pm - closed for lunch between 12:30pm and 1pm. Also open first Saturday of every month 9:30 am - 12:30pm.</p> |



MEDIATION SERVICE

| Name | Address | Phone: ☎ | Notes |
|------------------------------------------------------|---------------------------------------------------------------------------|-----------------|---------------------------------------------------------------------------------------------------------|
| Basingstoke and District Community Mediation Service | The Orchard, White Hart Lane, Basingstoke, Hampshire, RG21 AF | 01256 423819 | A service in which impartial Mediators listen to your concerns and enable you to explore a way forward. |

NEIGHBOURHOOD WATCH

| Name | Address | Phone: ☎ | Notes |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|---------------------------------------------|-------------------------------------------|
| The Secretary Basingstoke and Deane Neighbourhood Watch Association | 10 Orchard Road, Basingstoke, Hampshire, RG22 6NU | 01256 422395 Mobile: 07986 460443 | e-mail: bd-nwa- secretary@ntlworld.com |
| If you are interested in setting up a Neighbourhood Watch Scheme, contact P C Paul Green, PCSO on 01256 845316 or via e-mail on paul.green@basingstoke.gov.uk | | | |

USEFUL TELEPHONE NUMBERS

| | |
|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
| Age Concern | ☎ 0800 7314931 |
| Basingstoke Community Transport | ☎ 01962 846785 |
| Basingstoke and Deane Borough Council | ☎ 01256 844844 |
| Basingstoke and District Community Mediation Service | ☎ 01256 423819 |
| Basingstoke Library | ☎ 01256 473901 |
| Bulky Household Waste Collection | ☎ 01256 845474 |
| Central Heating Services (CHS) | ☎ 0800 917 9306 |
| Chineham Library | ☎ 01256 465643 |
| Citizens' Advice Bureau | ☎ 01256 322814 |
| Countywide Travel | ☎ 01256 780079 |
| Dial-a-Ride | ☎ 01256 462101 |
| Dog Warden | ☎ 01256 845474 |
| Hampshire Constabulary | ☎ 0845 045 45 45 ☎ 01256 473111 |
| Hampshire County Council | ☎ 01962 841841 |
| Hampshire Fire and Rescue Service | ☎ 999 ☎ 01256 818881 |
| Julie Williams, Neighbourhood Co-ordinator (use the 0300 number if ringing from a mobile) | ☎ 0800 195 5515 ☎ 0300 666 5515 |
| National Rail | ☎ 08457 48 49 50 |
| NHS Direct | ☎ 0845 46 47 |
| North Hampshire Hospital Trust | ☎ 01256 473202 |
| Sentinel Housing Association (use the 0300 number if ringing from a mobile) | ☎ 0800 195 5515 ☎ 0300 666 5515 |
| Sid Bradley, Sentinel Mobile Caretaker (use the 0300 number if ringing from a mobile) | ☎ 0800 195 5515 ☎ 0300 666 5515 |
| South East Water | ☎ 0845 3010845 ☎ Emergencies: 0845 6021724 |
| Southern Electric | ☎ Emergencies: 0845 7444555 ☎ New Connections: 01256 333444 |
| Transco (Gas) | ☎ Emergencies: 0800 111 999 ☎ Meter Readings and Bills: 0845 555508 |