



**Tadley**

**WELCOME  
TO YOUR NEW HOME  
WITH  
SENTINEL HOUSING ASSOCIATION**

This is your local information pack.  
It is packed full of information to help the move into your new  
home go as smoothly as possible.

We hope that you find this information useful.

Good Luck In Your New Home  
From All At

**Sentinel** 

Tel: 0800 195 5515 from a landline or  
0300 666 5515 from your mobile  
E-mail: [info@sentinelha.org.uk](mailto:info@sentinelha.org.uk)  
[www.sentinelha.org.uk](http://www.sentinelha.org.uk)

If you would like this communication in large print, braille or translated please contact the  
Customer Service Centre on 0800 195 5515 from a landline or 0300 666 5515 from a mobile.



## CONTENTS

	Page No.
Essential Services - Fire/Police/Gas/Electric/Water/Other Services.	3
Local Hospitals/Health Care Centre/GP/Dentists/Vets.	6
Details of Schools/Play and Toddler Groups.	7
Details of Pharmacies/Dispensing Chemists.	8
Details of Post Offices and Local Shops.	9
Places of Worship and Community Halls.	10
Parks/Open Spaces/Sports Facilities.	12
Fitness Clubs/Libraries/Public Houses/Theatre/Cinemas/Guiding and Scouting.	13
Your Local Councillors/Members of Parliament/Councils.	17
Community Beat Officer/Accredited Community Safety Officer/ Community Wardens/Sentinel Caretaker/Neighbourhood Co-ordinators/ Neighbourhood Panel Representatives.	18
Recycling Site/Household Waste.	20
Public Transport/Buses/Trains/Community Transport.	21
Garages to Rent.	22
Sentinel Services - Home Care/CommuniCare/Sheltered.	23
Local News and Radio.	25
Used Furniture Store.	26
Mediation Services/Neighbourhood Watch.	27
List of Useful Telephone Numbers.	28

## ESSENTIAL SERVICES

### Emergency Services


Service	Name	Address	Phone: ☎	Notes
To make an emergency call dial 999 and tell the operator which emergency service you require: Fire, Police or Ambulance. The operator will then connect you to the service you require.				
Fire Brigade	Hampshire Fire and Rescue Service	West Ham, Basingstoke, Hampshire	01256 818881	
Police	Crimestoppers	0800 555111	<a href="http://www.crimestoppers-uk.org">www.crimestoppers-uk.org</a> A community service which helps prevent and solve crime. If you have details about criminal activity you can pass it on anonymously and without fear of exposure or retribution.	
Police	Hampshire Constabulary	Basingstoke Police Station, London Road, Basingstoke, Hampshire	0845 045 45 45 01256 473111 Minicom Helpline 02380 745500	Beat Officer PC D Walker
To report problems that don't require a 999 call			101	Calls to the service cost 10p from landlines and mobiles

### Utilities

Service	Name	Address	Phone: ☎	Notes
Electricity	Southern Electric	PO Box 7506, Perth, PH1 3 QR	Emergencies: 0845 770 8090 General Enquiries: 0845 744 4555	<a href="http://www.southern-electric.co.uk">www.southern-electric.co.uk</a>
For Gas Emergencies (24 hours) contact the National Gas Emergency Service free on 0800 111 999.				

British Gas	Bill Enquiries Moving Home		0845 600 0560	<a href="http://www.house.co.uk">www.house.co.uk</a>
	Gas Meter Reading		0800 107 0225	
Water	South East Water	PO Box 2208, Bristol, BS99 7HJ  <a href="mailto:contactcentre@southeastwater.co.uk">contactcentre@southeastwater.co.uk</a>  <a href="http://www.southeastwater.co.uk">www.southeastwater.co.uk</a>	0845 3010 845  0845 602 1724  0800 028 3399  0800 096 1998	Mon-Fri 8.00 am - 7.00 pm Sat 8.00 am - 1.00 pm  24 hour Emergency Line  Leak Line  Minicom Service
Water	Southern Water	PO Box 41, Worthing, West Sussex, BN13 3NZ	0845 272 0845	
Repairs	Sentinel Housing Association		0800 195 5515	
Gas Central Heating in your property	Central Heating Services		0800 917 9306	

### Other Services

Name	Address	Phone: 	Notes
BT	Customer Services Bill Enquiries Moving Home	0800 800 150 <a href="http://www.bt.com">www.bt.com</a>	Mon - Sat 8.00 am - 8.00 pm
BT	Directory Enquiries	118 500	Calls cost 24p per minute, billed by the second, plus a connection charge of 49p per call. Other mobile and network charges may vary.

BT	International Directory Enquiries	118 505	Calls cost £1.50 per minute plus a connection charge of 75p per call. Other mobile and network charges may vary.
BT	UK Operator	100	
BT	International Operator	155	
BT	Faults	0800 800 151	24 hours a day, 7 days a week
BT	Phone Book Website	www.bt.com/thephonebook	
NSPCC		0808 800 5000	24 hours a day
Samaritans		0845 790 9090 www.samaritans.org.uk	24 hours a day
Relate The Relationship People	The Orchard, White Hart Lane, Basingstoke, Hampshire, RG21 4AF	01256 324364  www.relate-basingstoke.org.uk	Relate offers counselling and relationship guides for everyone
Age Concern	The Orchard, White Hart Lane, Basingstoke, Hampshire, RG21 4AF	01256 423874  0800 731 4931	Office open 9.00 am - 1.00 pm Mon - Fri
Help the Aged		0800 800 6565	
Basingstoke Citizens' Advice Bureau	Basingstoke Library, Potters Walk, Basingstoke	01256 322814	Mon, Tues, Wed, Fri - 10.00 am - 12.00 noon Thurs 9.30 am - 11.30 am Appointments by arrangement
Community Legal Service Direct		0845 345 4345  www.clsdirect.org.uk	A national helpline (calls charged at local rate) providing a free information on a range of common legal problems.
Dog Warden	Basingstoke and Deane Borough Council, Civic Offices, London Road, Basingstoke	01256 845474	

## LOCAL HOSPITALS/HEALTH CARE CENTRES/GPs/DENTISTS/VETS

Service	Name	Address	Phone: ☎	Notes
NHS Direct		<a href="http://www.nhsdirect.nhs.uk">www.nhsdirect.nhs.uk</a>	0845 46 47	Helpline open 24 hours for medical advice and health information.
Hospital	Basingstoke and North Hampshire Hospital	Aldermaston Road, Basingstoke, Hampshire, RG24 9NA	Switchboard - 01256 473202  Emergency Dept Reception 01256 314700  www.northampshire.nhs.uk	There is a charge for parking
GPs	Holmwood Health Centre	Franklin Avenue, Tadley	01189 814166	
GPs	Morland Surgery	40 New Road, Tadley	01189 816661	
To find your nearest NHS Dentist call 0845 050 8345				
Dentist	Tadley Dental Surgery	1 Newchurch Road, Tadley	01189 813849	
Dentist	Dental Surgery	Franklin Avenue, Tadley		NHS
Vet	O'Gorman Slater and Main	Old Kiln House, Silchester Road, Tadley	01189 815500	
Vet	Gough and Partners	17 West Street, Tadley	01189 813668	
Animal Hospital	Barn Animal Hospital	Great Binfields Road, Old Basing	01256 329522	

## SCHOOLS/PLAY AND TODDLER GROUPS



Name	Address	Phone: ☎	Head Teacher	Notes
Bishopswood County Infants School	Barlows Road, Tadley	01189 812836	Mrs M Brackenborough	
Bishopswood Junior School	Barlows Road, Tadley	01189 812738	Mrs L Buchanan	
Burnham Copse County Junior School	Newchurch Road, Tadley	01189 814498	Ms Helen Barden	
The Hurst Community School	Brimpton Road, Baughurst, Tadley	01189 817474	Mr M Christian	
Tadley Community Primary School	The Green, Tadley	01189 813805	Mr C Cottrell	

## LOCAL PHARMACIES/CHEMISTS



Name	Address	Phone: ☎	Opening Times	Notes
Holmwood Pharmacy	Franklin Avenue, Tadley	01189 811984	9am - 1pm and 2pm - 6:30pm	
Morland Pharmacy	40 New Road, Tadley	01189 820157	9am - 1pm and 2pm - 6:30pm	
Boots The Chemist	Chineham Shopping Centre, Chineham	01256 471414	Mon - Sat 7.00 am - midnight Sun 10.00 am - 4.00 pm	

## POST OFFICES AND LOCAL SHOPS

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Opening Times</b>	<b>Notes</b>
Baughurst Post Office	25 Heath End Road, Baughurst, Tadley	01189 814859	Mon - Fri 9am - 5:30pm Sat 9am - 12:30pm	
Mulfords Hill Post Office	18a Mulfords Hill, Tadley	01189 815203	Mon, Tues, Thurs and Fri 9am - 1pm and 2pm - 5:30pm Wed 9am - 1pm Sat 9am - 12:30pm	
Pamber Heath Post Office	18a Pamber Heath Road, Tadley	01189 700331	Mon - Fri 9am - 5:30pm Sat 9am - 12:30pm	
Tadley Post Office	Giles Road, Tadley	01189 821315	Mon - Fri 9am - 5:30pm Sat 9am - 12:30pm	
Co-op	72-76 Franklin Avenue, Tadley	01189 814676	Everyday 6am - 10pm	
Alldays Stores	1-3 Brookside Walk, Tadley	01189 814677	Everyday 6am - 10pm	
Co-op	98 Franklin Avenue, Tadley	01189 813565	Everyday 7am - 10pm	
Sainsburys	Mulfords Hill Tadley			

## PLACES OF WORSHIP AND COMMUNITY HALLS

### Places of Worship

Name	Address	Phone: ☎	Rev	Notes
Salvation Army	Mulfords Hill, Tadley	01189 815013		
St Luke's C of E Church	Church Road, Pamber Heath, Tadley	01189 814860		
St Mary's C of E Church	The Vicarage, Bishopswood Road, Tadley	01189 814435		
St Paul's C of E Church	The Rectory, The Green, Tadley	01189 814860		
St Peter's C of E Church	Church Road, Tadley	01189 814860		
Tadley Methodist Church	Newchurch Road, Tadley	01189 813892		
R.C. Church	Huntsmoor Road, Tadley			
Hindu Temple	Carnival Hall, Council Road, Basingstoke	01256 464031		
Sikh Community Centre	207 Lower Brook Street, Basingstoke			
Basingstoke Mosque	37 Sarum Hill, Basingstoke			
Pentecostal Church	10 Turnberry Drive, Beggardwood, Basingstoke			

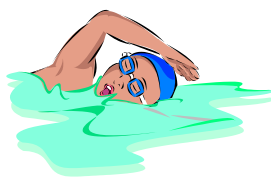
## Community Halls

<b>Name</b>	<b>Address</b>	<b>Phone: 📞</b>	<b>Opening Times</b>	<b>Notes</b>
Tadley Community Centre	Newchurch Road, Tadley	01189 814538		

## PARKS/OPEN SPACES/SPORTS FACILITIES

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Opening Times</b>	<b>Notes</b>
Lowes Corner Play Area	Tadley Common			Children Play area Swings and Slides
	Tadley Common			Skate Park
	Southdown Road			Play Area, Large grass area for football
The Green	The Green, Tadley			Park open grassed area

## FITNESS CLUBS/CINEMAS/THEATRE/LIBRARY AND OTHER SERVICES



### Fitness Clubs

Name	Address	Phone: ☎	Notes
Planet Ice	Silverdome Arena, The Leisure Park, Basingstoke, Hampshire	01256 355266	
Basingstoke Sports Centre	Basingstoke, Hampshire	01256 326331	<a href="mailto:sales@sportscentre.org.uk">sales@sportscentre.org.uk</a>
Basingstoke Aquadrome	The Leisure Park, Basingstoke, Hampshire	01256 472343	
QMC Sports Centre		01256 418301  <a href="mailto:Sports.centre@qmc.ac.uk">Sports.centre@qmc.ac.uk</a>	The Centre include a fitness studio, swimming pool, sports hall and an outdoor all weather court. Classes are available for adults as well as sports courses for children.
The Active Life Centre	Houndmills, Basingstoke	01256 352858  <a href="http://www.activelifecentre.co.uk">www.activelifecentre.co.uk</a>	This facility houses a large gym hall and two high quality multi-sport studios that are ideal for indoor activities such as dance, fitness and martial arts.
Tadley Swimming Pool	New Road, Tadley	01189 817818	

## Libraries

Name	Address	Phone: ☎	Notes
Basingstoke Library	Potters Walk, Basingstoke	01256 473901	Mon, Tues, Wed, Fri 9:30am - 7pm, Thurs 9:30am - 5:30pm, Sat 9:30am - 4pm
Tadley Library	Mulfords Hill, Tadley	01189 814595	

## Public Houses

Name	Address	Phone: ☎	Notes
Badgers Wood	Wolverton Road, Baughurst, Tadley	01189 814395	
The Cricketers	Heath End Road, Baughurst, Tadley	01189 813328	
The Falcon	Burghfield Road, Tadley	01189 813756	
The Fighting Cocks	26 Main Road, Tadley	01189 819884	
The Fox and Hounds	Mulfords Hill, Tadley	01189814357	
The Wellington Arms	Baughurst Road, Tadley,	01189 465566	

## Theatres

Name	Address	Phone: ☎	Notes
Anvil Concert Hall	Basingstoke, Hampshire	01256 844244  <a href="http://www.theanvil.org.uk">www.theanvil.org.uk</a>	
Haymarket Theatre	Basingstoke, Hampshire	01256 465566  <a href="http://www.haymarket.org.uk">www.haymarket.org.uk</a>	
Central Studios	Queen Mary's College, Cliddesden Road, Basingstoke	01256 418318  <a href="http://www.centralstudio.co.uk">www.centralstudio.co.uk</a>	
Fairfields Art Centre	Council Road, Basingstoke	01256 321621	

## Cinemas

Name	Address	Phone: ☎	Notes
Vue Cinema	Festival Place, New Market Square, Basingstoke, Hampshire	0871 224 0240 <a href="http://www.myvue.com">www.myvue.com</a>	
Odeon Cinema	The Leisure Park, Churchill Way West, Basingstoke	0871 22 44 007 <a href="http://www.odeon.co.uk">www.odeon.co.uk</a>	

## Guiding/Scouting

Name	Address	Phone: ☎	Notes
Girl Guiding, Including Rainbows, Brownies, Senior	<a href="mailto:join.us@girlguiding.org.uk">join.us@girlguiding.org.uk</a> <a href="http://www.girlguiding.org.uk">www.girlguiding.org.uk</a>	08001 695901	Guiding is open to everyone from the ages of 5-65
Scouting, including Beavers, Cub Scouts, Scouts, Explorer Scouts, Network	<a href="mailto:info.centre@scout.org.uk">info.centre@scout.org.uk</a> <a href="http://www.scouts.org.uk">www.scouts.org.uk</a>	0845 300 1818 020 8433 7100	Scouting is open to all young people aged 6-25 of every faith and background
Beavers		01256 355708	
Cubs		01256 476331	
Scouts		01256 477155	
Venture Scouts		01256 327180	
Rainbows, Brownies and Guides		01256 461922	

## Other Services

Name	Address	Phone: ☎	Notes
Age Concern	Basingstoke, Hampshire	0800 7314931	
Basingstoke Citizens' Advice Bureau	Basingstoke Library, Potters Walk, Basingstoke	01256 322814	Mon, Tues and Fri 10am - 4pm, Wed 10am - 6:30pm, Thurs 9:30am - 11:30am, Sat 10am - 12noon

Tadley Citizens' Advice Bureau	Franklin Avenue Tadley	01189 817582	
Dog Warden	Basingstoke and Deane Borough Council, Civic Offices, London Road, Basingstoke	01256 845474	

**YOUR LOCAL COUNCILLORS/LOCAL AUTHORITY/  
MEMBERS OF PARLIAMENT**

**County Councillor**

Name	Address	Phone: ☎	Notes
Councillor Marilyn Tucker		01256 782844	Ward - Tadley and Baughurst (Con)

**Parish Councillors**

Name	Address	Phone: ☎	Notes
Councillor Michael Bound		01189 813768	Ward - Baughurst and Tadley North (Lib Dem)
Councillor David Leeks		01189 817992	Ward - Tadley South (Con)
Councillor Robert Musson		01189 816527	Ward - Tadley South (Con)
Councillor Graham Round		01189 820283	Ward - Baughurst and Tadley North (Con)
Councillor Stephen West		01189 811807	Ward - Tadley Central (Con)

**Member of Parliament**

Name	Address	Phone: ☎	Notes
Maria Miller	House of Commons, Westminster	020 7219 5749	
Roy Perry	Tarrants Farmhouse, west Wellow, Romsey	07794 322472	Member of European Parliament

**Councils**

Name	Address	Phone: ☎	Notes
Basingstoke and Deane Borough Council	Civic Offices, London Road, Basingstoke	01256 844844	
Hampshire County Council	The Castle, Winchester, Hampshire, SO23 8UJ	01962 841841	

**COMMUNITY BEAT OFFICER, ACCREDITED COMMUNITY SAFETY OFFICERS, COMMUNITY WARDENS, SENTINEL CARETAKERS, NEIGHBOURHOOD CO-ORDINATORS AND NEIGHBOURHOOD PANEL REPRESENTATIVES**

**Community Beat Office**

Name	Address	Phone: ☎	Notes
PC Dave Walker	Basingstoke Police Station, London Road, Basingstoke	0800 045 45 45	

**Accredited Community Safety Officer**

Name	Address	Phone: ☎	Notes
	Community Safety, Montgomery House, Monarch Way, Winchester, Hampshire, SO22 5PW	0845 600 1747	

**Community Wardens**

Name	Address	Phone: ☎	Notes
Dan White	Units 17/18, Beresford Centre, Wade Road, Basingstoke, Hampshire, RG24 8FA	01256 845508 Fax: 01256 969534	<a href="mailto:community.wardens@basingstoke.gov.uk">community.wardens@basingstoke.gov.uk</a>  Office open 9.00 am - 5.00 pm Wardens work on shift basis 9.00 am - 9.00 pm

### Mobile Caretaker

Name	Address	Phone: ☎	Notes
Colin London	Sentinel Housing Association, 56 Kingsclere Road, Basingstoke, Hampshire	0800 195 5515	

### Neighbourhood Co-ordinators

Name	Address	Phone: ☎	Notes
Lynn Baldwin	Sentinel Housing Association, 56 Kingsclere Road, Basingstoke, Hampshire, RG21 6XG	0800 195 5515	◆ Charter Alley ◆ Little London ◆ Monk Sherborne ◆ Mortimer ◆ Mortimer West End ◆ Pamber Heath ◆ Ramsdell ◆ Silchester ◆ Tadley ◆ Winklebury

### Neighbourhood Panel Representative and Tenant Board Member

Name	Address	Phone: ☎	Notes
Mr Paul Frankum		01256 472496	Board Member and Neighbourhood Panel Representative
Mr George Herbert		01189 700913	Neighbourhood Panel Representative
Ms Kathy Hine		07776223508	Board Member

## RECYCLING SITE/HOUSEHOLD WASTE

Name	Address	Phone: ☎	Notes
Sainsburys	Mulfords Hill Tadley		
	Community Centre Tadley		
Household Waste Recycling Centre	Wade Road, Basingstoke	01256 461750	April - September 8.00 am - 7.00 pm October - March 8.00 am - 4.00 pm
Bulky Household Waste Collection	Basingstoke and Deane Borough Council	01256 845474	Bulky Household waste is subject to a charge. Can take away furniture, fridges, freezers, washing machines, televisions.



## PUBLIC TRANSPORT/BUSES/TRAINS/COMMUNITY TRANSPORT

Name	Address	Phone: ☎	Notes
Buses and Bus Routes		01962 846924	
Bus Information Line		0870 608 2608	
Basingstoke Community Transport	<a href="http://www.bct.uk.com">www.bct.uk.com</a>	01962 846785	
Stagecoach	Bus Station, Basingstoke	01256 464501	
Countywide Travel	1 Clerken Green, Oakley	01256 780079	
Dial-A-Ride	<a href="mailto:basingstokedar@btinternet.com">basingstokedar@btinternet.com</a>	Booking Line: 01256 462101  Admin Line: 01256 816069	Mon - Fri 8.30 am - 12.00 noon and 2.00 pm - 4.15 pm  Mon - Fri 9.00 am - 5.00 pm
Neighbourcare	<a href="http://www.neighbourcare.org.uk">www.neighbourcare.org.uk</a>	01256 423855	Provides help with transport, visiting, shopping, gardening, correspondence, relieving carers.
National Rail	<a href="http://www.nationalrail.co.uk">www.nationalrail.co.uk</a>	08457 48 49 50  0845 606 0600	24 hours a day  Minicom service for the deaf or hard of hearing

## GARAGES TO RENT

Sentinel has a number of garages available in the Basingstoke area. Currently there are vacant garages in Oakridge, Popley, Winklebury and some in the rural areas of Tadley, Penwood and Kingsclere.

As a Sentinel Housing Association tenant, you can rent a garage for £7.78 per week. A second garage can be rented for £9.14 per week.

To find out more or to request a *Garage Application Form* contact Sentinel on 0800 195 5515.



# SENTINEL SERVICES - HOME CARE, COMMUNICARE AND SHELTERED HOUSING

## Sentinel Home Care

Sentinel's Home Care service can provide housekeeping services such as cooking, shopping and housework, personal care such as dressing/undressing and bathing/showering and domestic tasks such as collecting prescriptions and pensions.

Sentinel has 28 Home Care staff who provide over 8000 hours of care and support in North Hampshire to older people and people with a physical disability or debilitating illness.

The Sentinel Home Care service is regulated and inspected by the Commission for Social Care Inspectors.

For a price list or more information please ring 0800 195 5515.

\*\*\*\*\*

## CommuniCare

CommuniCare is Sentinel's 24-hour community alarm service, which was established in 1986. By simply pressing a button, customer's link up to our Community Alarm Centre, where staff answer the call and contact someone who can help. The Centre is staffed 24-hours a day, every day of the year. The system identifies the caller even if they are unable to talk.

The service is available to anyone, whatever their need, for example security, peace of mind or for health reasons.

CommuniCare also offers additional services such as contacting customers each day to make sure they are alright, mobile visiting and response service and a key safe facility.

For a price list or more information please ring 0800 195 5515.

\*\*\*\*\*

## Sheltered

Sheltered housing is intended to meet the needs of older people who would like to continue living independently in the community, but would benefit from additional support. Sentinel has 20 schemes in Basingstoke, Fleet and many of the surrounding small towns and villages

Sentinel has groups of self-contained flats or bungalows for rent; some are suitable for people with greater disabilities. Many of the schemes have communal facilities such as a resident's sitting room, laundry and guest facility. Various social activities are arranged for those who want to take part. Some schemes have facilities for people to stay for short periods, for example, while their family or partner are away from home, or after coming out of hospital.

Applications for sheltered housing are welcome from people over 55 years of age, including homeowners and those who live outside the area.

For more information on Sentinel's sheltered housing schemes and short stay suites, please ring 0800 195 5515

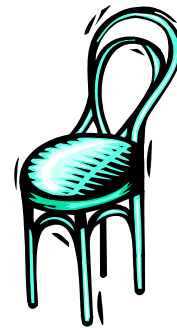
## LOCAL NEWS/RADIO

Name	Address	Phone: 📞	Notes
Gazette	Pelton Road Basingstoke Hampshire RG21 6	01256 461131	3 weekly newspapers <ul style="list-style-type: none"><li>• Monday Gazette</li><li>• Basingstoke Extra</li><li>• Thursday Gazette</li></ul>
Observer	2 <sup>nd</sup> Floor, Paddington House, Festival Place, Basingstoke RG21 7LJ	01256 694120	Free weekly newspaper - every Thursday  <a href="http://www.yourbasingstoke.co.uk">www.yourbasingstoke.co.uk</a>
Kestrel FM (107.6)	Suite 2 Paddington House Festival Place Basingstoke	01256 694000	E-mail: <a href="mailto:studio@kestrelfm.com">studio@kestrelfm.com</a>  Text on: 8181 - Start your message with the word 'KESTREL' Txts costs 25p plus standard rate.



## USED FURNITURE STORE

Name	Address	Phone: 📞	Notes
Community Furniture Project	6 Joule Road, Houndsmill, Basingstoke, Hampshire, RG21 6XH	01256 320700	<p>The Community Furniture Project helps local people living on low income by providing furniture, goods and services at low cost. The organisation also provides opportunities for people to develop work and social skills.</p> <p>NB: Payment by cash only.</p> <p>Open 9:30am - 4pm - closed for lunch between 12:30pm and 1pm. Also open first Saturday of every month 9:30 am - 12:30pm.</p>



## MEDIATION SERVICE































<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Basingstoke and District Community Mediation Service	The Orchard, White Hart Lane, Basingstoke, Hampshire, RG21 AF	01256 423819	A service in which impartial Mediators listen to your concerns and enable you to explore a way forward.

## NEIGHBOURHOOD WATCH

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
The Secretary Basingstoke and Deane Neighbourhood Watch Association	10 Orchard Road, Basingstoke, Hampshire, RG22 6NU	01256 422395  Mobile: 07986 460443	e-mail: bd-nwa- secretary@ntlworld.com
If you are interested in setting up a Neighbourhood Watch Scheme, contact PC Paul Green, PCSO on 01256 845316 or via e-mail on paul.green@basingstoke.gov.uk			

## USEFUL TELEPHONE NUMBERS

Accredited Community Safety Officer	☎ 0845 600 1747
Age Concern	☎ 01256 423874 ☎ 0800 7314931
Age Concern	☎ 0800 731 4931
Alldays Stores	☎ 01189 814677
Anvil Concert Hall	☎ 01256 844244
Badgers Wood	☎ 01189 814395
Barn Animal Hospital	☎ 01256 329522
Basingstoke and Deane Borough Council	☎ 01256 844844
Basingstoke and Deane Neighbourhood Watch Association	☎ 01256 845316 ☎ Secretary: 01256 422395 ☎ Mobile: 07986 460443
Basingstoke and District Community Mediation Service	☎ 01256 423819
Basingstoke and North Hampshire Hospital	☎ 01256 473202
Basingstoke Aquadrome	☎ 01256 472343
Basingstoke Community Transport	☎ 01962 846785
Basingstoke Library	☎ 01256 473901
Basingstoke Sports Centre	☎ 01256 326331
Baughurst Post Office	☎ 01189 814859
Beavers	☎ 01256 355708
Bishopswood County Infants School	☎ 01189 812836
Bishopswood Junior School	☎ 01189 812738
Boots the Chemist	☎ 01256 471414
British Gas	☎ Emergencies: 0800 111 999 ☎ General Enquiries: 0845 600 0560 ☎ Meter Readings: 0800 107 0225

BT	 Customer Enquiries: 0800 800 150  Directory Enquiries: 118 500  International Directory Enquiries: 118 505  UK Operator: 100  International Operator: 155  Faults: 0800 800 151
Bulky Household Waste Collection	 01256 845474
Burnham Copse County Junior School	 01189 814498
Bus Information Line	 0870 608 2608
Buses and Bus Routes	 01962 846924
Central Heating Services	 0800 917 9306
Central Studios	 01256 418318
Citizens' Advice Bureau (Basingstoke)	 Basingstoke: 01256 322814  Tadley: 01189 817660
Colin London, Mobile Caretaker, Sentinel Housing Association	 0800 195 5515
Community Furniture Project	 01256 320700
Community Legal Service Direct	 0845 345 4345
Community Wardens	 01256 845508
Co-op (72-76 Franklin Avenue)	 01189 814676
Co-op (98 Franklin Avenue)	 01189 813565
Councillor David Leeks	 01189 817992
Councillor Graham Round	 01189 820283
Councillor Marilyn Tucker (County)	 01256 782844
Councillor Michael Bound	 01189 813768
Councillor Robert Misson	 01189 816527
Councillor Stephen West	 01189 811807
Countywide Travel	 01256 780079
Crimestoppers	 0800 555111
Cubs	 01256 476331
Dan White, Community Warden	 01256 845508

Dial-A-Ride	☎ Booking Line: 01256 462101 ☎ Admin Line: 01256 816069
Dog Warden	☎ 01256 845474
Fairfields Art Centre	☎ 01256 321621
Gazette	☎ 01256 461131
George Herbert, Neighbourhood Panel Representative	☎ 01189 700913
Girl Guiding (including Rainbows and Brownies)	☎ 08001 695901
Gough and Partners	☎ 01189 813668
Hampshire Constabulary	☎ 0845 045 45 45 ☎ 01256 473111
Hampshire County Council	☎ 01962 841841
Hampshire Fire and Rescue Service	☎ 01256 818881
Haymarket Theatre	☎ 01256 465566
Help the Aged	☎ 0800 800 6565
Hindu Temple	☎ 01256 464031
Holmwood Health Centre	☎ 01189 814166
Holmwood Pharmacy	☎ 01189 811984
Household Waste Recycling Centre	☎ 01256 461750
Kathy Hine, Sentinel Board Member	☎ 07776 223508
Kestrel FM	☎ 01256 694000
Lynn Baldwin, Neighbourhood Co-ordinator	☎ 0800 195 5515
Maria Miller, Member of Parliament	☎ 020 7219 5749
Morland Pharmacy	☎ 01189 820157
Morland Surgery	☎ 01189 816661
Mulfords Hill Post Office	☎ 01189 815203
National Rail	☎ 08457 48 49 50 ☎ 0845 606 0600
Neighbourcare	☎ 01256 423855
NHS Direct	☎ 0845 46 47
NSPCC	☎ 0808 800 5000
O'Gorman Slater and Main (Vet)	☎ 01189 815500
Observer	☎ 01256 694120
Odeon Cinema	☎ 0871 22 44 007
Pamber Heath Post Office	☎ 01189 700331
Paul Frankum, Sentinel Board Member and Neighbourhood Panel Representative	☎ 01256 472496
PC Dave Walker, Hampshire Constabulary	☎ 0800 045 45 45
Planet Ice	☎ 01256 355266

QMC Sports Centre	☎ 01256 418301
Rainbows, Brownies and Guides	☎ 01256 461922 ☎ 01256 355404
Relate	☎ 01256 324364
Roy Perry, Member of Parliament	☎ 07794 322472
Salvation Army	☎ 01189 815013
Samaritans	☎ 0845 790 9090
Scouting (including Beavers, Cub Scouts, Scouts and Explorer Scouts)	☎ 0845 300 1818 ☎ 020 8433 7100
Scouts	☎ 01256 477155
Sentinel Housing Association	☎ 0800 195 5515
South East Water	☎ 0845 3010 845 ☎ Emergencies: 0845 602 1724 ☎ Leak Line: 0800 028 3399
Southern Electric	☎ Emergencies: 0845 770 8090 ☎ General Enquiries: 0845 744 4555
Southern Water	☎ 0845 272 0845
St Luke's C of E Church	☎ 01189 814860
St Mary's C of E Church	☎ 01189 814435
St Paul's C of E Church	☎ 01189 814860
St Peter's C of E Church	☎ 01189 814860
Stagecoach	☎ 01256 464501
Tadley Community Centre	☎ 01189 814538
Tadley Community Primary School	☎ 01189 813805
Tadley Dental Surgery	☎ 01189 813849
Tadley Library	☎ 01189 814595
Tadley Methodist Church	☎ 01189 813892
Tadley Post Office	☎ 01189 821315
Tadley Swimming Pool	☎ 01189 817818
The Active Life Centre	☎ 01256 352858
The Cricketers	☎ 01189 813328
The Falcon	☎ 01189 813756
The Fighting Cocks	☎ 01189 819884
The Fox and Hounds	☎ 01189 814357
The Hurst Community School	☎ 01189 817474
The Wellington Arms	☎ 01189 814330

Venture Scouts	☎ 01256 327180
Vue Cinema	☎ 0871 224 0240