

Storage of Possessions – If you move into temporary accommodation and storage is needed for some of your belongings, we will organise this for you and deduct the cost from your disturbance payment.

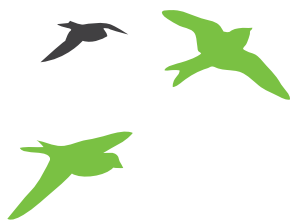
Telephone landline – We will organise and pay for the disconnection and reconnection of your landline telephone and one extension.

Mail – We will cover the costs of redirecting your mail.

You will also be given a home loss payment which is set by Government, the current amount is £4,700 and will be paid when you move out of your existing home, providing you have lived there for 12 months or more by the time you move out.

If I decide to move now, will financial help still be available?

You will get financial help to move if it's decided that the new development will go ahead. Once that decision is made you will be able to apply for home loss and disturbance payments. This will be paid when you move out of your existing home.



What payments will I receive if I move into a temporary property, then move back into one of the newly built Sentinel homes?

Home loss payments can only be paid once, so you will receive a home loss payment when you first move from your existing home. You will not receive a home loss payment when you move from a temporary home back into a newly built Sentinel home. We will help to cover the costs of all the moves you make as part of the redevelopment project.

Will there will be any homes specifically designated for older people?

We are meeting with all residents to help identify everyone's needs. This will enable the new homes being built to include ones with special design features or adaptations where needed. The cost of moving or re-providing adaptations is covered by the disturbance payment.

Please note that this information is for guidance only and does not constitute any legal or contractual obligations on the parties identified within it. If you have any legal queries, you should seek independent legal advice or contact your local Citizens Advice Bureau at the Discovery Centre, 19-20 Westminster House, Potters Walk, Basingstoke, RG21 7LS, or contact them on **0844 245 1283** or www.citizensadvice.org.uk



A guide to what happens when we redevelop neighbourhoods



Sentinel

The future of Freemantle, Taverner and Westray

We hope we answered your questions during our meeting, however just in case there was something you forgot to ask please have a read through this guide which we hope covers most of the areas you may have concerns about.

If the area is redeveloped, will I have to move home?

If we all decide that the area should be redeveloped, we will have to move residents out of the maisonette blocks, so we can build the new homes. The earliest anyone would need to move is the start of 2012 although, if you want to move before this date you will be able to do so.

Where could I move to?

Sentinel Assured and Protected Assured tenants will be given a choice to move back into one of the newly built homes, or move permanently to another area.

If you would prefer to move back into one of the new homes, we will aim to match your needs to the types of home available. In the meantime we will move you to another home until the new development is built. If you choose to move permanently, you will be given additional priority on Basingstoke Homebid. You will then be able to bid on any advertised property from any housing association, depending on your needs.

For more details, please see the Basingstoke Homebid leaflet provided, visit the website www.basingstokehomebid.org.uk or speak to your Neighbourhood Co-ordinator about your housing options.

If you wish to move outside of the Basingstoke and Deane area, you will need to register on the housing waiting list for that council. Sentinel staff will help you in making your application, but cannot influence offers of accommodation.

If I want to move temporarily when would that happen and how long would it be for?

If we redevelop the area, building work could start as early as Autumn 2012. We'd expect the first new homes to be ready in 2013 with the whole development completed in 2015.

If you wanted to stay in the neighbourhood and move back into a newly built home, you would be moved to a temporary home in the Spring or Summer of 2012.

You would stay in this temporary home for between one and three years. We will work closely with you to find you a suitable temporary home.

If I move back into a newly built home, will the rent and tenancy stay the same?

The rent will depend on the home you move back into, so you may need to pay more rent or the rent could be lower, depending on the property size and the amenities. You will keep the same type of tenancy as before (e.g. an Assured tenant will be given a new Assured tenancy).

Will I get any financial help if you move me?

Yes, if we move you to another home either permanently or temporarily we will help cover the costs of moving with a disturbance payment which may include:

Removals – Sentinel will organise and pay for the removals. We will do this for each move you need to make as part of the project.

Appliances – We will organise and pay for the disconnecting and reconnecting of gas and electrical appliances, such as cookers.



If you have any further questions, please contact our Customer Service Centre on **0800 195 5515** or email info@sentinelha.org.uk.

You'll also find all our leaflets on the New Horizons webpage www.sentinelha.org.uk/newhorizons