



**Yateley**

**WELCOME  
TO YOUR NEW HOME  
WITH  
SENTINEL HOUSING ASSOCIATION**

This is your local information pack.  
It is packed full of information to help the move into your new  
home go as smoothly as possible.

We hope that you find this information useful.

*Good Luck In Your New Home  
From All At*

**Sentinel** 

Tel: 0800 195 5515 from a landline or  
0300 666 5515 from your mobile  
E-mail: [info@sentinelha.org.uk](mailto:info@sentinelha.org.uk)  
[www.sentinelha.org.uk](http://www.sentinelha.org.uk)

If you would like this communication in large print, braille or translated please contact the  
Customer Service Centre on 0800 195 5515 from a landline or 0300 666 5515 from a mobile.



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## ESSENTIAL SERVICES

### Emergency Services

Service	Name	Address	Phone: ☎	Notes
Fire Brigade	Hampshire Fire and Rescue Service	Reading Road, Yateley GU46 7UG	999	Retained station
Police	Crimestoppers		0800 555111	<a href="http://www.crimestoppers-uk.org">www.crimestoppers-uk.org</a> A community service which helps prevent and solve crime. If you have details about criminal activity you can pass it on anonymously and without fear of exposure or retribution.
Hampshire Constabulary	Yateley Police Station	Royal Oak Close, Yateley	0845 045 45 45 Minicom Helpline 02380 745500	Open Mon - Sat 9am - 1pm & 2pm - 5pm Sun 9am - 1pm 01256 405057
To report problems that do not require a 999 call			101  <a href="http://www.hampshire.police.uk">www.hampshire.police.uk</a>	

## Other Services

<b>Service</b>	<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
BT	Customer Services Bill Enquiries Moving Home		0800 800 150 www.bt.com	Mon - Sat 8.00am - 8.00pm
BT	National Directory Enquiries		118 500 Textphone 18001 118 500	
BT	International Directory Enquiries		118 505	
BT	Faults		0800 800 151	24 hours a day 7 days a week
	NSPCC		0808 800 5000	24 hours a day
	Samaritans		0845 790 9090 www. Samaritans.org. uk	24 hours a day

## Utilities

<b>Service</b>	<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Electricity	Southern Electric		Emergencies 0845 770 8090	www.southern-electric.co.uk
Gas	British Gas New supply		0845 9555512	
Gas	Emergencies: Leaks		Emergencies: 0800 111 999	24 hours a day
Water	South East Water		0845 301 0845 Emergencies: 0845 602 1724	You may have two water companies
Water	SE Leakline		0800 028 3399	
Water	Southern Water	PO Box 41, Worthing, West Sussex, BN13 3NZ	0845 272 0845	
Water	Leakline		0800 714 614	

## LOCAL PHARMACIES/CHEMISTS



Name	Address	Phone: 📞	Opening Times	Notes
Moss Pharmacy	Unit 1, Tresham Crescent, Monteagle Lane, Yateley, GU46 6FR	01252 860508		
Alliance Pharmacy	1, Harpton Parade, Village way, Yateley, GU46 7SB	01252 874577		

## LOCAL HOSPITALS/HEALTH CARE CENTRES/GPs/DENTISTS/VETS

Service	Name	Address	Phone: ☎	Notes
Hospital	Frimley Park Hospital	Portsmouth Road, Frimley, Camberley GU16 7UJ	01276 604604	
Vet	Forge Court Veterinary Centre	Reading Road, Yateley GU46 7RX	01252 873569	www.kynochvets.co.uk RSPCA Work
Vet	Firgrove Vet Centre	Aylesham Way Yateley	01252 877799 24Hr Emergency: 01252 737555	
To find your nearest NHS Dentist call 0845 050 8345				
Dentist	Barnfield Dental Studio	Handford Lane, Yateley GU46 6BT	01252 890700	NOT NHS
GPs	The Oaklands Practice	Yateley Medical Centre, Yateley GU46 7LS	01252 872333	
GPs	Monteagle Surgery	Tesimond Drive (Behind Waitrose)	01252 878992	

## SCHOOLS



Name	Address	Phone: 📞	Head Teacher	Notes
Yateley Infants School	Cranford Park Drive Yateley	01252 873260		Catchment area: Yateley
Yateley Comprehensive School	School Lane, Yateley, Hampshire GU46 6NW	01252 879222		Catchment Area: Yateley East
Frogmore Community College	Potley Hill Road, Yateley, Hampshire GU46 6AG	01252 408444		Adult Learning College Also
Newlands County Primary	Dungells Lane Yateley	01252871188		Catchment Area: Yateley East, Little Vigo

## POST OFFICES AND LOCAL SHOPS

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Opening Times</b>	<b>Notes</b>
Post Office	The Parade, 26 Reading Road, Yateley GU46 7UN	01252 876745		
Tesco Store	Reading Road, Yateley GU46 7UH	0845 677 9750		
Somerfields	Plough Road, Yateley	01252 877675		
One Stop Community Stores	115 Reading Road, Yateley GU46 7LR	01252 877185		

## PLACES OF WORSHIP AND COMMUNITY HALLS

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Rev</b>	<b>Notes</b>
St Peter's Church	Oaklands, Reading Road Yateley	01252 873647		
St Barnabas Church Centre	West Acre, Binns Lane, Blackwater, Camberley GU17 0BT	01252 873839		
Yateley Baptist Church	Cricket Hill Yateley	0870 7652066		
St Swithins RC Church	Firgrove Road, Yateley	01252 872732		
Hindu Temple	Carnival Hall Council Road Basingstoke	01256 464031		
Sikh Community Centre	207 Lower Brook Street Basingstoke			
Basingstoke Mosque	37 Sarum Hill Basingstoke			

## PARKS/OPEN SPACES/SPORTS FACILITIES

<b>Name</b>	<b>Address</b>	<b>Phone: </b>	<b>Opening Times</b>	<b>Notes</b>
The Tithings				Football & Cricket Play Park, Duck Pond.
Sean Deveraux Park				Football pitches, Cricket Club.
Frogmore Leisure Centre	Potley Hill Road, Yateley, Hampshire GU46 6AG	01252 873454		

## CINEMAS/PUBLIC HOUSES/LIBRARY SERVICES

### Cinemas

Name	Address	Phone: ☎	Notes
Warner Bros Cinema	Basingstoke Leisure Park, Basingstoke	08712 240240	

### Libraries

Name	Address	Phone: ☎	Notes
Yateley Library	School Lane, Yateley	01252 873880	

### Other Services

Name	Address	Phone: ☎	Notes
Citizens Advice Bureau	Royal Oak Close, Yateley GU46 7UD	01252 878410	Mon, Wed and Fri 9am - 3:30pm Tues 9am - 1pm
Dog Warden	Hart District Council, Harlington Way, Civic Offices, Fleet GU51 4AE	01252 774420/1	

### Public Houses

Name	Address	Phone: ☎	Notes
The Royal Oak	27 Reading Road, Yateley	01252 872459	
The Dog and Partridge	105 Reading Road, Yateley	01252 878382	
The Cricketers	Cricket Hill Lane, Yateley	01252 872105	

**YOUR LOCAL COUNCILLORS/LOCAL AUTHORITY/  
MEMBERS OF PARLIAMENT**

**County Councillors**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Adrian Collett (Lib Dem)		01252 873786	Ward - Yateley East
David Simpson (Lib Dem)		01252 874459	Ward - Yateley West

**Local Ward Councillor:**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Robert Harward (Liberal Democrat)		01252 873492	Ward - Frogmore and Darby Green
Viv Street (liberal Democrat)		01252 873916	Frogmore and Darby Green
Stuart Bailey (Liberal Democrat)		01252 674379	Yateley East
Graham Cockarill (Liberal Democrat)		07773 038389	Yateley East
Colin Ive (Liberal Democrat)		01252 878276	Yateley North
David Simpson (Liberal Democrat)		01252 874459	Yateley North
Myra Billings (Liberal Democrat)		01252 872715	Yateley West
David Murr (Liberal Democrat)		01252 870845	Yateley West

**Member of Parliament**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Rt Hon James Arbuthnot	House of Commons, Westminster	01420 84122	arbuthnotj@parliament.uk

**Councils**

Name	Address	Phone: 📞	Notes
Hart District Council	Harlington Way, Fleet, GU51 4AE	01252 622122	
Hampshire County Council	The Castle, Winchester, Hampshire, SO23 8UJ	Freephone 0800 0280888	
Yateley Town Council	Council Offices, Recreation Ground, Reading Road, Yateley GU46 7RP	01252 872198	

## Sentinel Hart & Districts Neighbourhood Panel (SH&DNP) and Board Members

Name	Address	Phone: 📞	Notes
Mr Richard Wylie		01252 845514	Board Member
Mr William Hall		01252 615359	Board Member
Miss Laura Dale		07935 919248	SH&DNP
Mr Mark Wildman		07500 595526	SH&DNP

### Mobile Caretaker

Name	Address	Phone: 📞	Notes
Rob Grover	Sentinel Housing Association 11 Church Road Fleet, GU51 3RH	0800 195 5515	

### Neighbourhood Co-ordinator

Name	Address	Phone: 📞	Notes
Louisa Davis	Sentinel Housing Association 11 Church Road Fleet, GU51 3RH	0800 195 5515	

## RECYCLING SITE/HOUSEHOLD WASTE

Name	Address	Phone: ☎	Notes
Hart District Council Environmental Health, Noise/Pest Control		01252 774420	
Hart District Council Refuse Cleansing		01252 774477	
Farnborough Recycling Centre/ Household Waste	Eelmoor Road, Farnborough	01252 541277	
Recycling Hotline 24 hours		01252 774417	Kerbside recyclable collection (blue bins)

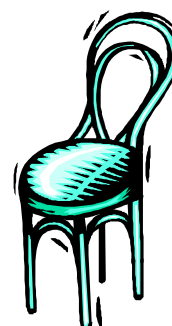


**PUBLIC TRANSPORT/BUSES/BUS STATION/  
TRAIN STATION/DIAL-A-RIDE**

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Buses and Bus Routes		01962 846924	
Bus Information Line		0870 608 2608	
Community Transport		01962 846785	
Call and Go		0845 602 4135	
National Express		0870 580 8080	
National Rail	www.nationalrail.co.uk	08457 48 49 50	Minicom service for the deaf or hard of hearing 0845 6060 0600

## USED FURNITURE STORE

Name	Address	Phone: ☎	Notes
Community Furniture Project	6 Joule Road, Houndsmill, Basingstoke, Hampshire, RG21 6XH	01256 320700	<p>The Community Furniture Project helps local people living on low income by providing furniture, goods and services at low cost. The organisation also provides opportunities for people to develop work and social skills.</p> <p>NB: Payment by cash only.</p> <p>Open 9:30 am - 4pm - closed for lunch between 12:30 pm and 1pm. Also open first Saturday of every month 9:30 am - 12:30 pm.</p>
Lions Community Store	Basingbourne Road, Fleet, GU13 9GW	01252 616998	<p>Furniture and other household goods (bedding, clothing etc) to those in need. They will also collect and redistribute good quality goods (there is a charge for delivery).</p> <p>Open: Tues, Wed, Thurs, 10am - 3pm &amp; Fri 10am - 1.30pm.</p>



## Garages to Rent

Sentinel does have a number of garages in Fleet, Hartley Wintney and Blackwater but at the moment there are none available, however, if you wish to complete an application form to go the waiting list you will be contacted as soon as one becomes available.

As a Sentinel Association tenant, you can rent a garage for £7.78 per week. A second garage can be rented for £9.14 per week.

To find out more or to request a Garage Application Form contact Sentinel on 0800 195 5515.

## MEDIATION SERVICE

<b>Name</b>	<b>Address</b>	<b>Phone: ☎</b>	<b>Notes</b>
Rushmoor Community Mediation Service	PO Box 13, Farnborough, Hampshire, GU14 0XP	01252 549977	This service is free and totally confidential.
Basingstoke and District Community Mediation Service	The Orchard, White Hart Lane, Basingstoke, Hampshire, RG21 AF	01256 423819	A service in which impartial Mediators listen to your concerns and enable you to explore a way forward.

## SENTINEL SERVICES - HOME CARE, COMMUNICARE AND SHELTERED HOUSING

### Sentinel Home Care

Sentinel's Home Care service can provide housekeeping services such as cooking, shopping and housework, personal care such as dressing/undressing and bathing/showering and domestic tasks such as collecting prescriptions and pensions.

Sentinel has 28 Home Care staff who provide over 8000 hours of care and support in North Hampshire to older people and people with a physical disability or debilitating illness.

The Sentinel Home Care service is regulated and inspected by the Commission for Social Care Inspectors.

For a price list or more information please ring 0800 195 5515.

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### CommuniCare

CommuniCare is Sentinel's 24-hour community alarm service, which was established in 1986. By simply pressing a button, customer's link up to our Community Alarm Centre, where staff answer the call and contact someone who can help. The Centre is staffed 24-hours a day, every day of the year. The system identifies the caller even if they are unable to talk.

The service is available to anyone, whatever their need, for example security, peace of mind or for health reasons.

CommuniCare also offers additional services such as contacting customers each day to make sure they are alright, mobile visiting and response service and a key safe facility.

For a price list or more information please ring 0800 195 5515.

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## Sheltered

Sheltered housing is intended to meet the needs of older people who would like to continue living independently in the community, but would benefit from additional support. Sentinel has 20 schemes in Basingstoke, Fleet and many of the surrounding small towns and villages

Sentinel has groups of self-contained flats or bungalows for rent; some are suitable for people with greater disabilities. Many of the schemes have communal facilities such as a resident's sitting room, laundry and guest facility. Various social activities are arranged for those who want to take part. Some schemes have facilities for people to stay for short periods, for example, while their family or partner are away from home, or after coming out of hospital.

Applications for sheltered housing are welcome from people over 55 years of age, including homeowners and those who live outside the area.

For more information on Sentinel's sheltered housing schemes and short stay suites, please ring 0800 195 5515